MEDIT LINK EXPRESS



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Introduction

Medit Link Express

Tailored for the Medit i900 Series (i900, i900M, and i900c), Medit Link Express is a streamlined version of the Medit Link App that integrates core functionalities from Medit Scan for Clinics. This ideal solution for clinics enables dental professionals to perform high-quality digital scans with minimal complexity.
In this guide, tap refers to selecting an on-screen item. On macOS, this includes actions performed using a mouse or trackpad.

Intended Use

Medit Link Express is a software that drives an intraoral 3D scanner intended to digitally record the topographical characteristics of teeth and surrounding tissues. It produces 3D scans for use in computer-assisted design and manufacturing of dental restorations. It also allows dental clinics to order and manage data obtained with intraoral scanners.

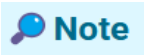
Contraindications

Medit Link Express is not intended for acquiring images of the internal structure of teeth or supporting skeletal structures.

Qualification of Operating User

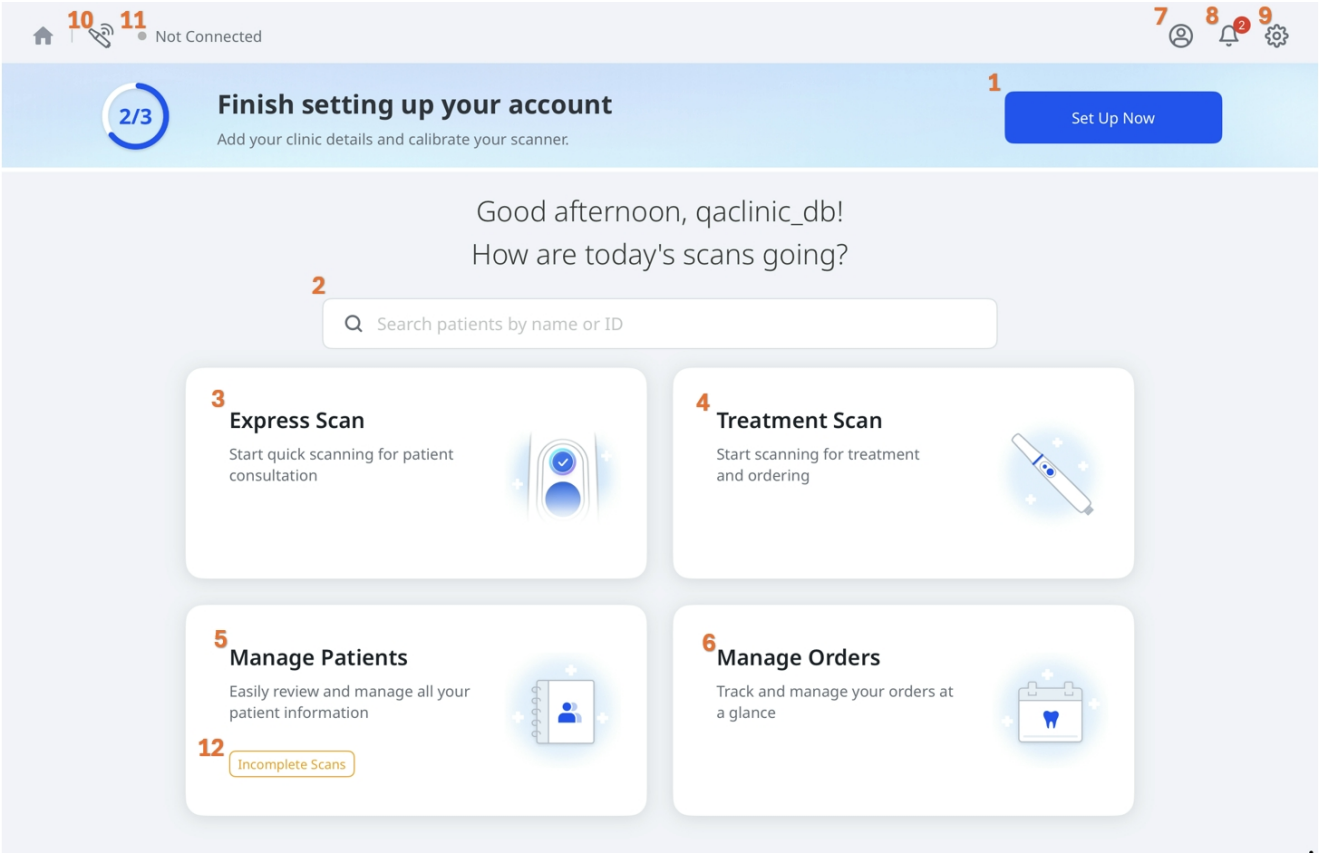
Medit Link Express should be used by trained dental professionals. The user is responsible for determining the scanner's suitability for a particular patient case and ensuring the accuracy, completeness, and adequacy of any data obtained. The user must verify the accuracy and adequacy of the results for appropriate treatment. The system must be operated in accordance with the user guide and cautions. Any modification or unauthorized changes to the system are not permitted, and improper use or handling will void any warranty. For more information on proper system use, please contact your local distributor.

Symbols

No.	Symbol	Description
1		Read the user guide
2		Consult the user guide
3		Caution
4		Warning
5		Prescription use (USA)
6		Software release data
7		Manufacturer
8		Note

Overview

Medit Link Express provides a simplified interface that enables clinics to start scanning and manage cases more efficiently. The dashboard brings together all essential functions in one place — from quick patient searches and streamlined scanning workflows to patient management and order tracking.



1	Set Up Now	Complete the initial setup by entering clinic details and calibrating the scanner before use.
2	Search	Quickly find patients within the system by name or ID.
3	Express Scan	Start quick scanning for patient consultation.
4	Treatment Scan	Start scanning for treatment and ordering.
5	Manage Patients	Review and manage patient information with ease.
6	Manage Orders	Track and manage your orders at a glance.
7	User Profile	Access and update your account information.
8	Notifications	View alerts and important system messages.
9	Settings	Customize application settings, including scanner configuration and user preferences.
10	Scanner Manager	Find, connect, and manage your scanner.
11	Scanner Status	Check your scanner's connectivity and calibration status.

12	Incomplete Scans	Resume or delete unfinished scans if a scan was interrupted, for example when the app closed unexpectedly. This option appears only when incomplete scans are available.



System Requirements & Installation

Recommended System Requirements

iPad

Device	Apple iPad Pro 7th Gen or later
Chip	Apple M4 or later
CPU	10-core CPU or higher
GPU	10-core GPU or higher
Memory	16 GB or higher
Storage	1 TB or higher
OS	iPadOS 26.0 or later

Mac

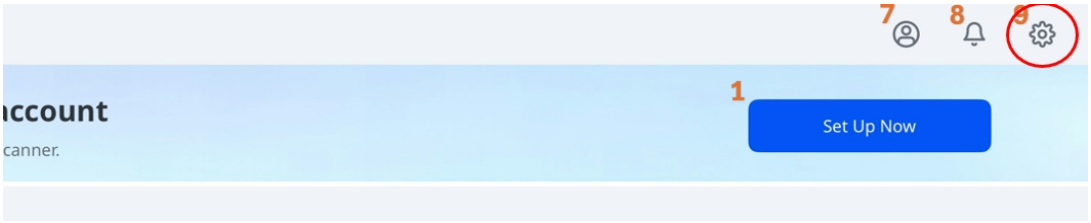
Chip	Apple M3 or later
CPU	8-core CPU or higher
GPU	10-core GPU or higher
Memory	24 GB or higher
OS	macOS 15.0 (Sequoia) or later

Install App

Install the Medit Link Express app from the Apple App Store.

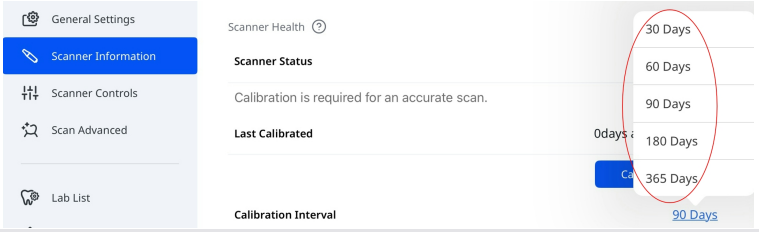
Settings

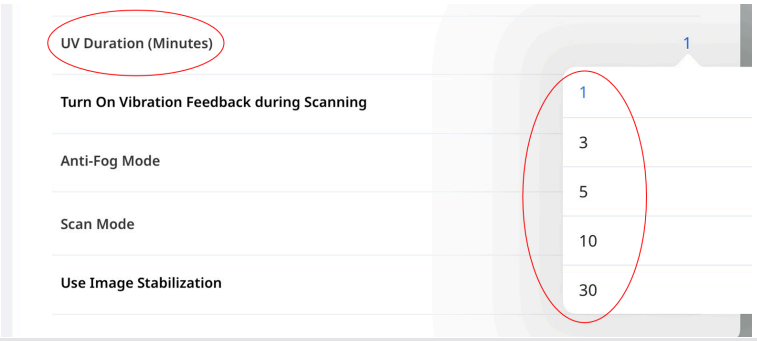
To open **Settings**, select the gear icon in the upper-right corner of the home screen.

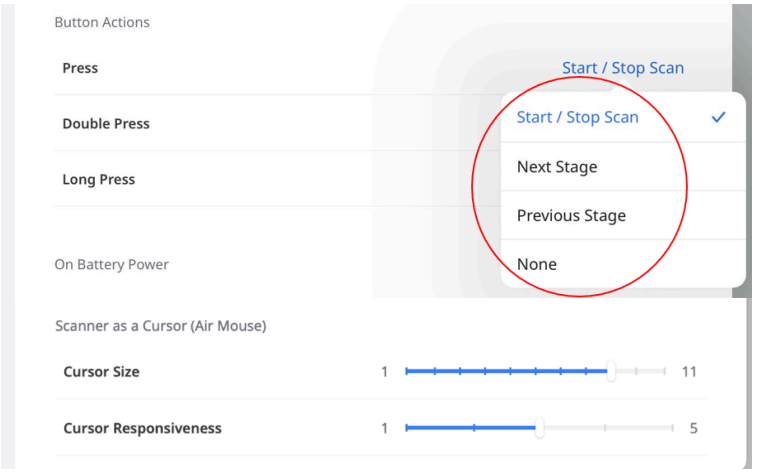
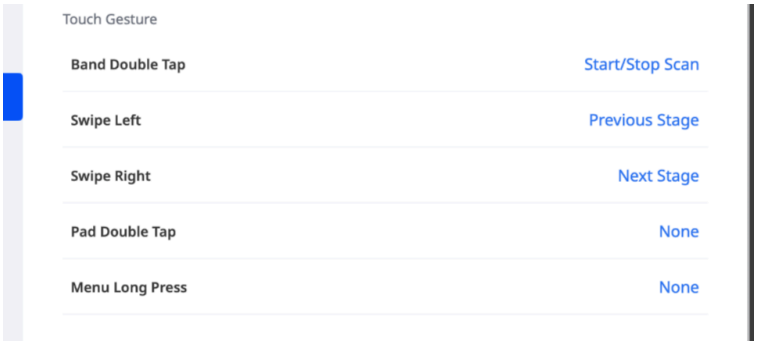


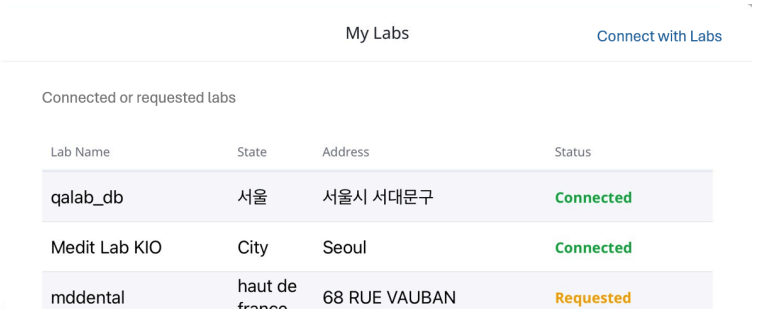
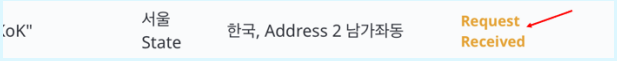
For details about the available settings and features, see the table below:

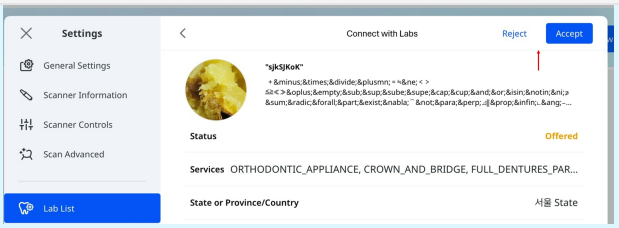
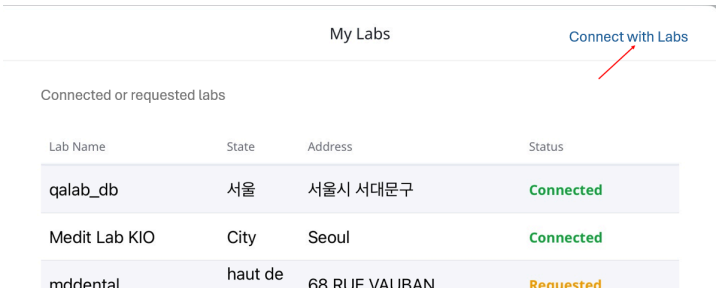
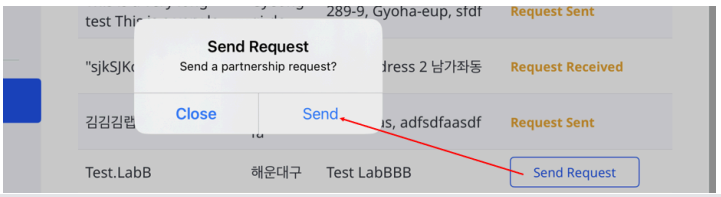
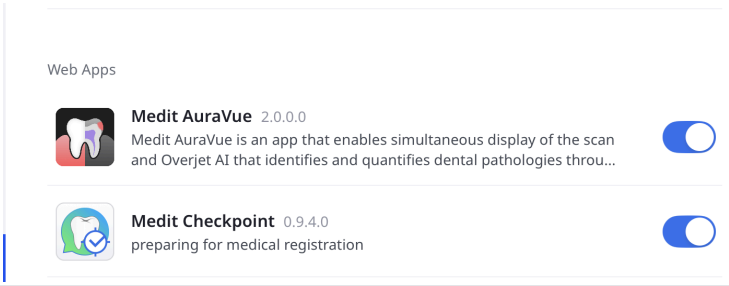
> **🔎Note**
>
> Some settings are available only when a scanner is connected.

Tab	Label	Remarks
General Settings	Language	Follows the iPad system settings. Tapping this option opens the iPad language settings.
	Tooth Numbering System	Sets the tooth numbering system (**US** or **FDI**).
	Send Anonymous Usage Statistics	Enables sending anonymous usage statistics to Medit. **Collecting Anonymous Statistics** Medit collects anonymous diagnostic and usage data, including device type, iOS version, and app performance. This helps us improve product stability and user experience in future releases. We do not collect personal data (such as your name, contact information, or project details), and we will never attempt to identify you from this information.
	Clear Cache	Clears cached data stored on the device to free up space.
Scanner Information	Scanner Status	Displays the current scanner status. For more information, see Getting Started > Scanner Setup > Scanner Status.
	Last Calibrated	Shows the date and time of the most recent calibration.
	Calibration Interval	Defines how often the scanner requires calibration. You can choose from 30, 60, 90, 180, or 365 days. 

Tab	Label	Remarks
	Calibrate Now	Starts calibration immediately. For more information, see *Getting Started > Scanner Setup > Scanner Calibration*.
	Warranty Expires On	Displays the expiration date of the scanner warranty.
	Model (Serial Number)	Displays the scanner model and serial number.
	Battery Information	Displays battery status and key details such as charge cycles, voltage, temperature, and remaining battery level.
Scanner Settings	Start Automatic Scan	The program automatically starts scanning when you enter the scan stages without having to perform any actions to start the scan.
	Show Smart Arrows When Scan Stops	Displays smart arrows when data acquisition is insufficient.
	Light Color	Sets the LED light color of the scanner (**Blue** or **White**).
	Minimum Scanner Temperature Notification	Enables notifications when the scanner temperature falls below the minimum threshold.
	Turn On UV Automatically	Enables the UV light to turn on automatically when the scanner is connected or scanning stops.
	UV Duration (Minutes)	Sets the time duration for the **Turn On UV Automatically** option. You can choose from 1, 3, 5, 10, or 30 minutes. 
	Turn On Vibration Feedback during Scanning	Provides vibration feedback when misalignment is detected during scanning.
	Anti-Fog Mode	Sets the fan mode to prevent mirror fogging at low temperatures. Options: **Silent** or **Boost**.
	Scan Mode	Sets the scan mode. You can choose from **Stable**, **Automatic**, or **Performance**.
	Adaptive FPS Mode	Automatically adjusts the scanning frame rate (FPS) to maintain smooth and stable performance. When disabled, FPS fluctuations may occur.
	Use Image Stabilization	Enables automatic image stabilization during scanning for clearer and more stable images.
	Advanced Network Search	Extends the search to a wider network range to find scanners that are not detected automatically.

Tab	Label	Remarks
	Audio Feedback	Provides audio feedback to indicate the scanner status.
	Button and Touch Actions	**i900 Mobility & i900 classic** Sets the actions for single, double, and long presses of the Scan button. Available options include **Start/Stop Scan**, **Next Stage**, **Previous Stage**, ***Cursor Control (Air Mouse)**, and **None**.  **i900** Sets the actions for touch gestures and the menu button. Tap an item to select an action from the list. Available actions may vary depending on the gesture.  ***Cursor Control (Air Mouse)** Cursor Control (Air Mouse) lets you move the cursor by moving the scanner, without touching the screen. It can be assigned to the following actions, depending on the model: • **i900 classic:** - Double Press • **i900** - Touch Pad - Double Tap - Menu Button - Long Press
	Sleep Timeout	Sets the idle time before the scanner enters sleep mode. You can choose from 3, 5, 10, or 15 minutes, or disable sleep mode.

Tab	Label	Remarks
	Auto Power Off (after Sleep Mode)	Sets the time before the scanner powers off automatically after entering sleep mode. You can choose from 1, 10, 15, or 30 minutes, or 1 hour.
Advanced Scan Settings	For advanced scanning options, see Scanning Performance and Post-Processing under Settings in the Medit Scan for Clinics User Guide.	
Data & Storage	Auto-Upload Raw Data	Automatically uploads raw scan data to the cloud. This backs up the original data and enables seamless scanning on another device using the same Medit Link Express account.
	Local Storage	Displays the amount of scan data stored on the device, including: • Raw data • Result files & attachments Tap **Manage Local Storage** to: • View detailed storage usage • Delete stored data based on selected criteria (for example, data older than a specified period)
	Cloud Storage	Shows your current cloud storage plan and usage. Tap **Manage Cloud Storage** to open the Medit Link web app, where you can view your storage plan details and manage your subscription.
My Labs		Shows labs you interacted with (requested or received offers from), along with their current connection status.  **Connection Status** • **Request Sent** – You have sent a connection request to the lab. • **Connected** – The lab has accepted your request and the connection is active. • **Request Received** – The lab has sent you a connection offer. To respond: 1. Tap the status label next to the lab.  2. In the **Connect with Labs** window, tap **Accept** or **Reject** at the top right corner.

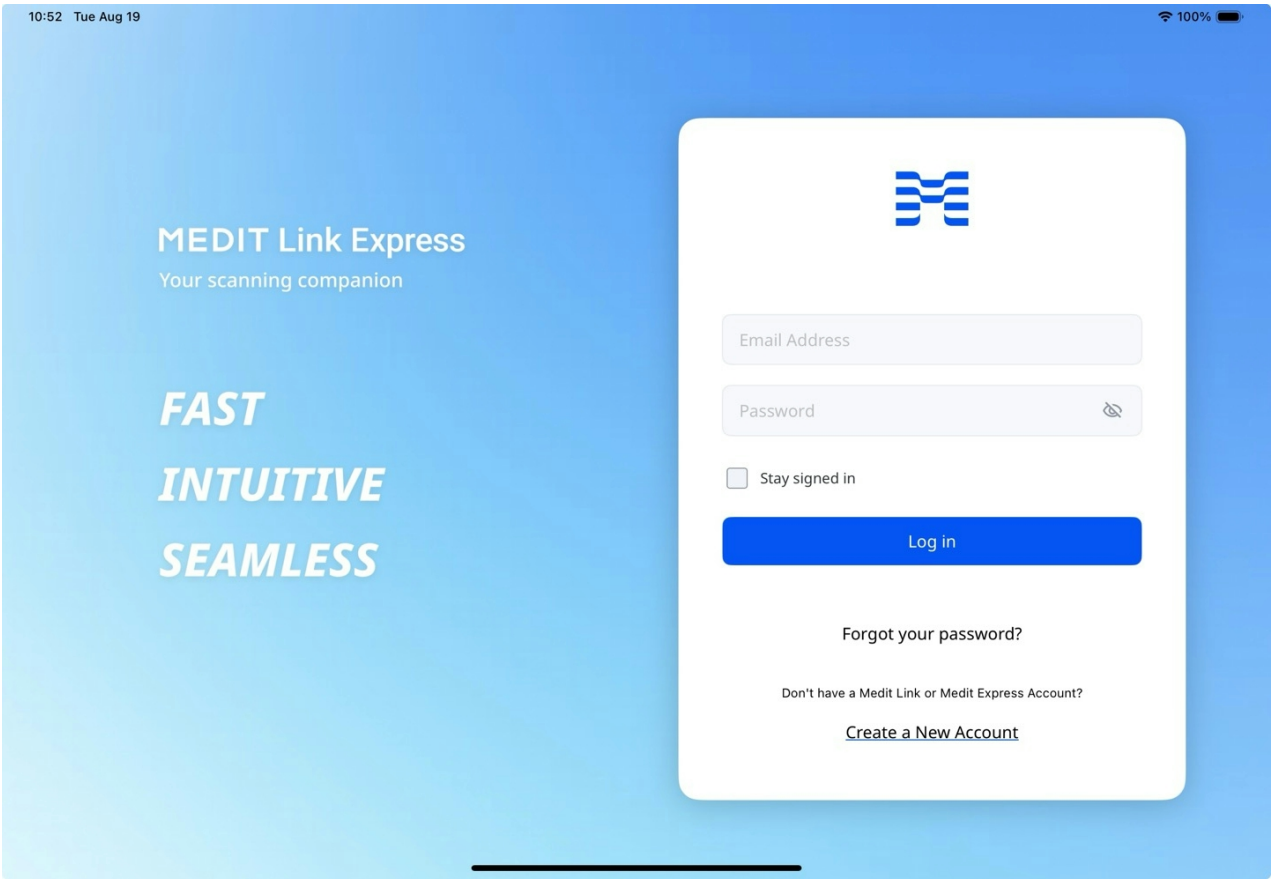
Tab	Label	Remarks
		 • **Disconnected** – You have declined the lab's request or offer. To choose a lab and send a partnership request, follow these steps: 1. Tap **Connect with Labs** in the top-right corner of the **My Labs** window.  **2.** Select a lab from the list, then tap **Send Request**.  3. In the **Send Request** pop-up, tap **Send** to confirm your request. 
App Settings	Version	Displays the current app version.
	Web Apps	Controls which web apps are available when you open a case or complete a scan. 
Announcements		Displays updates and announcements available in the app.
Get Help		Allows you to submit a support request directly from the app. For additional resources, you can also visit the Medit Help Center.

Sign Up & Sign In/Out

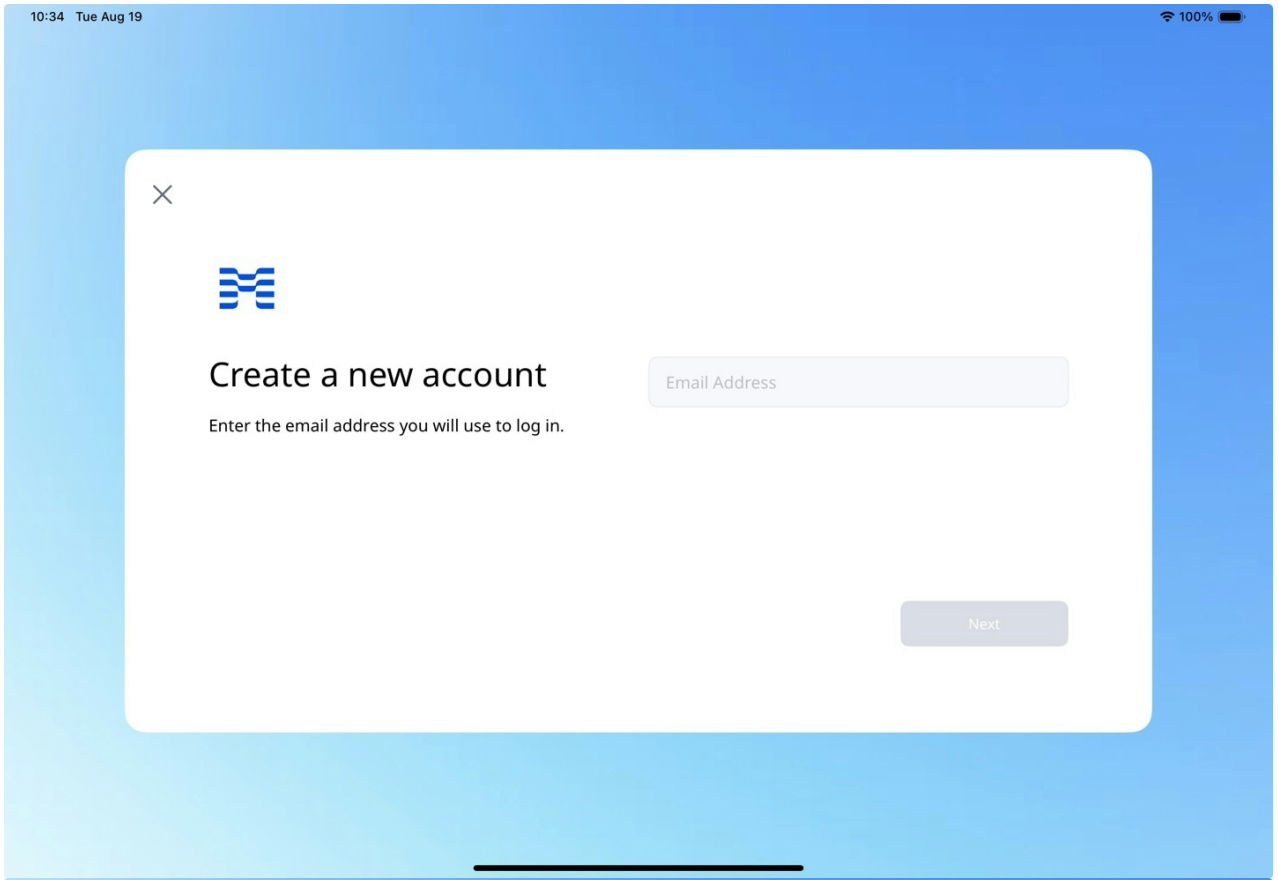
Sign Up

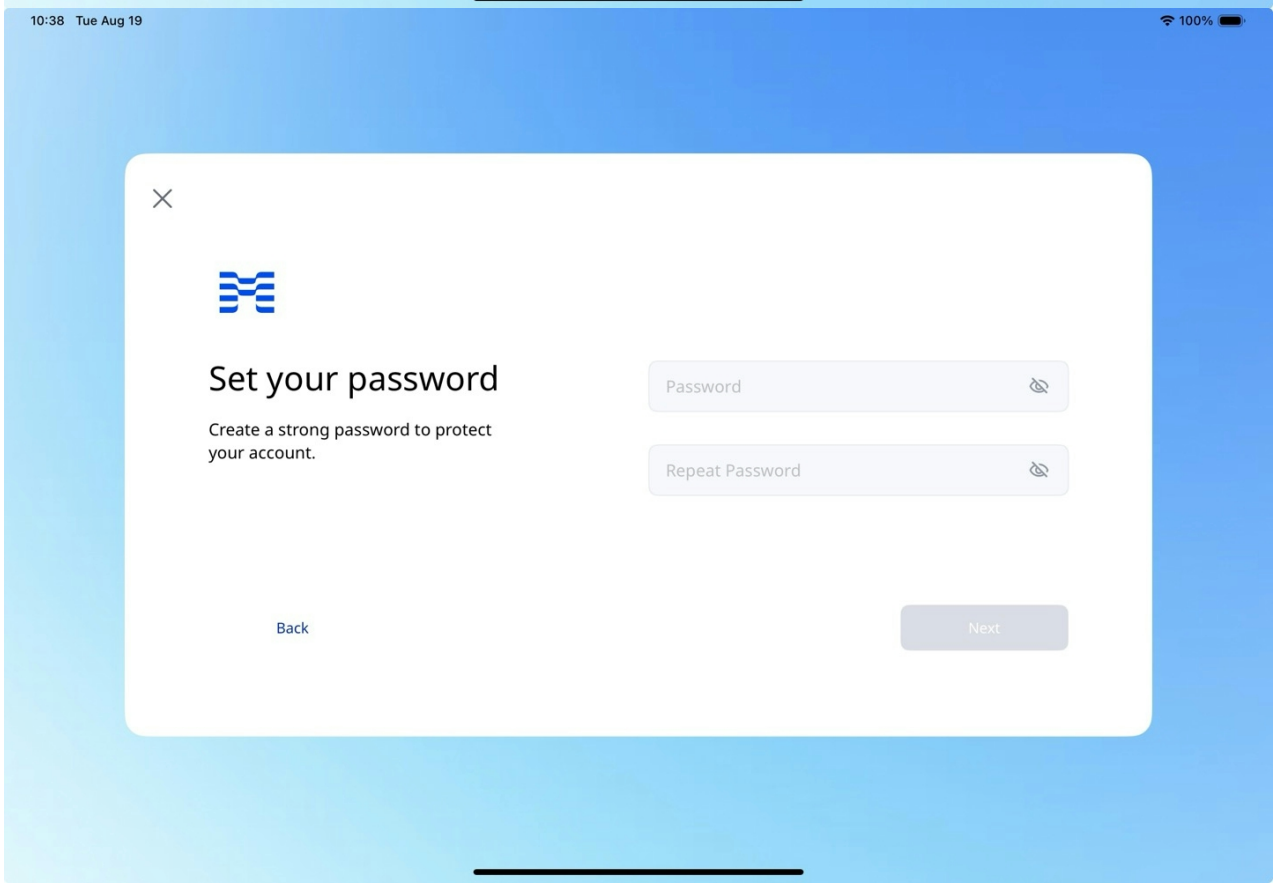
To access Medit Link Express, sign up for membership by following the steps below:

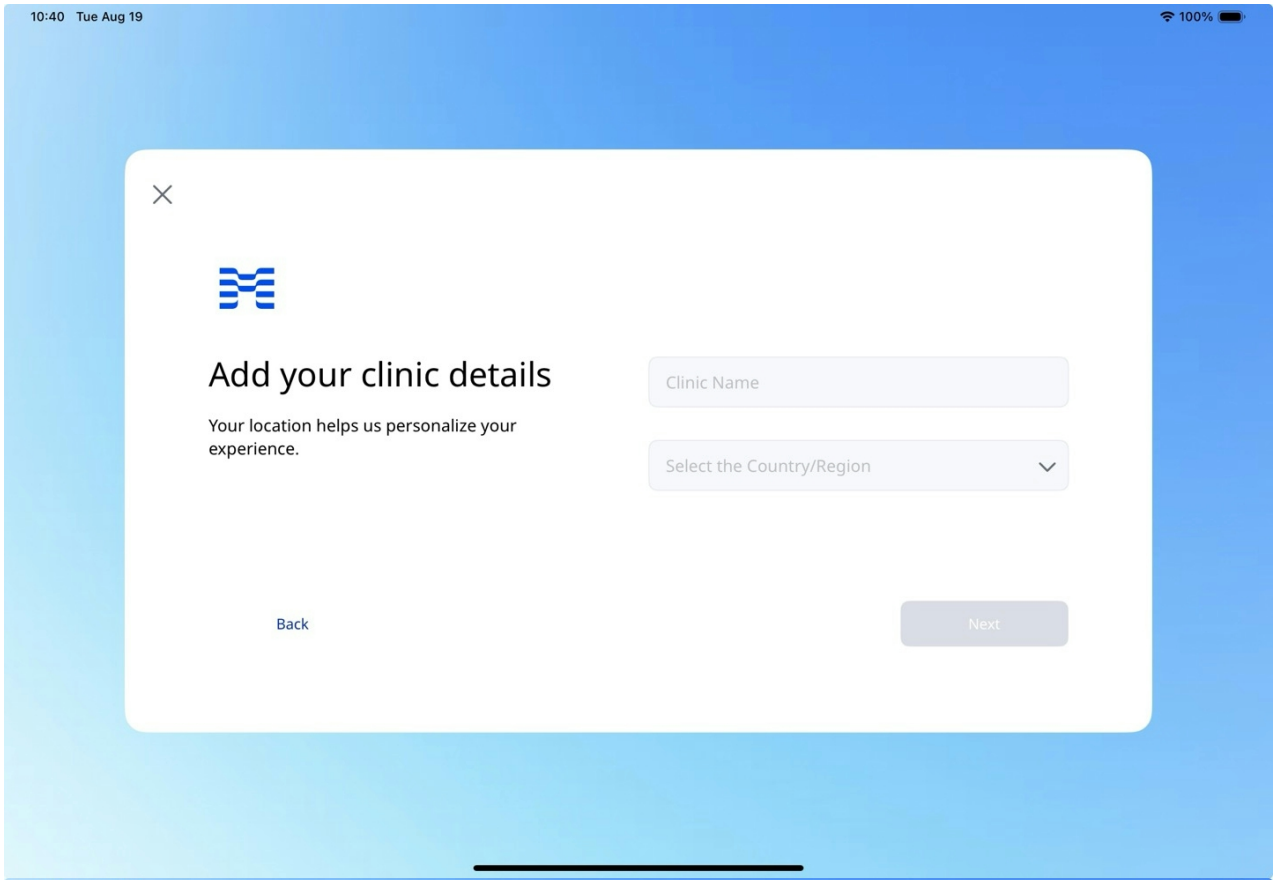
1. Tap **Create a New Account** on the login page.

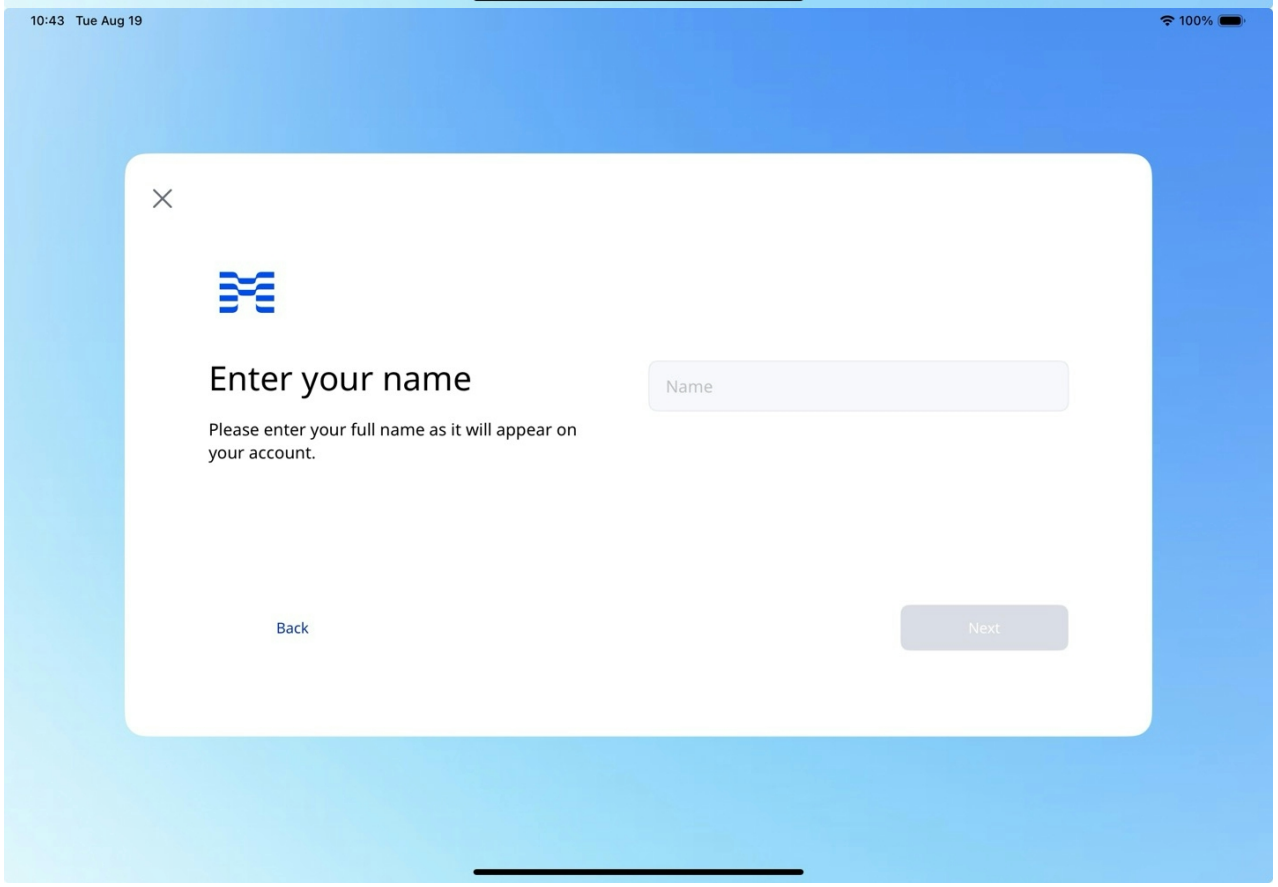


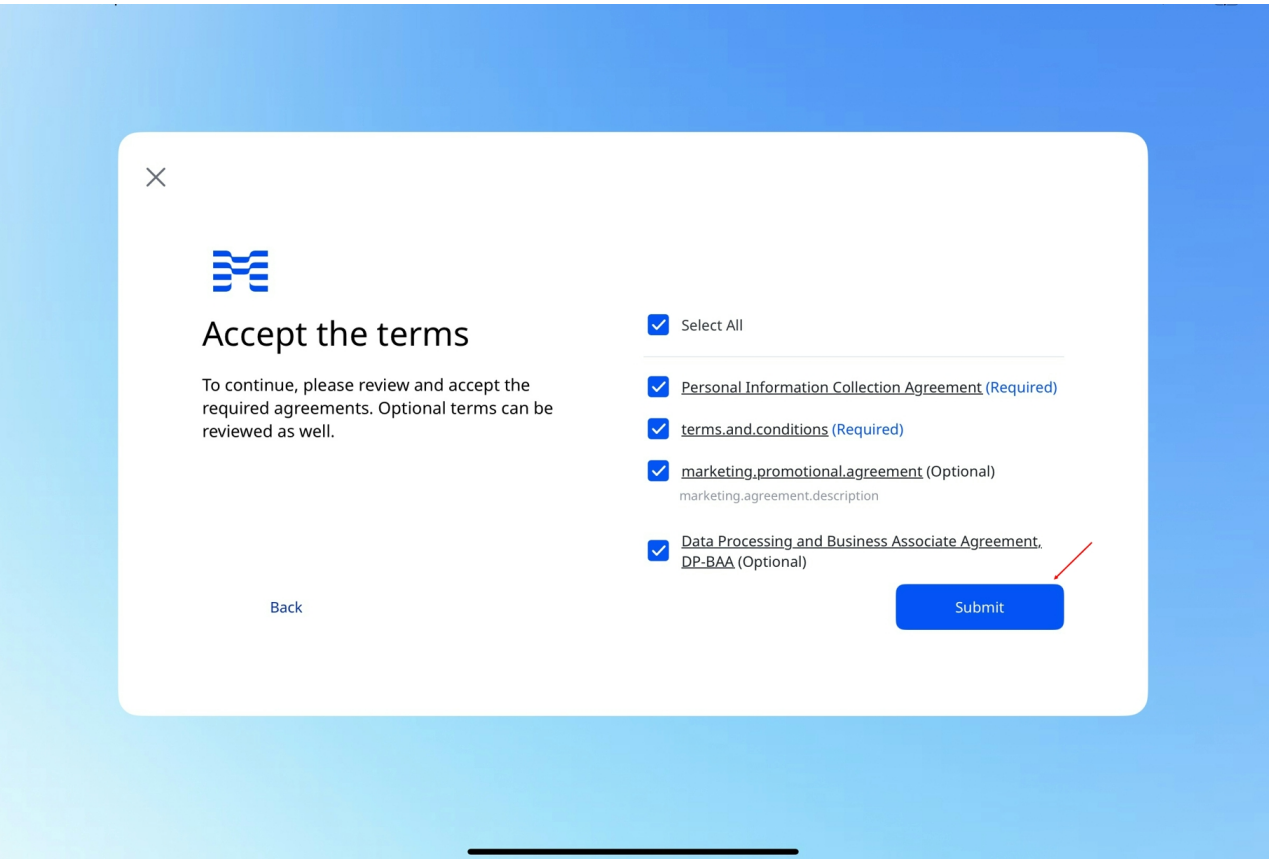
2. Fill out the registration form in the following order and tap **Submit**. Your password must be 8–16 characters long and include at least one uppercase or lowercase letter from A to Z, one number, and one special character.


10:34 Tue Aug 19
100%
Create a new account
Enter the email address you will use to log in.
Email Address
Next


10:38 Tue Aug 19
100%
Set your password
Create a strong password to protect your account.
Password
Repeat Password
Back
Next


10:40 Tue Aug 19
100%
Add your clinic details
Your location helps us personalize your experience.
Clinic Name
Select the Country/Region
Back
Next


10:43 Tue Aug 19
100%
Enter your name
Please enter your full name as it will appear on your account.
Name
Back
Next

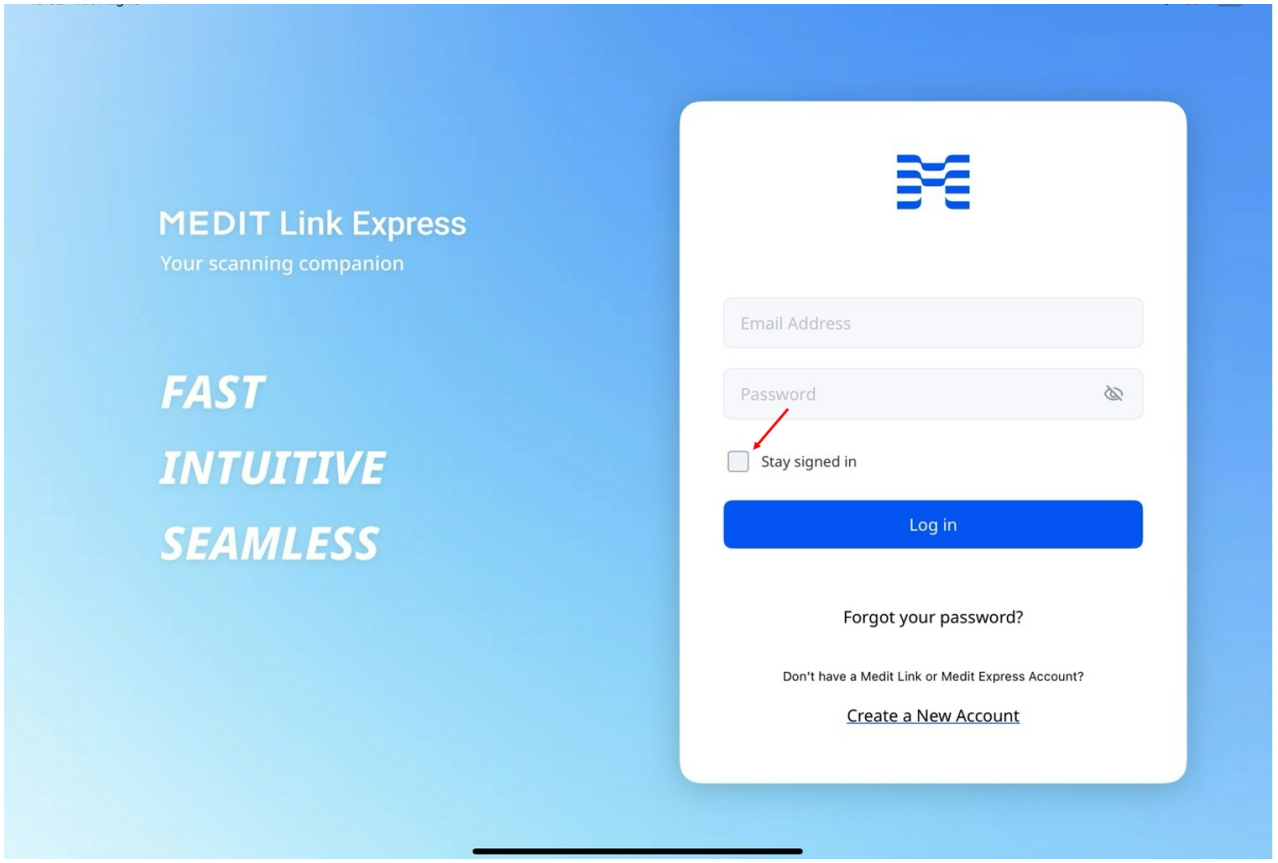


> 🔎**Note**
>
> - Only 'Clinic - Admin' accounts can be created. Tap **Medit Link** to learn more about our account types.
> - If you agree to receive marketing information during registration, you will receive helpful information about the product and service from Medit.

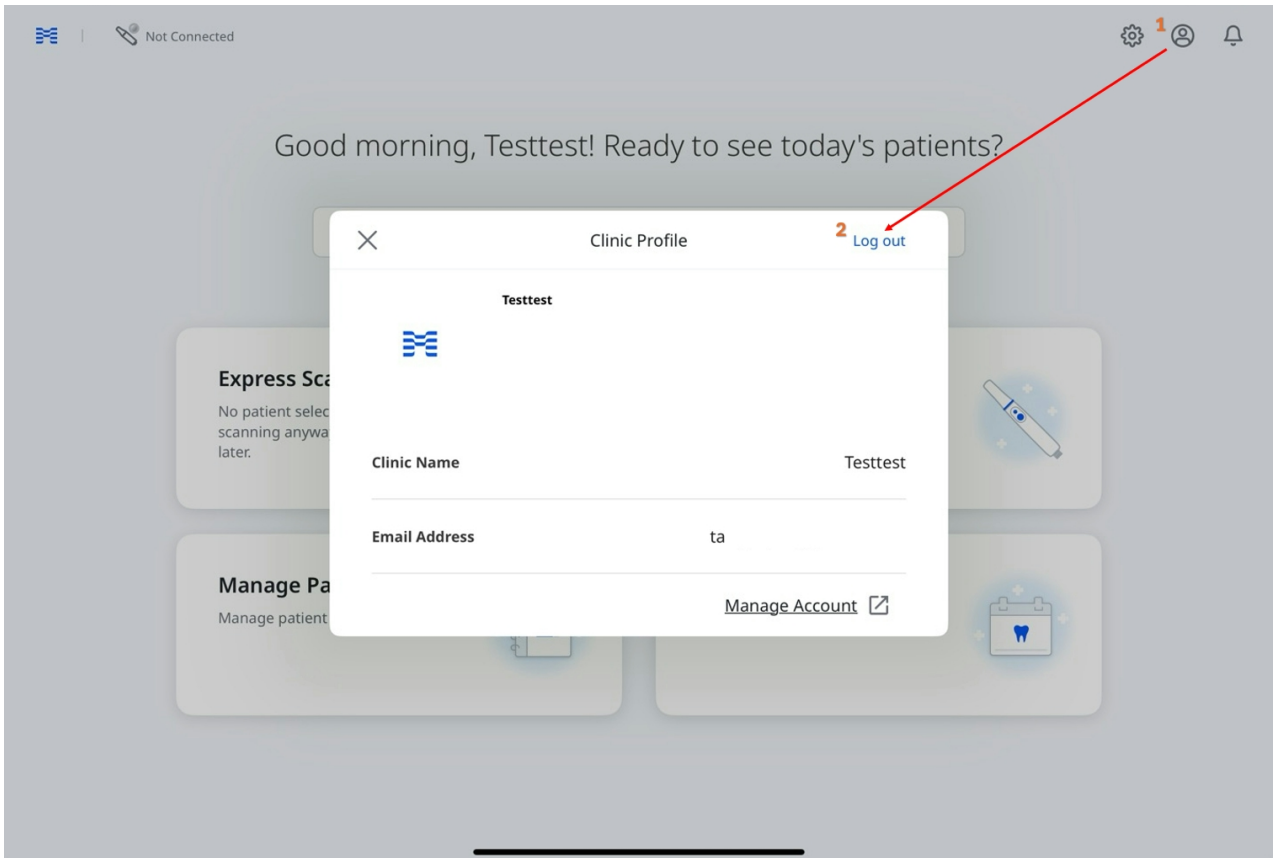
3. A verification email will be sent to you.
4. Verify your email address using the received link to complete the registration process.

Sign In/Out

1. You can sign in with your new account or an existing Medit Link account ('Clinic - Admin' only). Select the **Stay signed in** checkbox to save your credentials and stay signed in.



2. To sign out, tap the profile icon in the top-right corner of the main screen, then select **Log out** in the **Clinic Profile** panel.



Scanner Setup

Scanner Connection

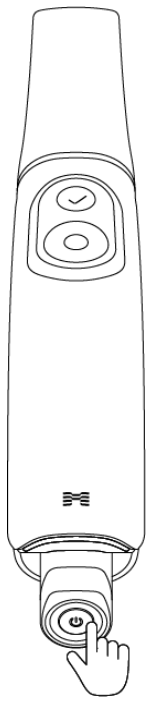
Medit Link Express supports wireless (direct or hub-based) and USB connections for compatible scanners.
Connection types vary by model and platform:

- **Wireless**: Available for i900 Mobility (iPad and Mac)
- **USB**: Available for i900 and i900 classic (Mac)

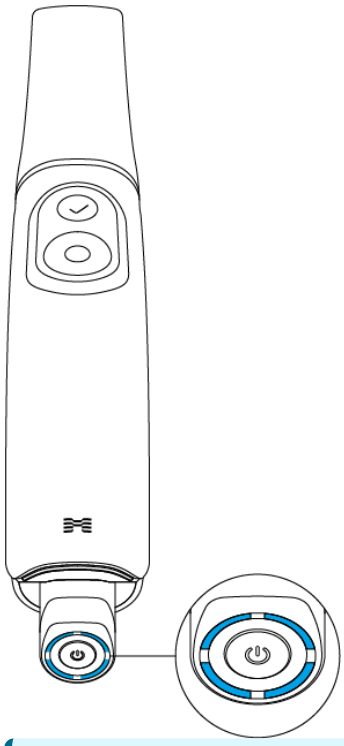
Wireless Connection (Direct)

Medit Link Express automatically detects and pairs with the Medit i900 Mobility over a Wi-Fi network or an iPad Personal Hotspot. Before connecting, ensure that the scanner is powered on:

1. Insert the battery into the bottom of the handpiece, and press the power button once.



2. When power is applied, the two rear LEDs turn on: the one near the Medit 'M' logo blinks in light gray, while the other at the bottom of the battery stays solid blue.

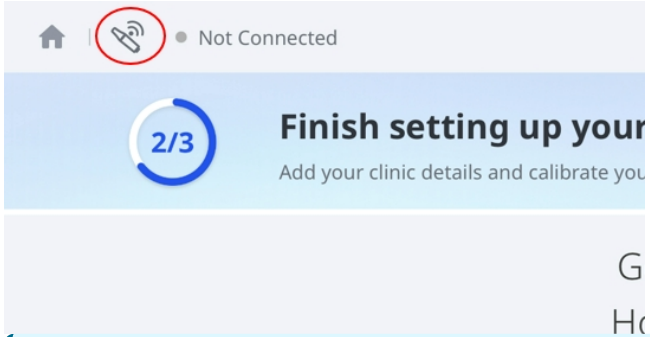


🔎**Note**

The four LEDs on the battery's fuel gauge indicate the remaining battery level:

- 4 LEDs lit: 75 – 100%
- 3 LEDs lit: 50 – 74%
- 2 LEDs lit: 25 – 49%
- 1 LED lit: 12 – 24%
- 1 blinking LED: 1 – 12%
  * The indicator blinks when the charge is between 1% and 12% while the battery is inserted in the handpiece. When it's checked separately or placed in the charger, however, the indicator remains steady, with a single LED indicating the 1–12% charge range.
- No LEDs lit: 0%

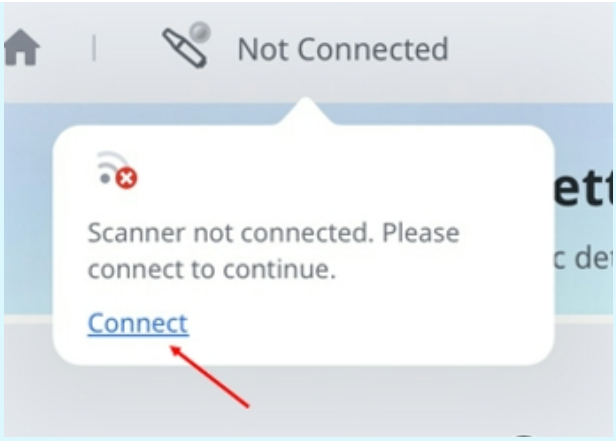
3. From the home screen, tap the **Scanner Manager** icon in the top-left corner.



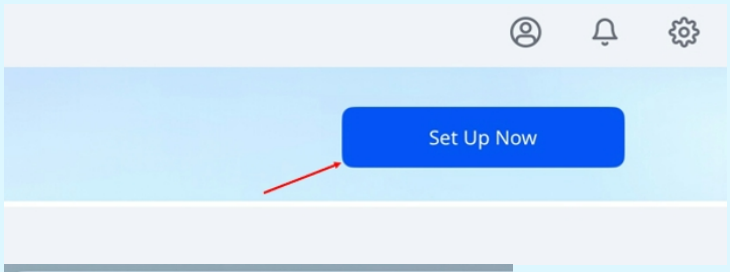
🔎**Note**

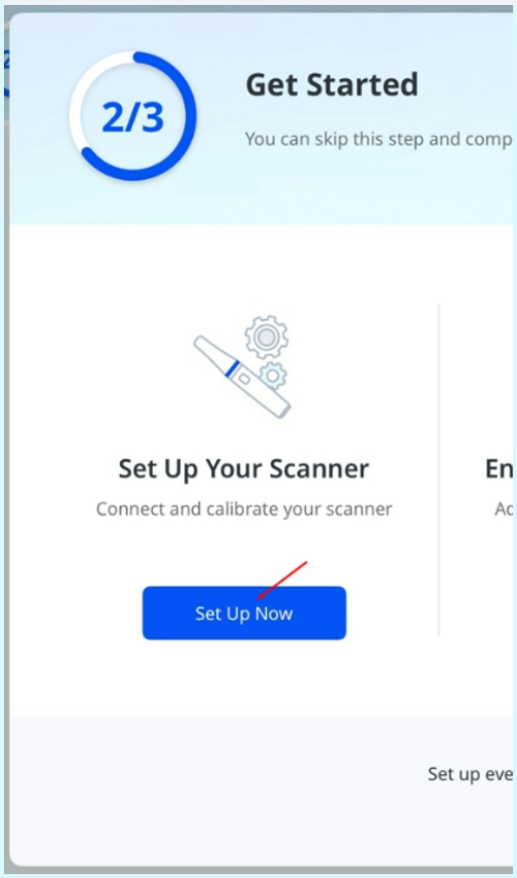
You can also access the Scanner Manager using the following methods:

• Tap **Not Connected** in the top-left corner, then tap **Connect** in the pop-up.

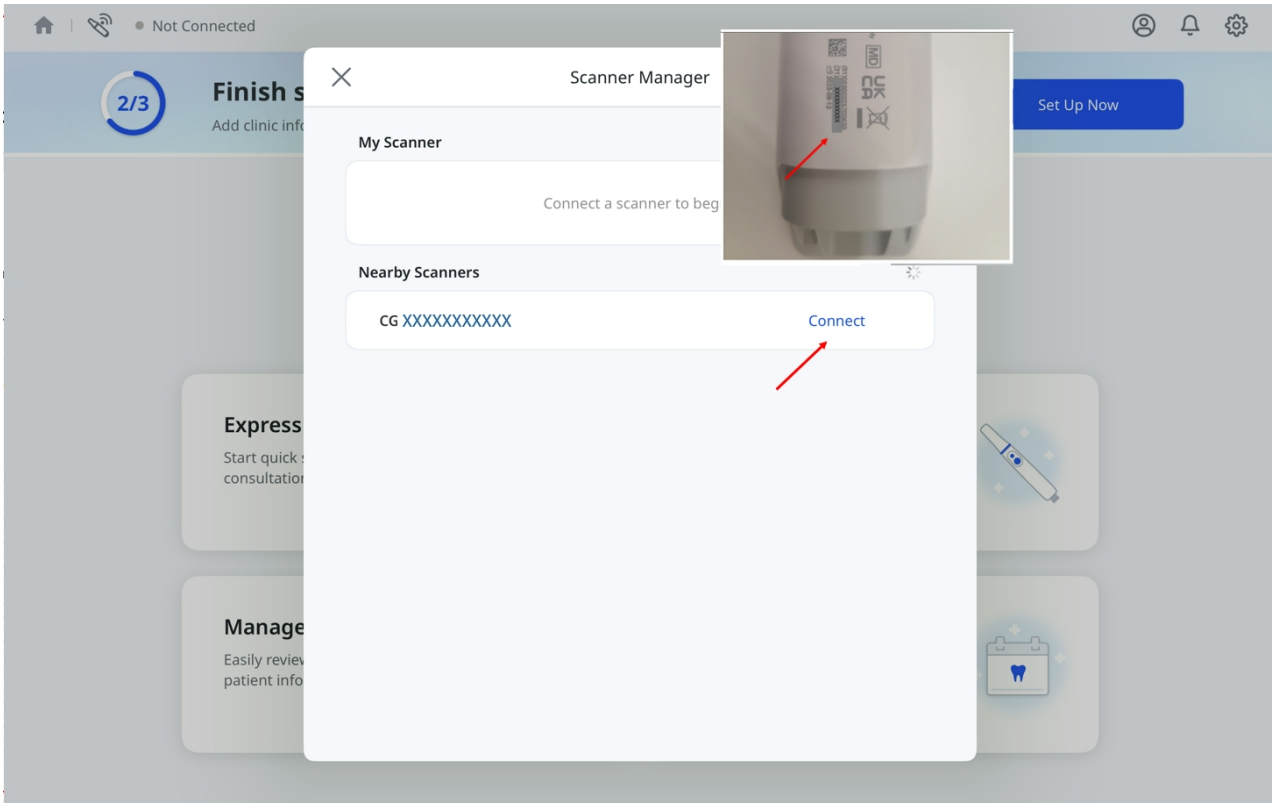


• Tap **Set Up Now** on the home screen, then tap **Set Up Now** again in the **Get Started** dialog.

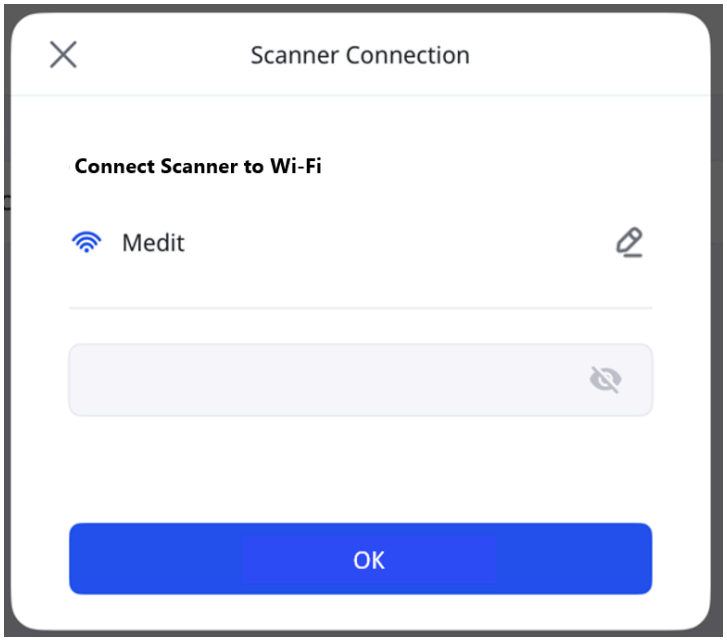




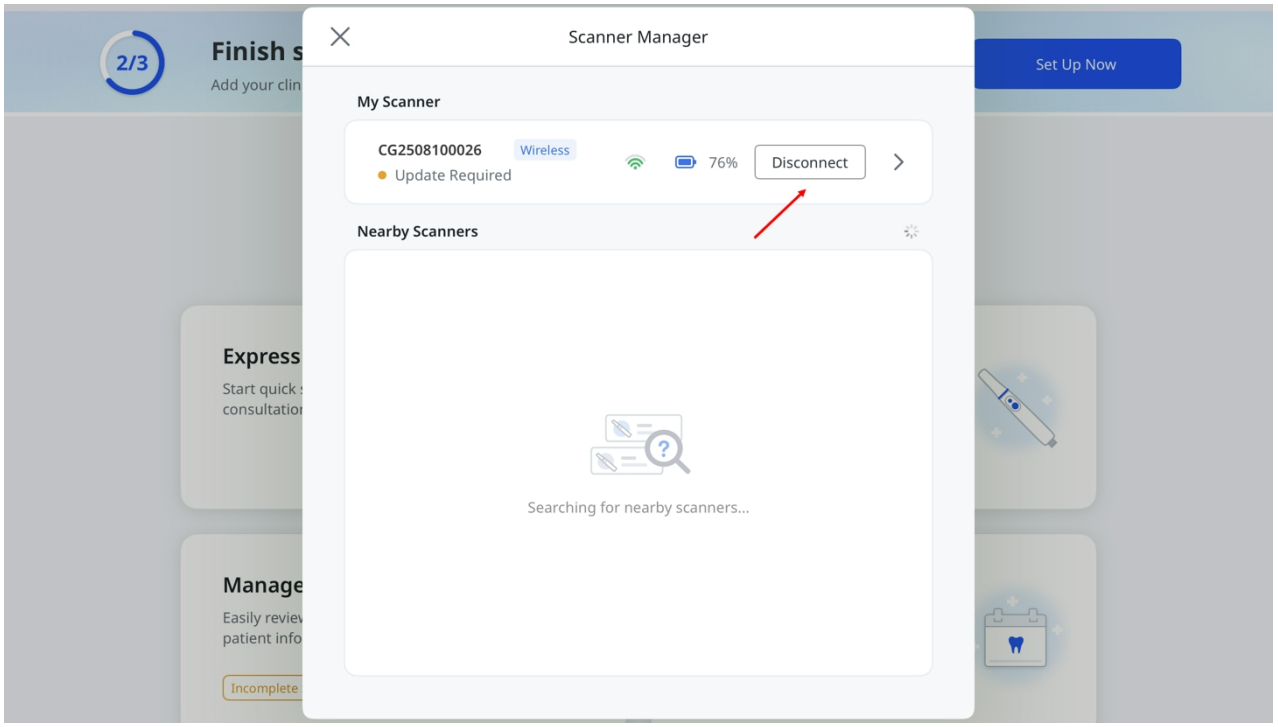
4. In the **Scanner Manager**, select the scanner that matches your serial number, and tap **Connect**. The serial number is located on the back, near the bottom of the handpiece.



5. Enter the password for the Wi-Fi network, and then tap **OK**.

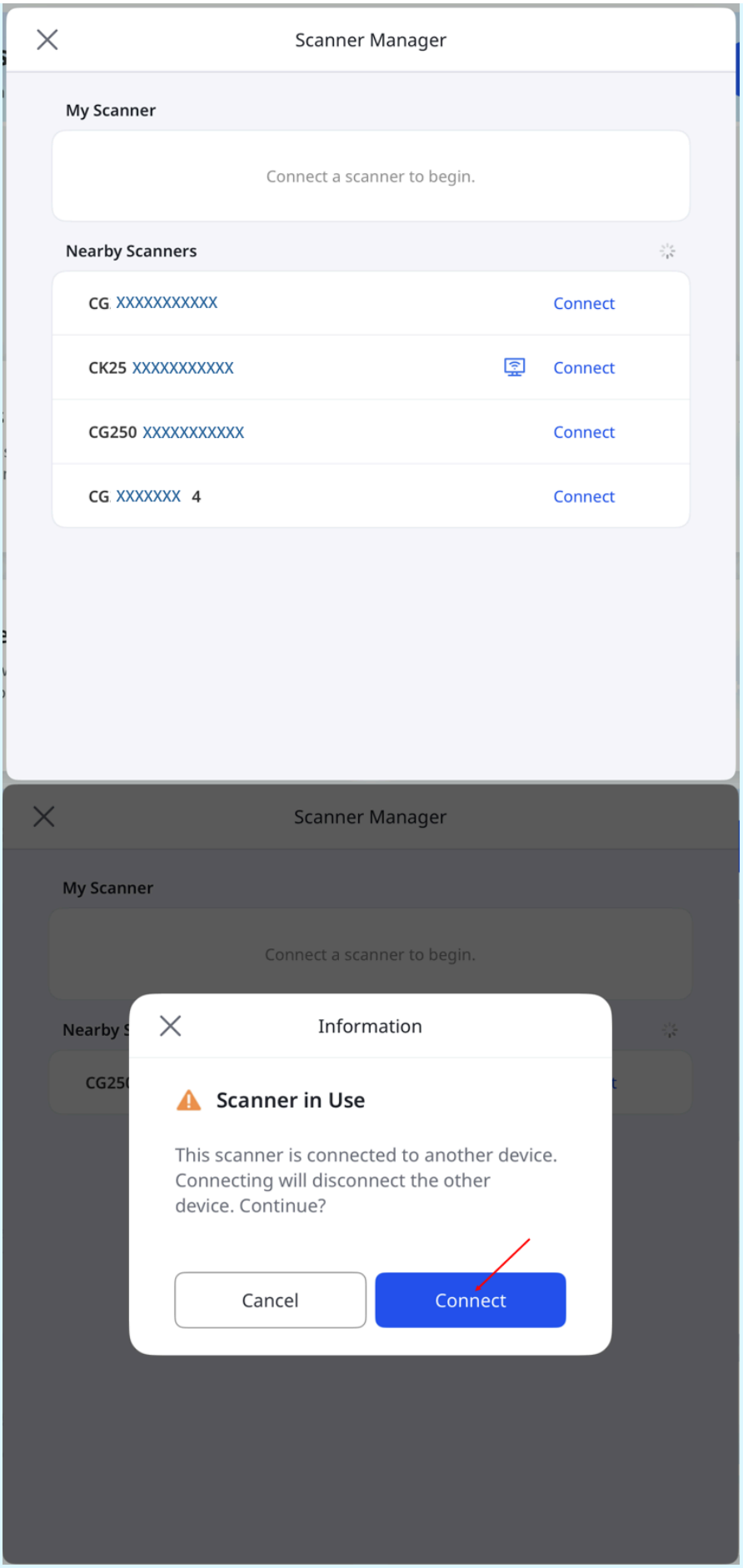


6. The **Disconnect** button appears next to your scanner when it is connected.



🔎Note

- If the scanner is already connected to another device, select it from **Nearby Scanners** or **My Scanner** to connect. This will disconnect the scanner from the other device.
  You cannot connect the scanner while it is scanning or updating firmware on another device.



- If Wi-Fi is not available, use **Personal Hotspot** to connect the scanner.
  - Turn on **Cellular Data** and enable **Personal Hotspot** on the iPad.
  - Connect the scanner to the hotspot network shown on your iPad.

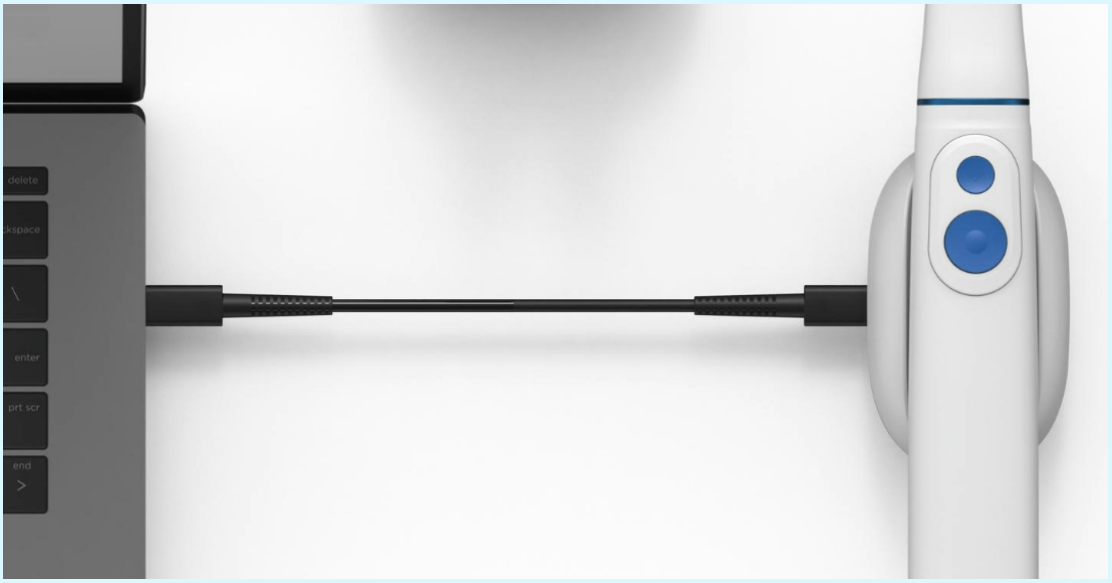
■ Turn off **Maximize Compatibility** for optimal performance.
**This option is only available on cellular-enabled iPads.

Wireless Connection (Hub)

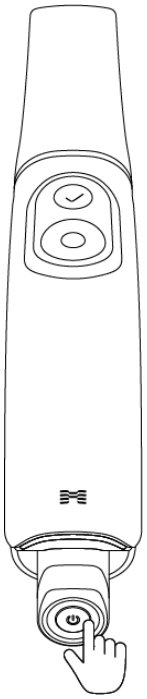
Medit Link Express can connect to supported wireless scanners through a hub as an alternative to a direct wireless connection. Before connecting, ensure that the scanner is powered on:

🔎**Note**

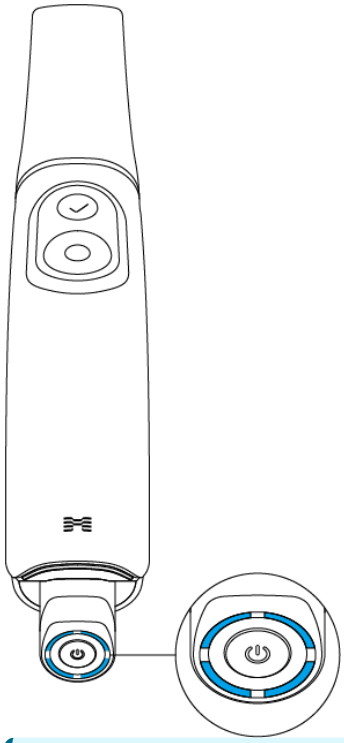
Ensure that the hub is connected to your device using the Power Delivery cable included with the i900 Mobility scanner.



1. Insert the battery into the bottom of the handpiece, and press the power button once.



2. When power is applied, the two rear LEDs turn on: the one near the Medit 'M' logo blinks in light gray, while the other at the bottom of the battery stays solid blue.



🔎Note

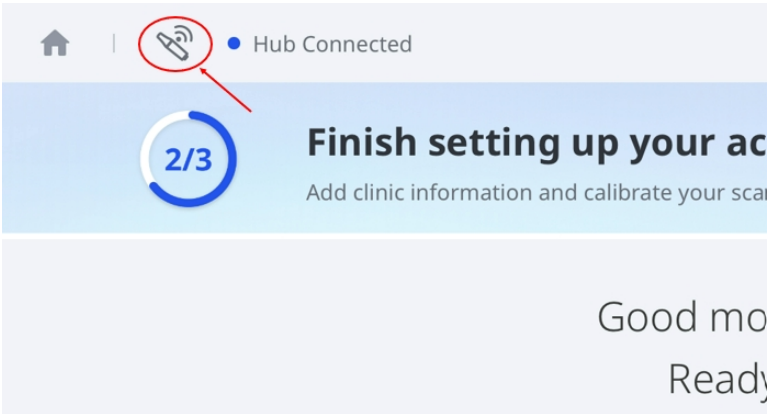
The four LEDs on the battery's fuel gauge indicate the remaining battery level:

- 4 LEDs lit: 75 – 100%
- 3 LEDs lit: 50 – 74%
- 2 LEDs lit: 25 – 49%
- 1 LED lit: 12 – 24%
- 1 blinking LED: 1 – 12%
  * The indicator blinks when the charge is between 1% and 12% while the battery is inserted in the handpiece. When it's checked separately or placed

in the charger, however, the indicator remains steady, with a single LED indicating the 1–12% charge range.

- No LEDs lit: 0%

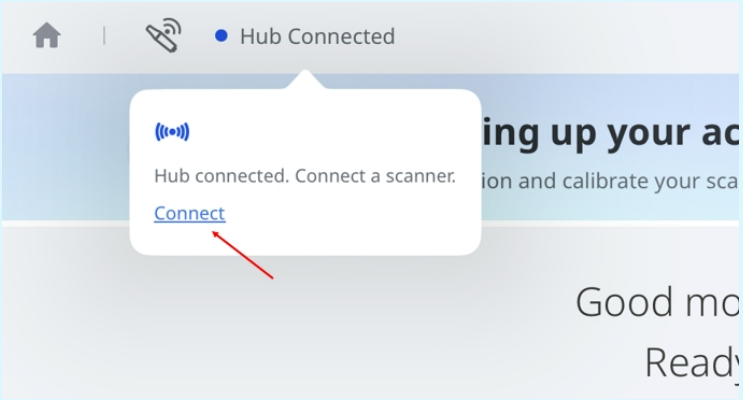
3. From the home screen, tap the **Scanner Manager** icon in the top-left corner.



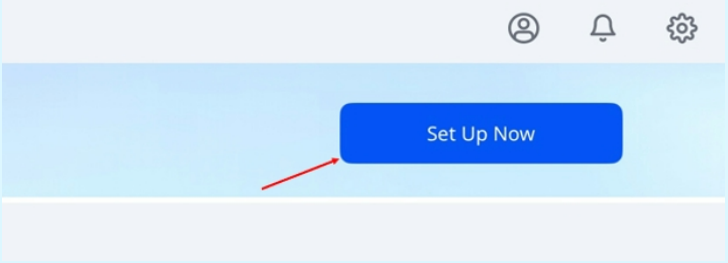
🔎Note

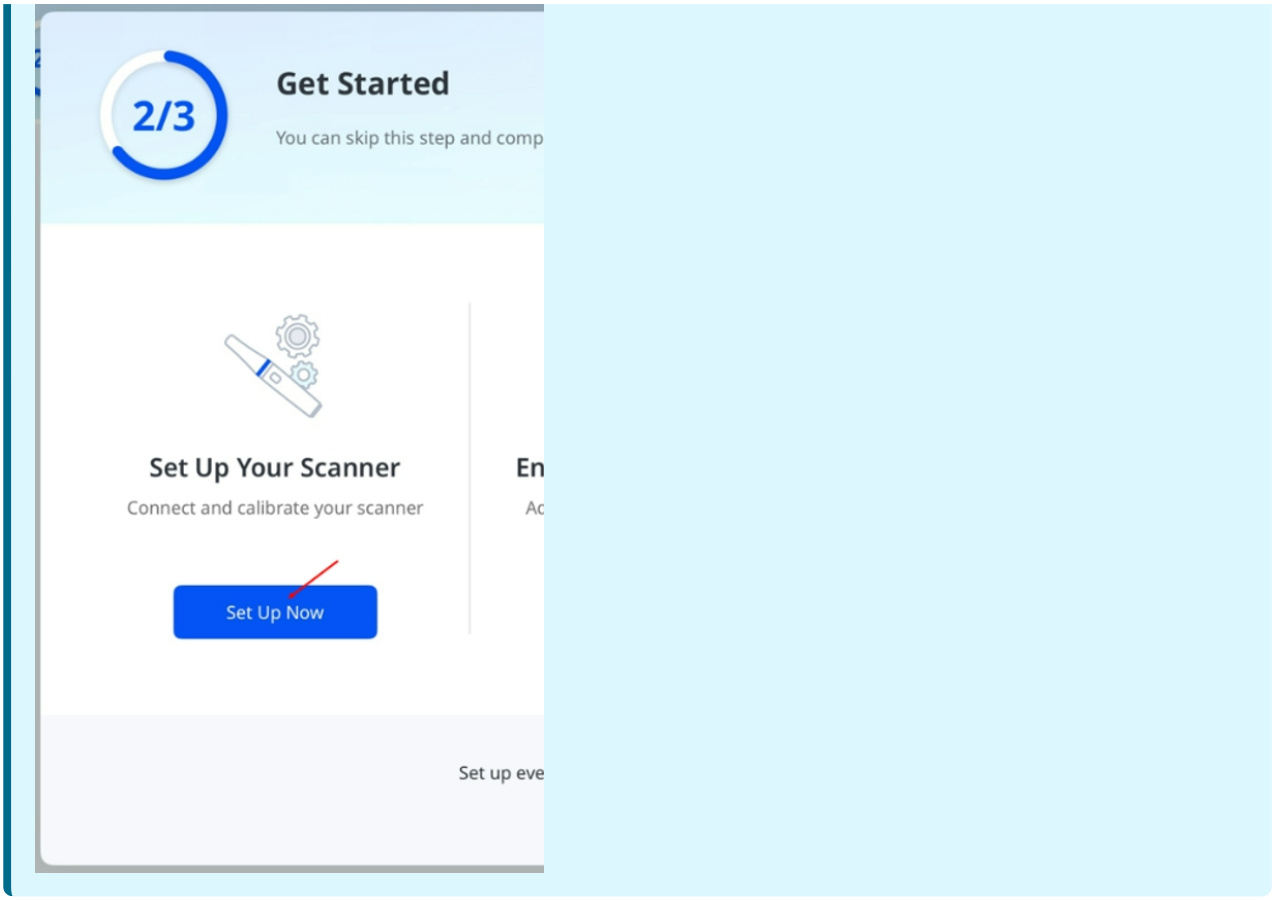
You can also access the Scanner Manager using the following methods:

• Tap **Hub Connected** in the top-left corner, then tap **Connect** in the pop-up.

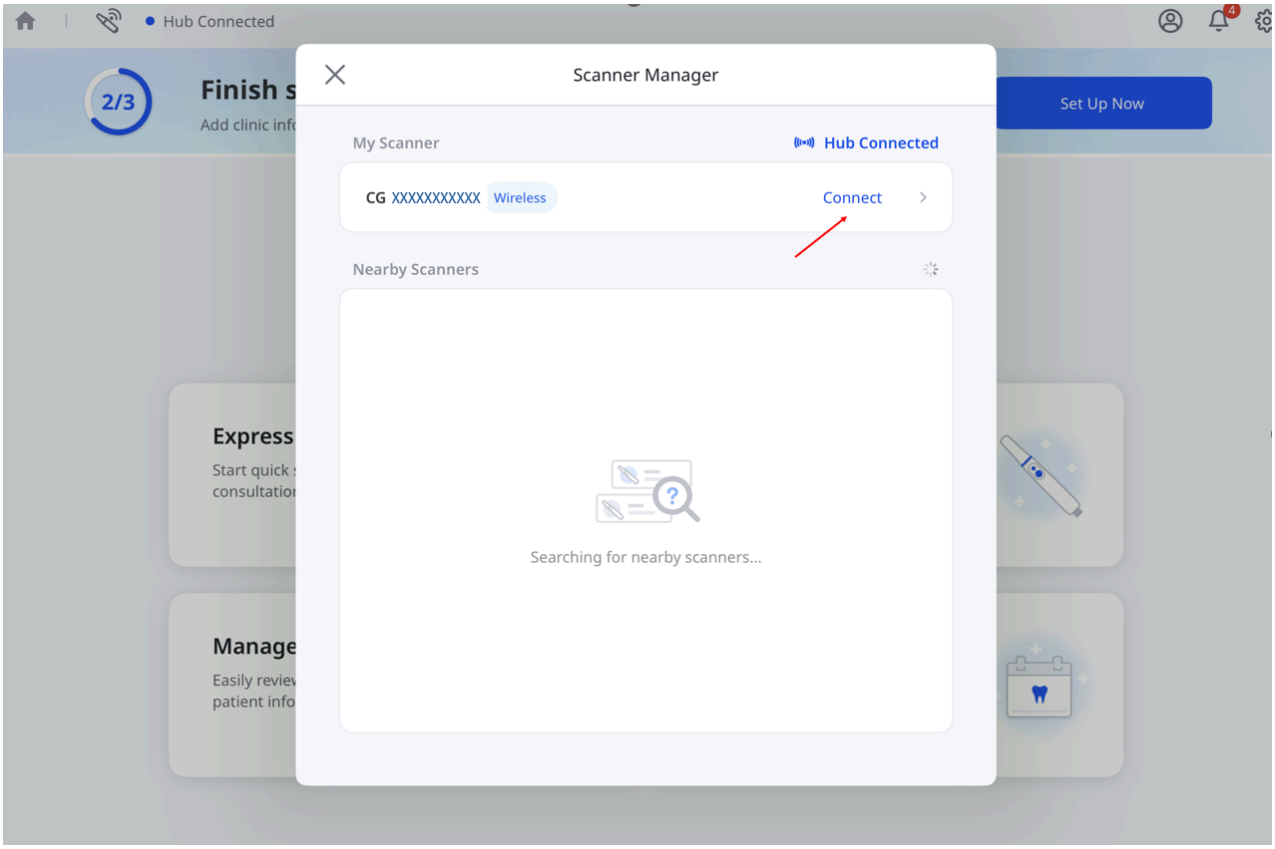


• Tap **Set Up Now** on the home screen, then tap **Set Up Now** again in the **Get Started** dialog.

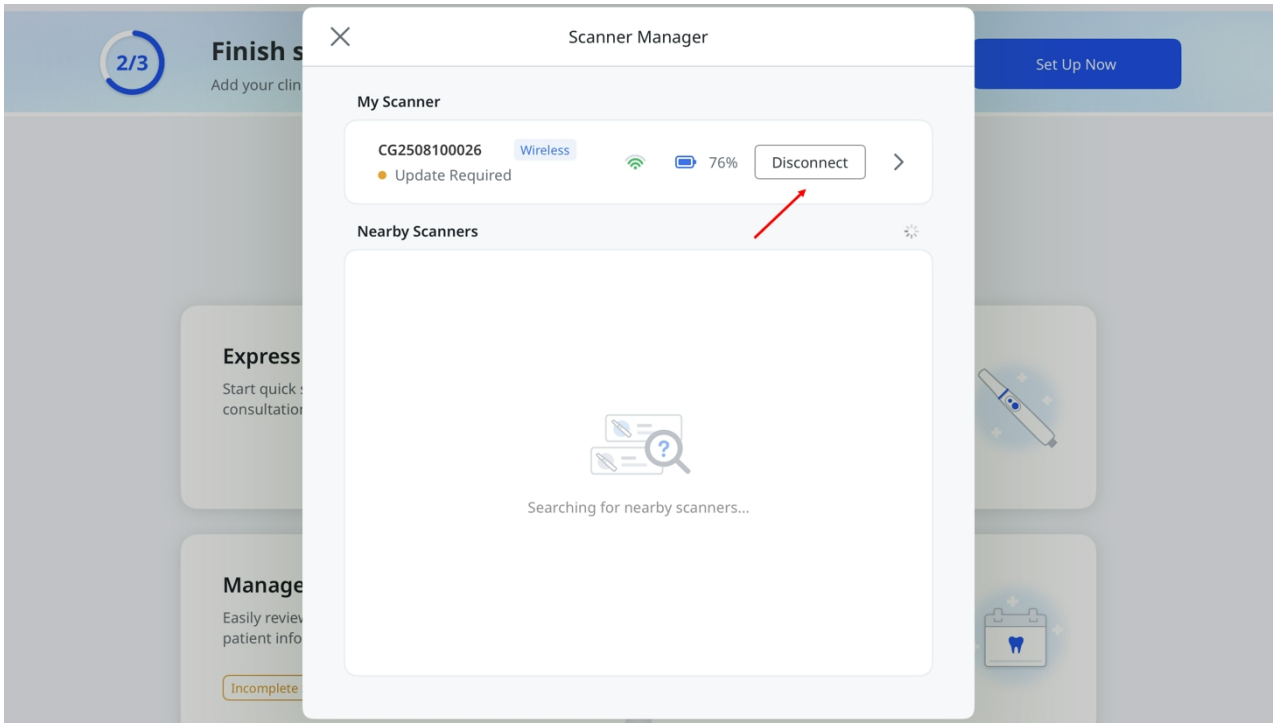




4. In the **Scanner Manager**, tap **Connect** next to your scanner.



5. The **Disconnect** button appears next to your scanner when it is connected.



USB Connection

Medit Link Express supports USB connection for the Medit i900 and i900 classic. Connect the scanner to your Mac using the dedicated cable while the app is running. A valid license is required to start scanning.

Scanner Calibration

> 🔎**Note**
>
> It is recommended that the scanner be calibrated periodically.

Regular calibration helps maintain scanning accuracy and stable device performance.

Calibrate the scanner in the following cases:

- Scan data quality is lower than in previous scans
- External conditions, such as device temperature, have changed during use
- The user-defined calibration interval has passed

Calibration is more accurate when the scanner temperature is similar during calibration and scanning.

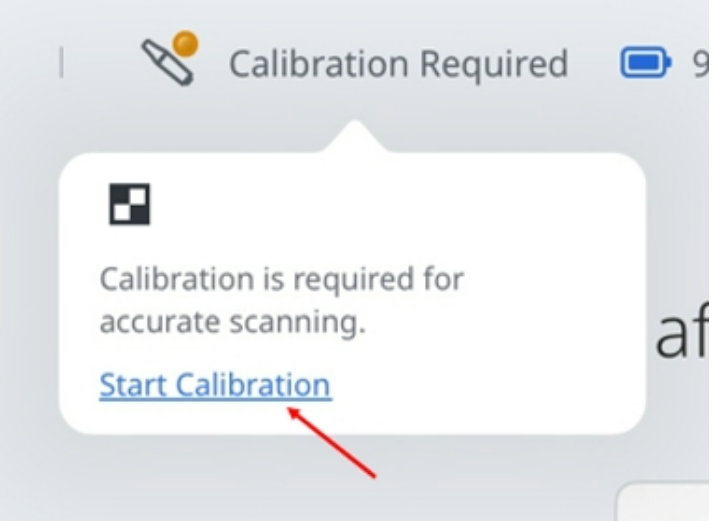
Before calibration, allow the scanner to warm up until it reaches the operating temperature.

How to Calibrate

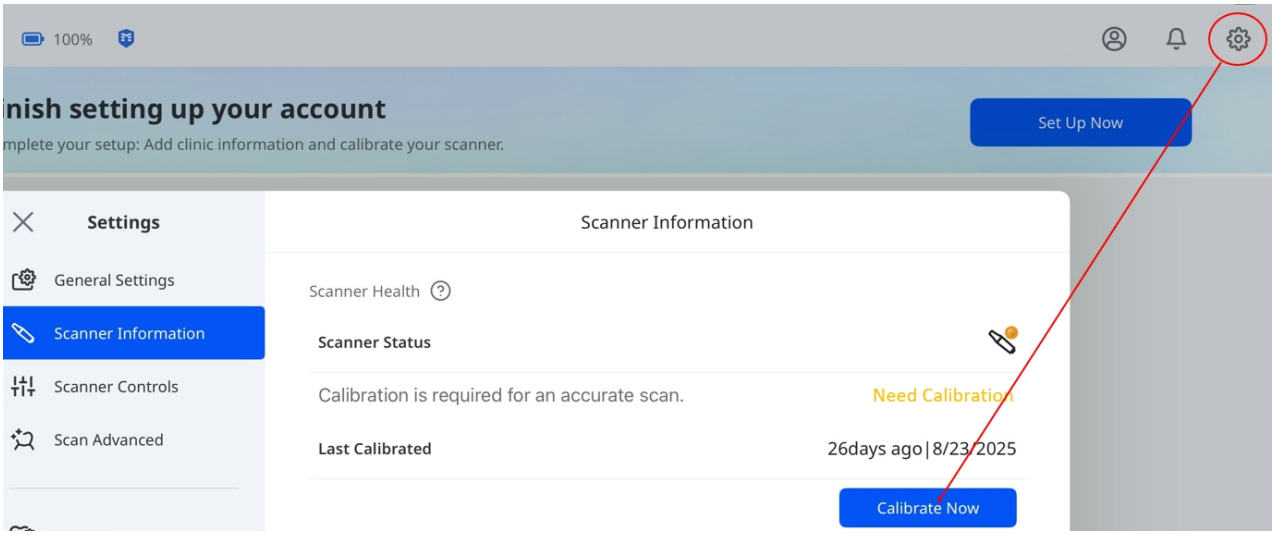
1. Make sure the scanner status shows **Calibration Required**, then tap it.



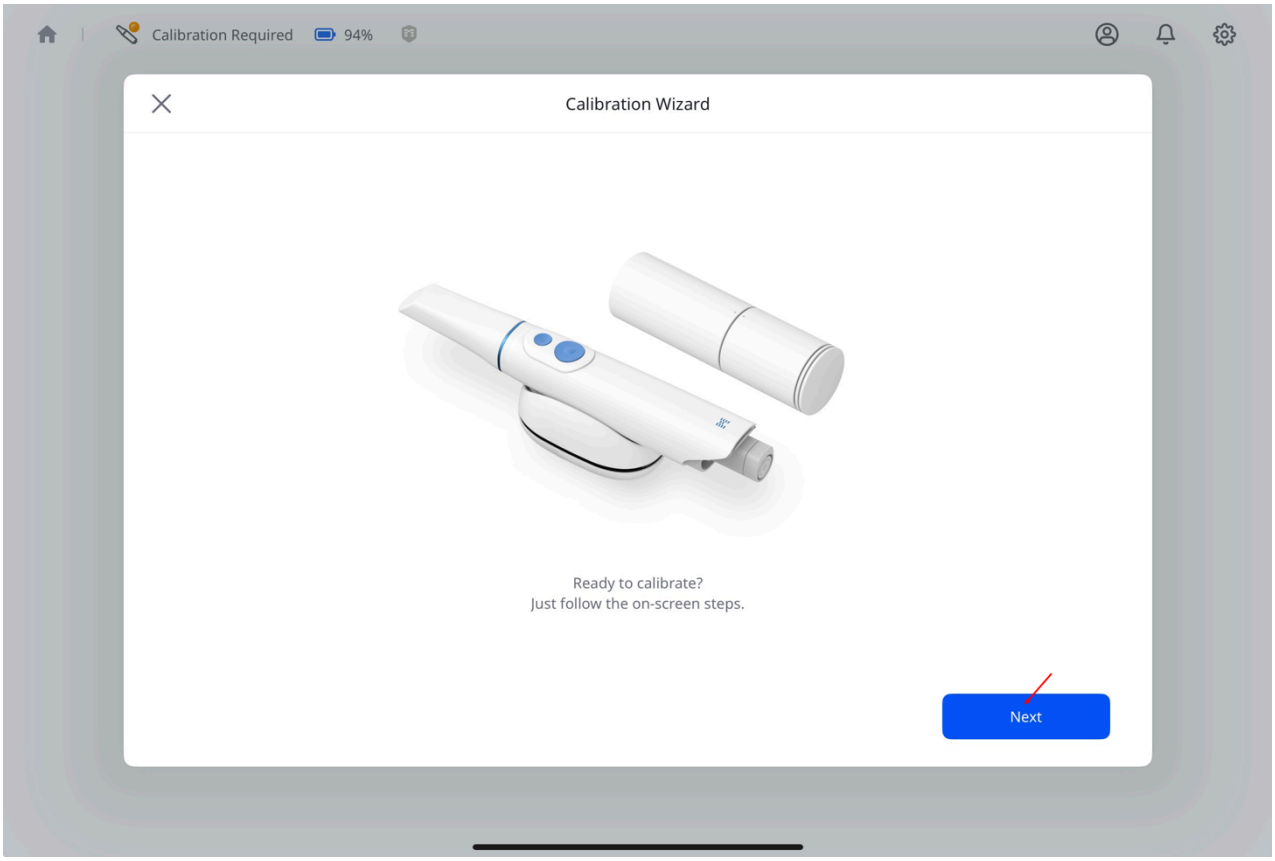
2. When the pop-up message appears, tap **Start Calibration**.



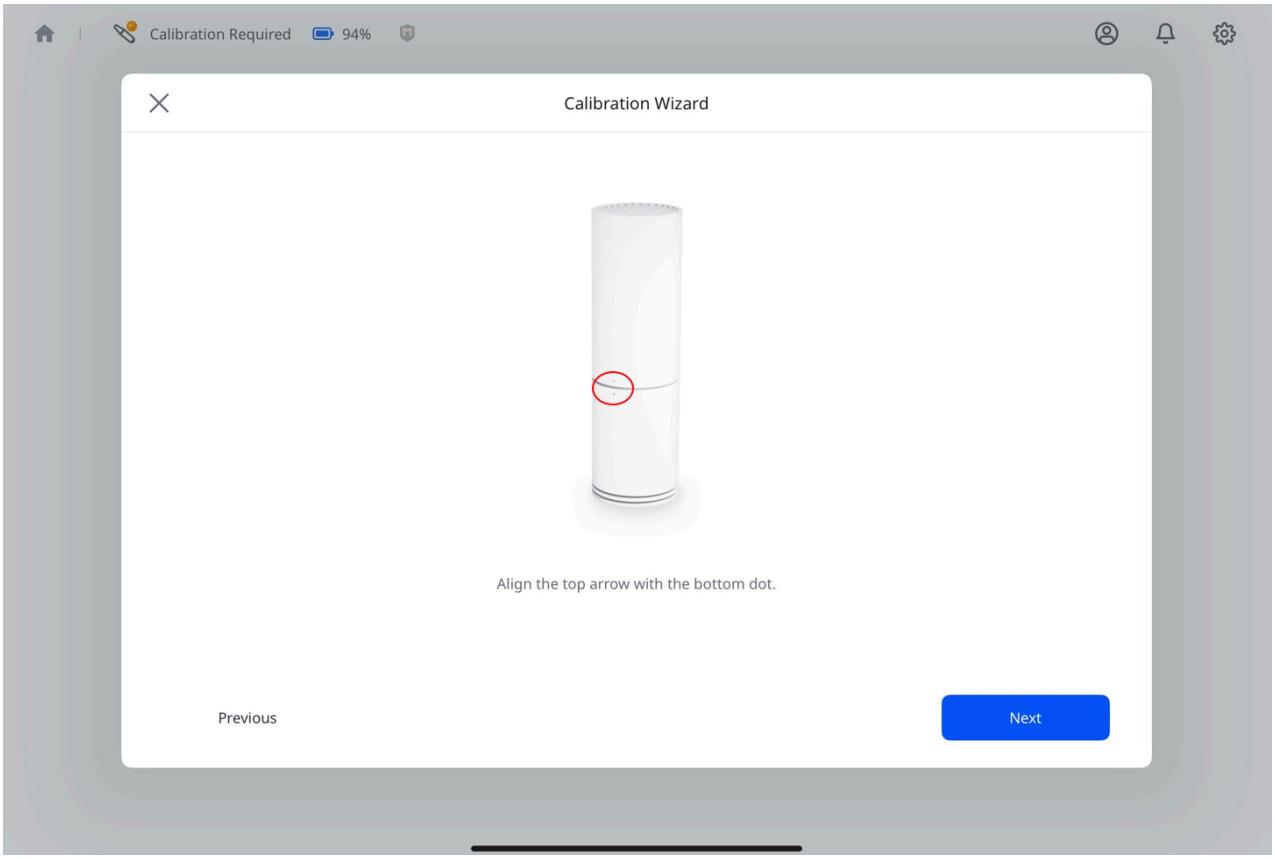
3. Or go to **Settings** > **Scanner Information**, then tap **Calibrate Now**.



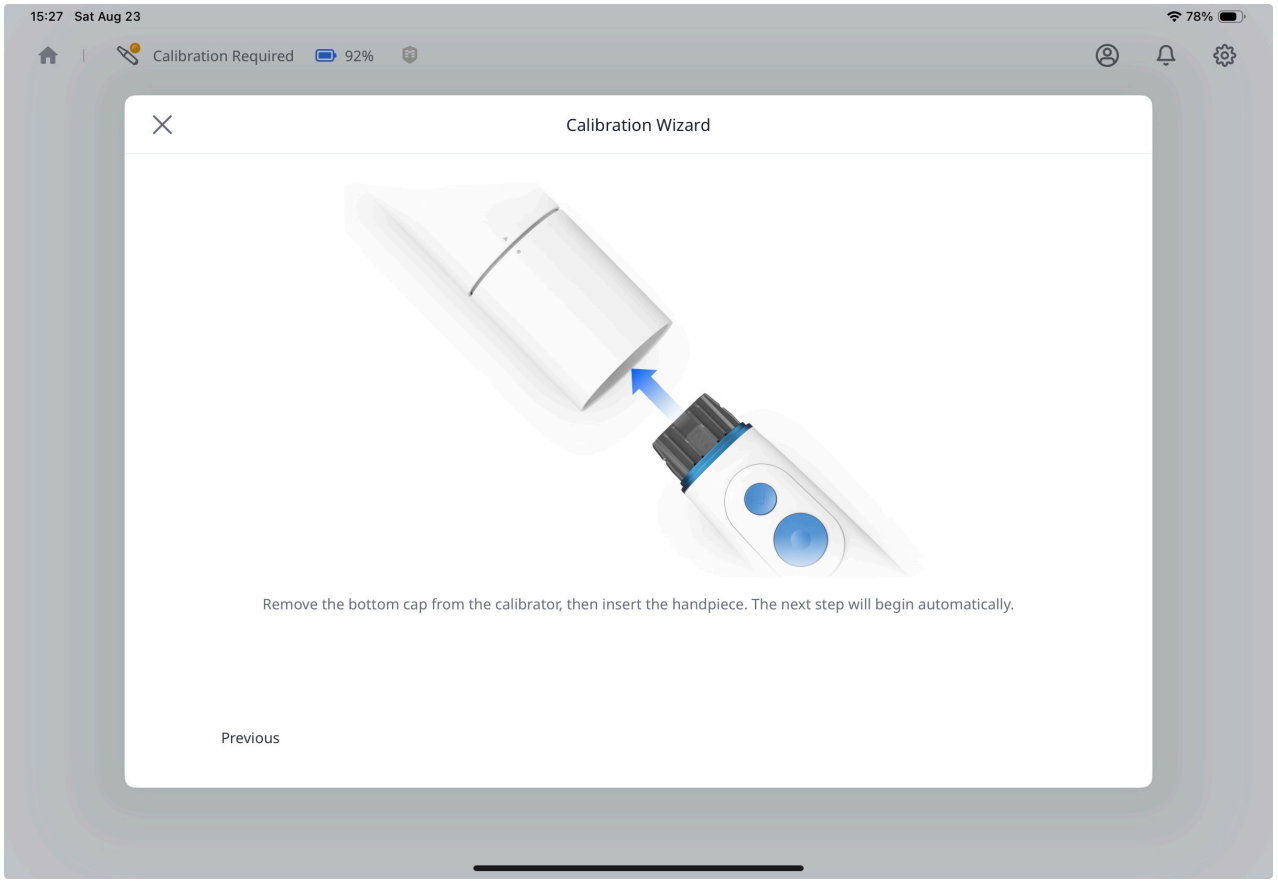
4. Prepare the calibrator and tap **Next** to start the calibration process.



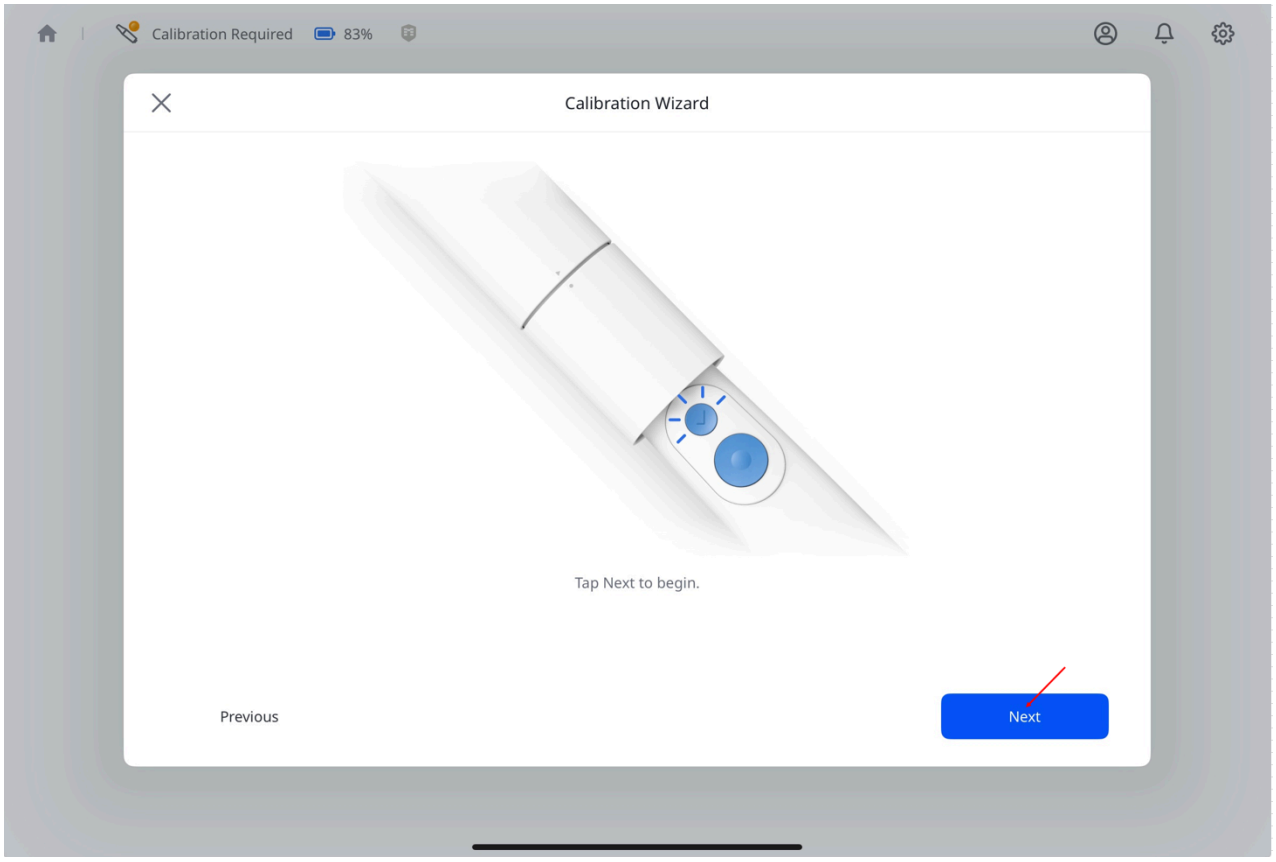
5. Turn the upper part of the calibrator until the arrow and dot align, then tap **Next**.



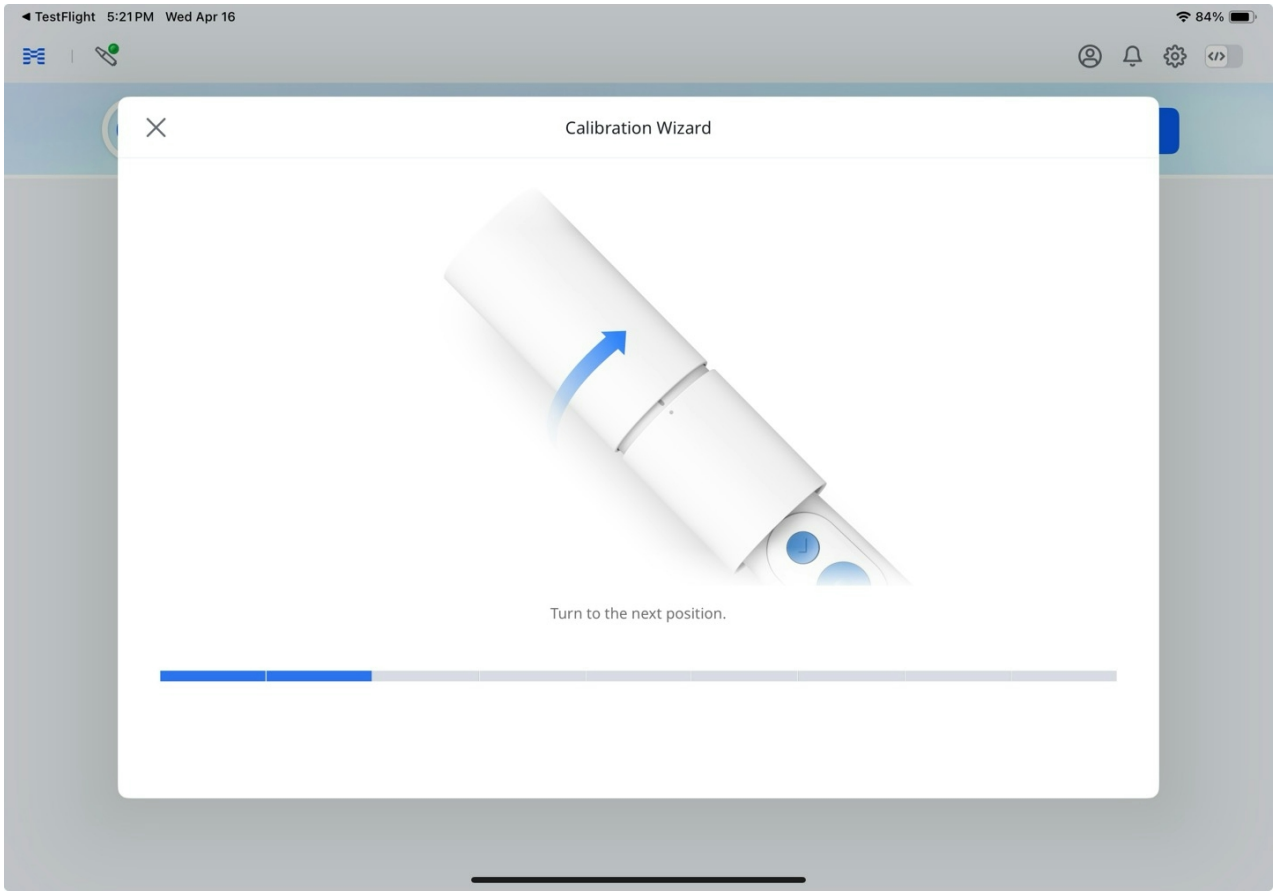
6. Remove the bottom cap of the calibrator and the scanner tip.
7. Before inserting the scanner, check that the aligned symbols on the calibrator are in line with the physical buttons on the scanner handpiece.
8. Firmly push the scanner into the calibrator until it **clicks into place**.



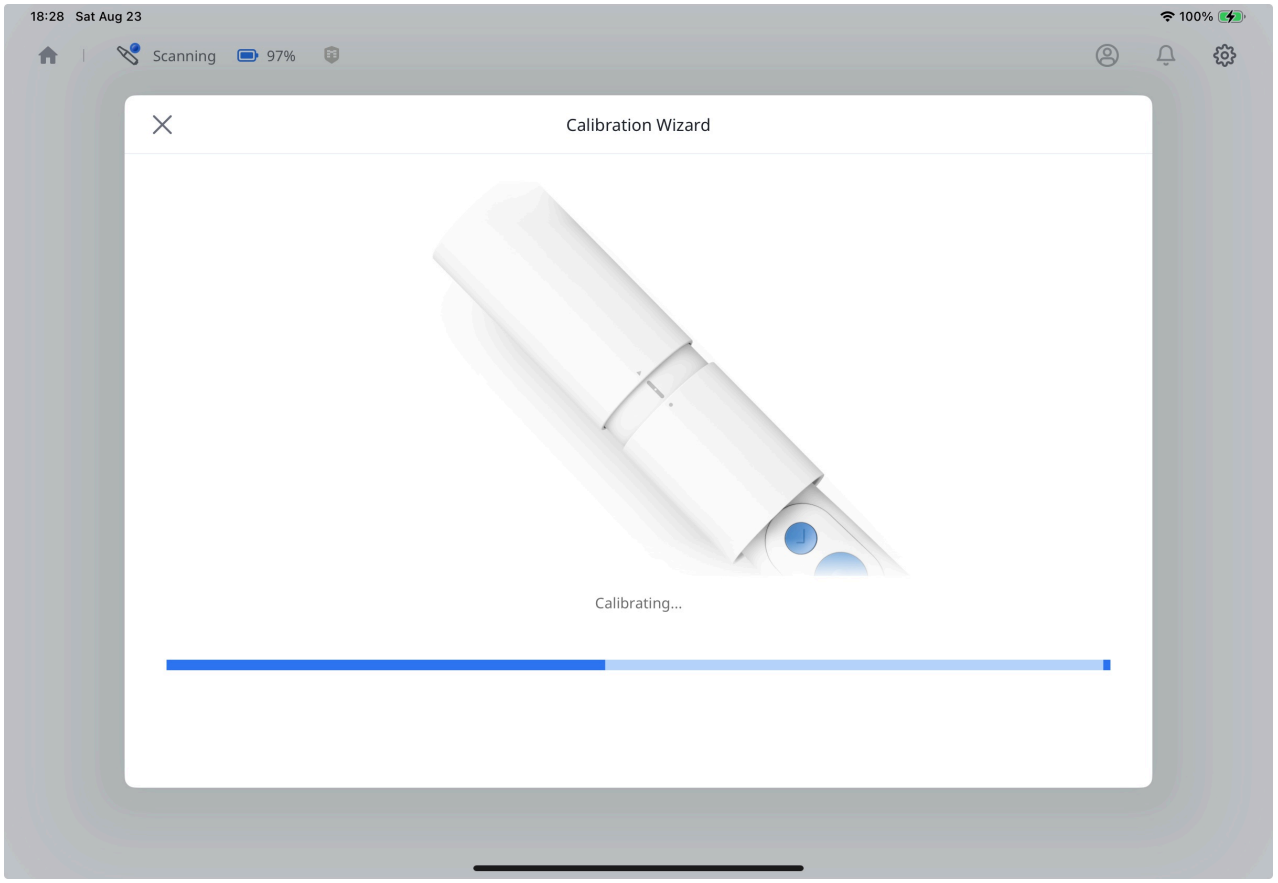
9. When the **Next** button appears at the bottom right, it means the connection is complete. Tap it to continue.

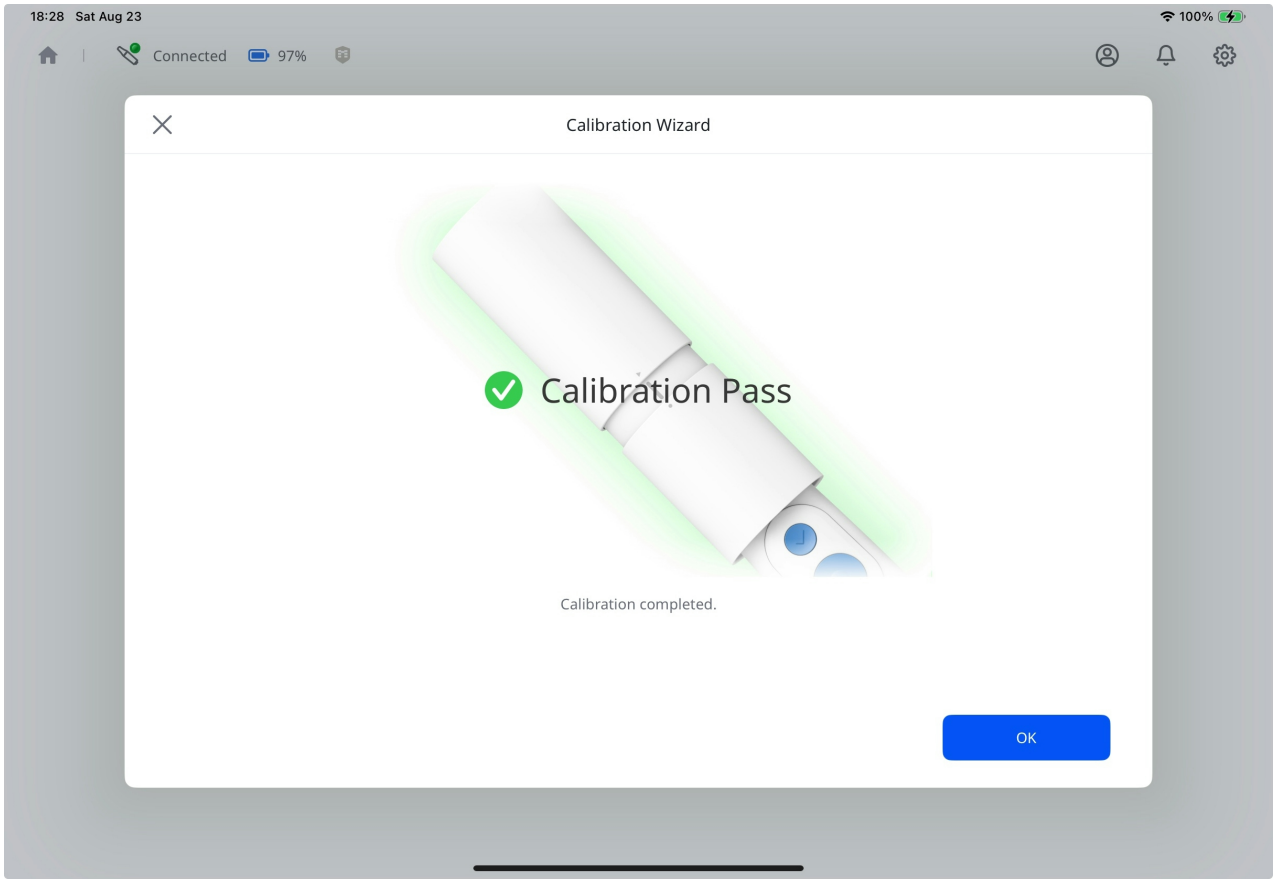


10. Rotate the upper part of the calibrator to the next position, following the on-screen instructions.

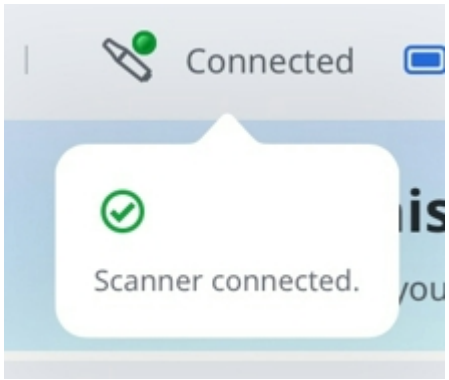


11. Repeat the process above until you reach the final position.
12. Once calibration begins, the result will be displayed automatically.





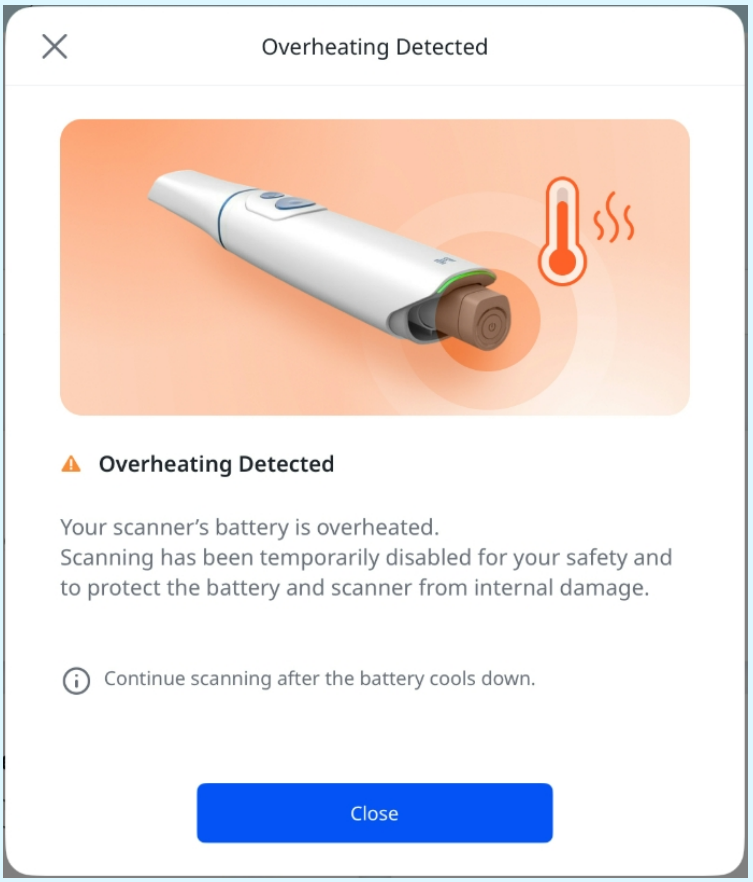
13. Your scanner is connected and ready to use.



Scanner Status

The table below lists the scanner status indicators in Medit Link Express. Familiarize yourself with the indicators below to better understand the scanner status and required actions.

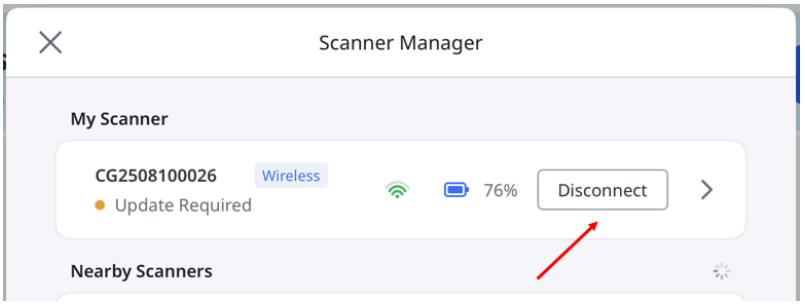
Icon	Status	Description
	Not Connected	The scanner is not connected. Check the Wi-Fi or Bluetooth connection.
	Sleep	The scanner is in sleep mode.

Icon	Status	Description
	No Tip	The scanner tip is missing or not attached correctly.
	Overheating	The scanner temperature is too high. Stop scanning and allow it to cool down. **Note** When the battery overheats, the scanner will shut down automatically, and the alert dialog below will appear. You can resume scanning once the battery cools down. 
	Connecting	The scanner is establishing a Wi-Fi or Bluetooth connection.
	Scanning	The scanner is in operation.
	Rebooting	The scanner is restarting.
	Need Calibration	Calibration is needed before scanning can continue.
	Preheating	The scanner is warming up.
	Connected	The scanner is connected and ready to use.

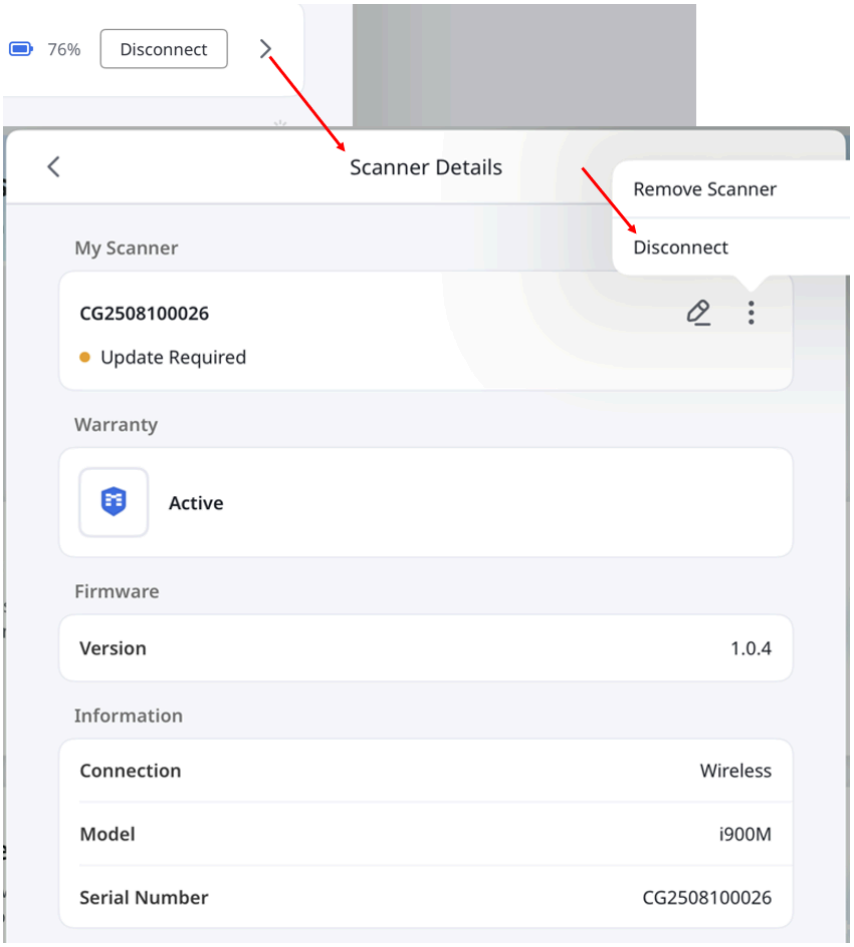
Manage Scanner Connection

You can disconnect the scanner in the following ways:

- Tap **Disconnect** next to your scanner.



- Tap the arrow next to your scanner to open **Scanner Details**, then tap (···) and select **Disconnect**.

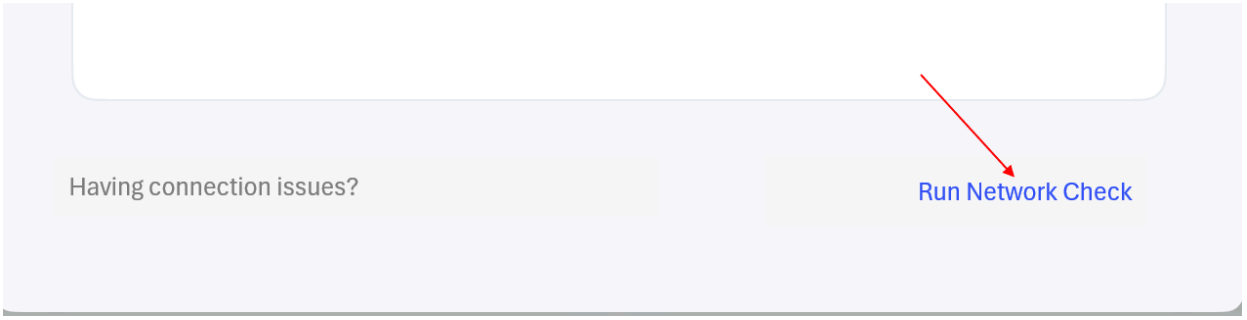


In **Scanner Details**, you can view information such as connection type, model, serial number, firmware version, and warranty status.
You can also manage the scanner by renaming or removing it.

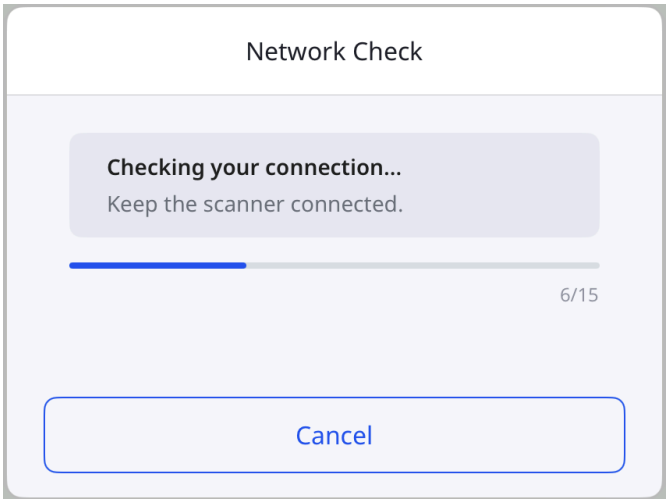
Network Check

Use **Network Check** to check your connection and find recommended actions when scanning is slow or your scanner connection is unstable.

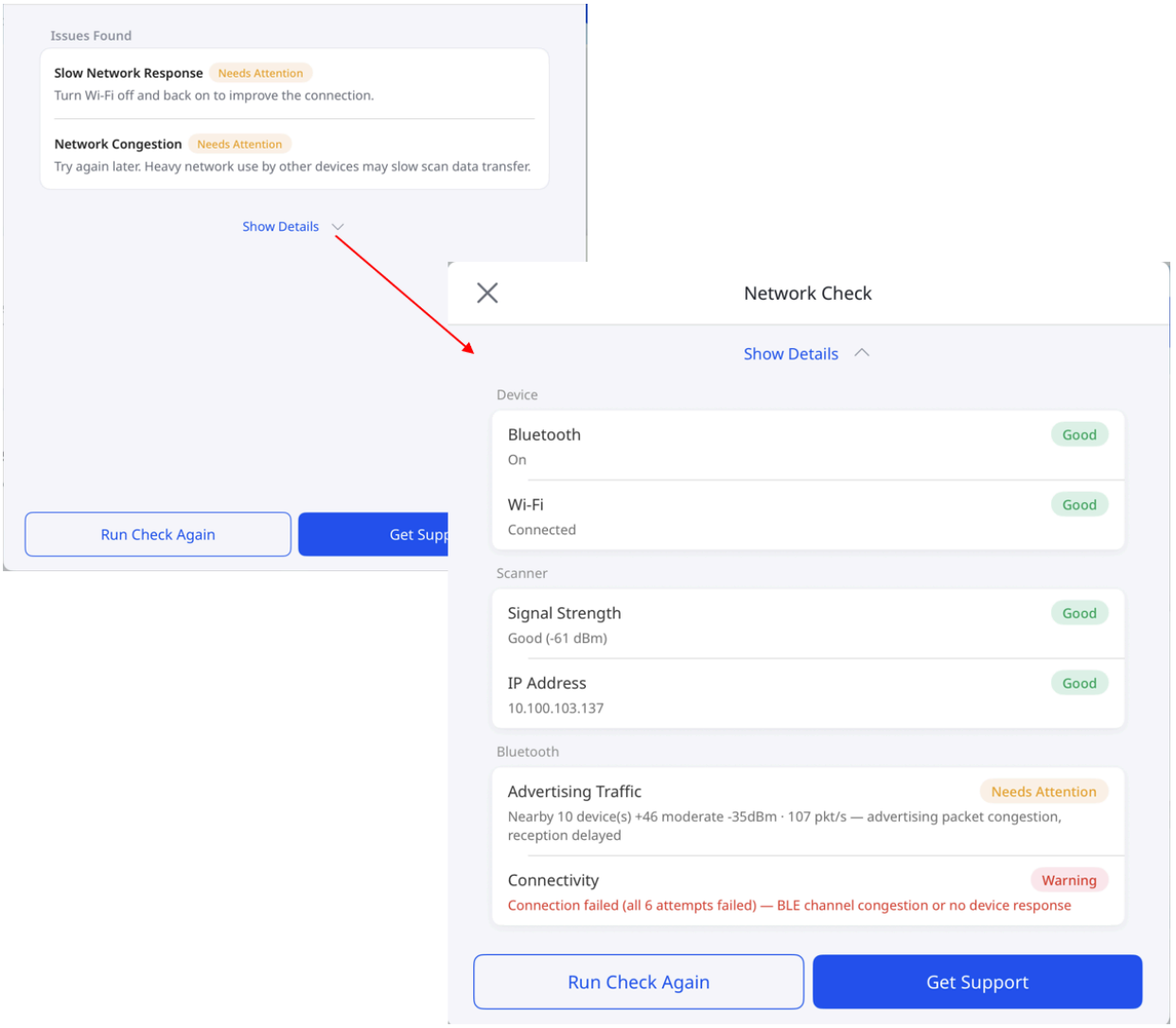
1. Make sure your scanner is connected. Open **Scanner Manager** and select **Run Network Check**.



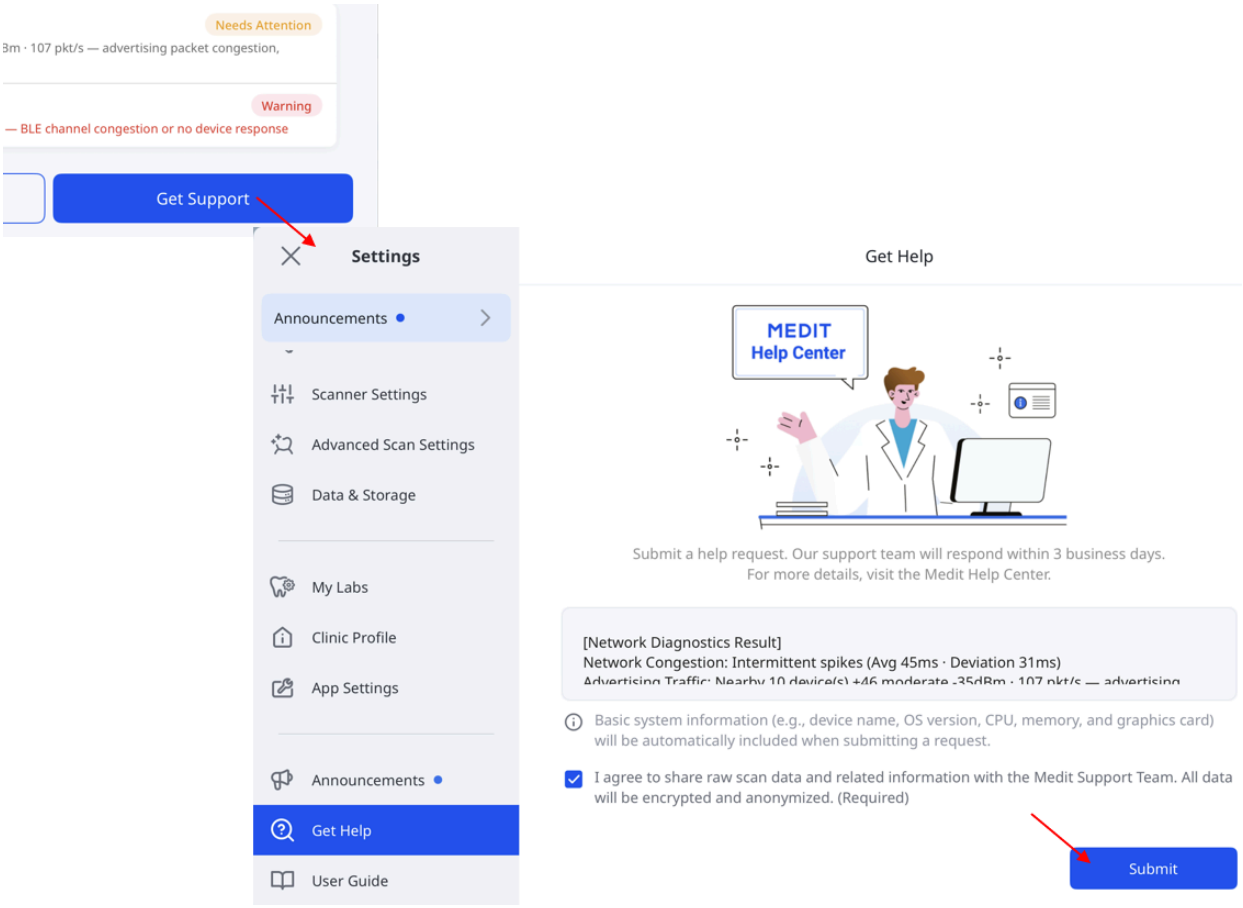
2. Keep the scanner connected until the check is complete.



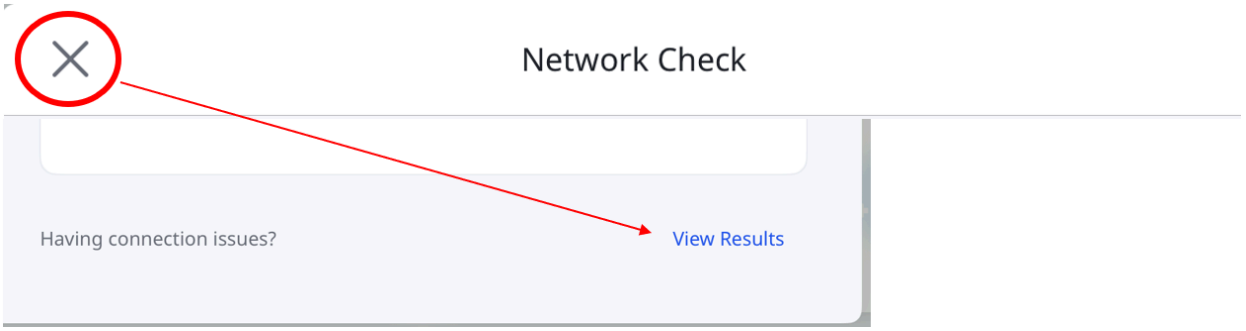
3. Review the results and follow any recommended actions. Select **Show Details** to view the results for each check.



4. Select **Run Check Again** to check the connection again, or **Get Support** to open a support request with the check results filled in.



Select **×** in the results dialog to return to **Scanner Manager**, where you can select **View Results** to view the results again.



🔎Note

- Network Check is unavailable with a wired scanner or a wireless scanner connected through a hub.

Quick Guide

This quick guide provides an overview of the essential steps for using Medit Link Express, from scanning to placing orders. Follow the steps below to get started.

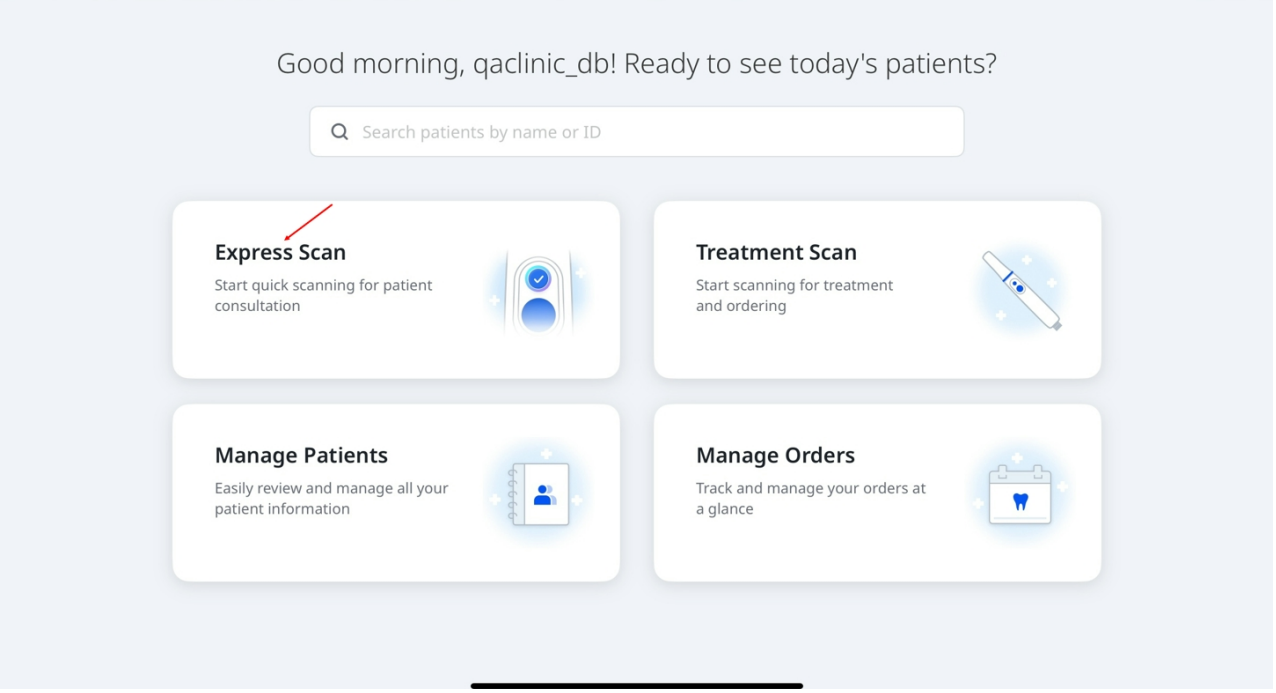
Express Scan: Scan First, Add Later

Express Scan removes the burden of creating or selecting a case before scanning. You can start scanning immediately and add a case later if necessary.

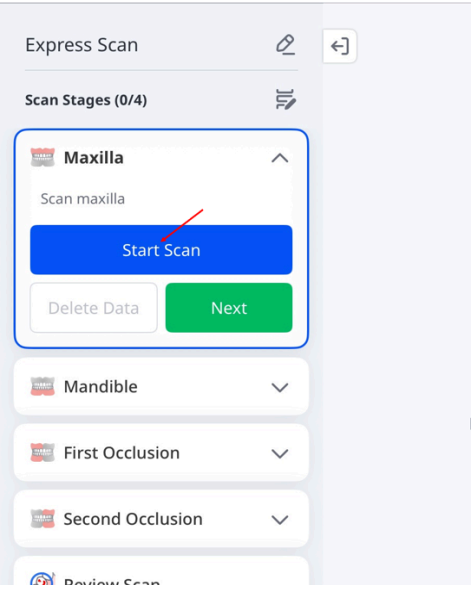
This simplifies the consultation process and allows initial assessments to be carried out more efficiently.

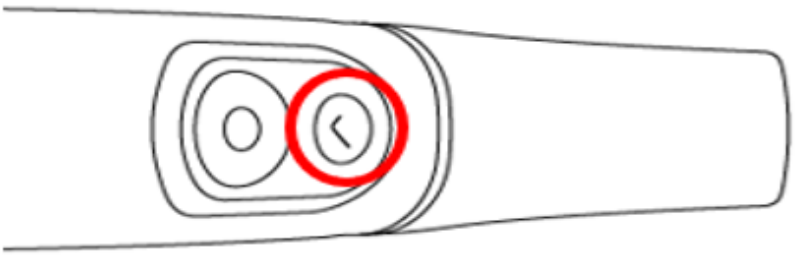
To start scanning first without selecting or creating a case:

1. Ensure your scanner is properly connected and calibrated. See the Scanner Setup section for instructions on how to connect and calibrate your scanner.
2. Tap **Express Scan** on the main screen.

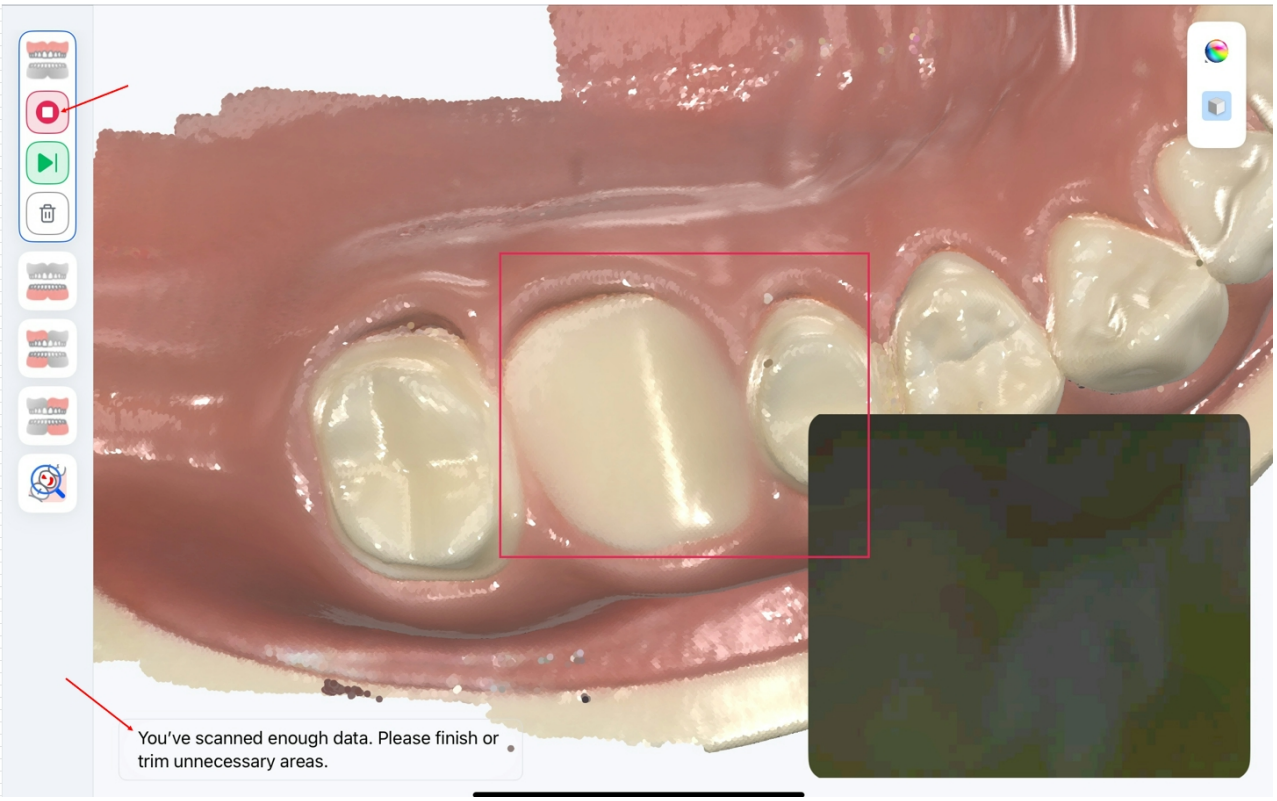


3. Express Scan offers four predefined stages: **Maxilla**, **Mandible**, **First Occlusion**, and **Second Occlusion**.
4. Tap **Start Scan** to begin scanning. Alternatively, press the scan button on the handpiece, as indicated below.



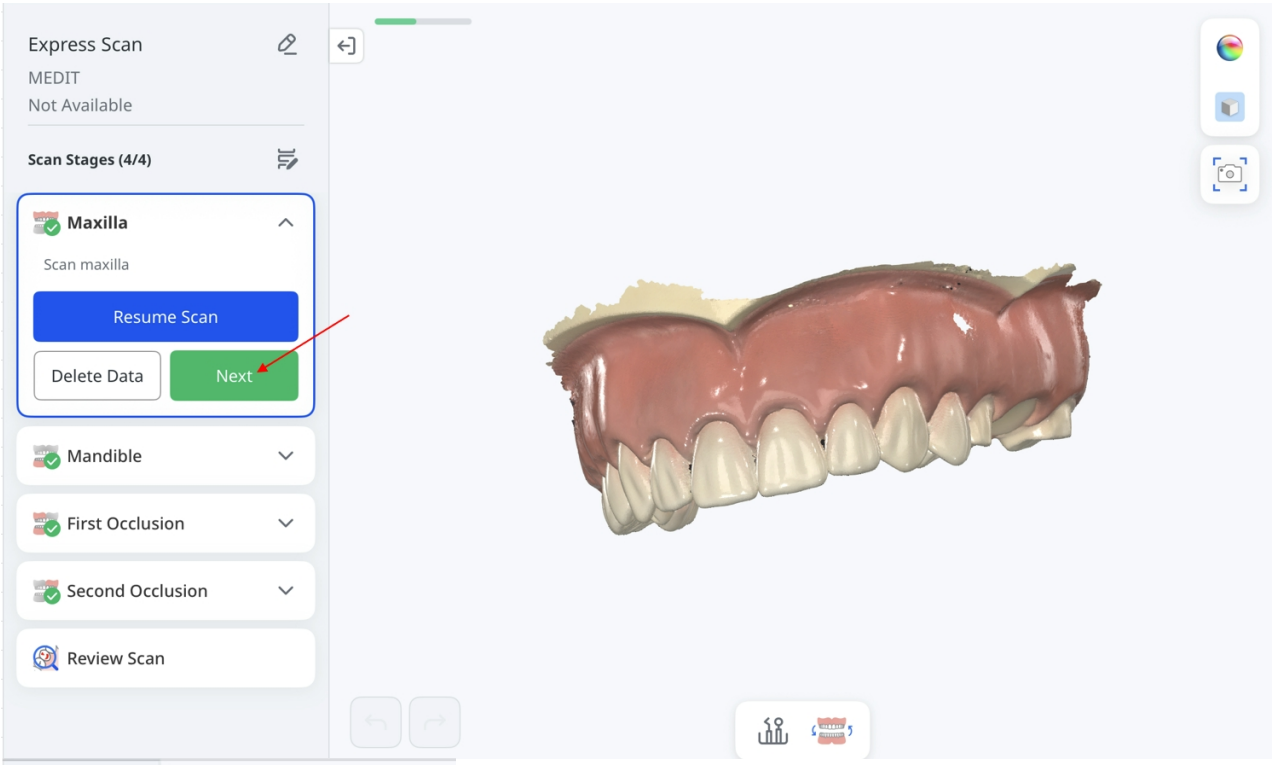


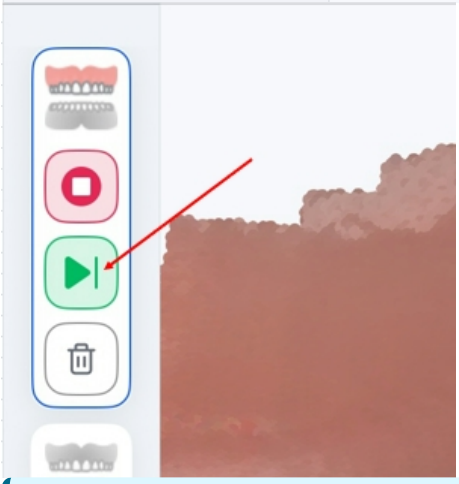
5. Start scanning. When “You’ve scanned enough data...” appears, you may stop or continue scanning if necessary. To return to the **Scan Stages** screen, tap the stop icon (■) on the screen or press the scan button on the handpiece again.



6. Review the scan data for each stage to make sure the scans are complete and accurate. For occlusion stages, check that the upper and lower scans are properly

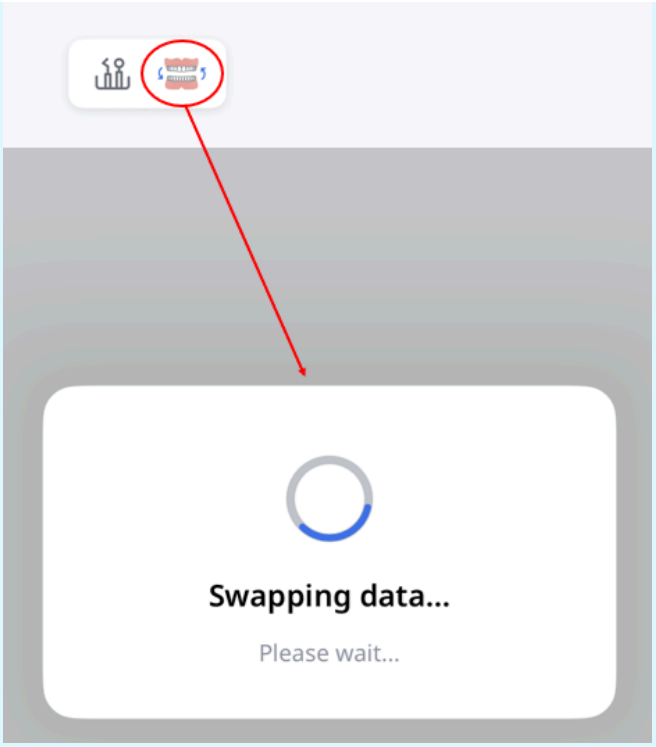
aligned on the contact surfaces of the teeth. Then tap **Next** to move to the next stage. To move directly to the next stage from step 5, tap the next stage icon (▶|). Tap **Resume Scan** to add more data to the current stage, or **Delete Data** to clear the current scan.



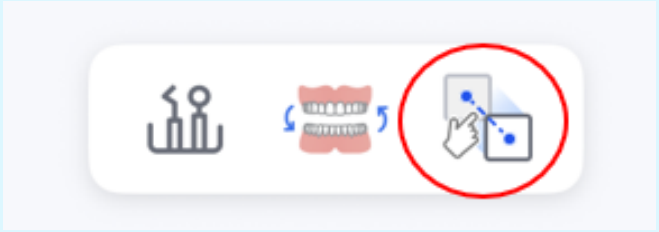


🔎Note

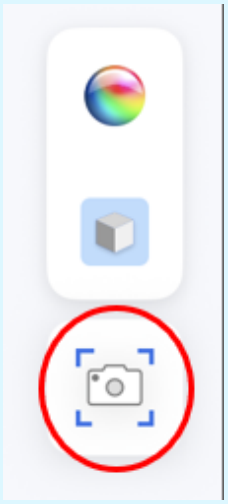
- If you scanned the wrong arch during a scan stage, you can swap the scan data by tapping the swap icon at the bottom of the screen.
  A “Swapping data...” message appears while the swap is in progress. This feature is not available in some cases, such as when only scan body data is available.



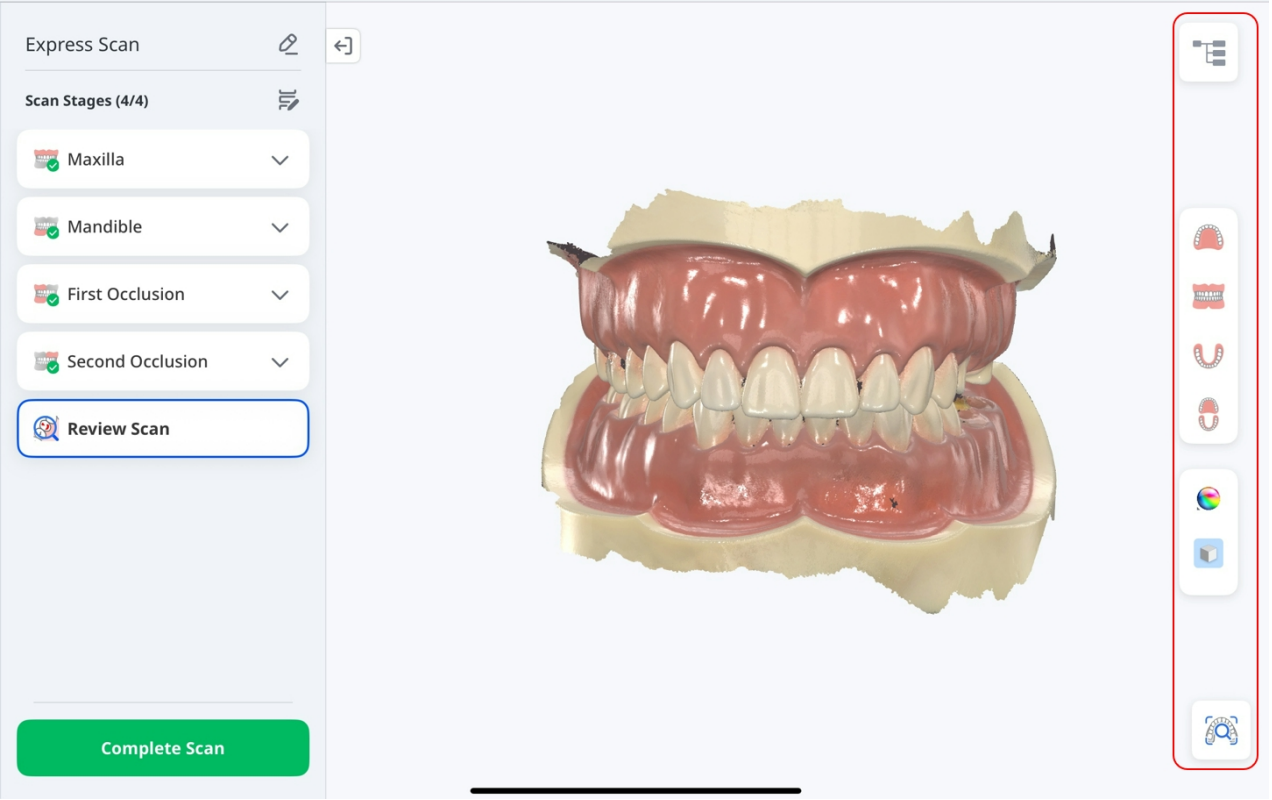
- You can perform manual alignment by selecting 1–3 corresponding points on each dataset.
  This feature is available only when sufficient scan data exists and may be unavailable or disabled depending on the stage and scan status. For details about the tools, see the **Scan Stages and Tools** section.



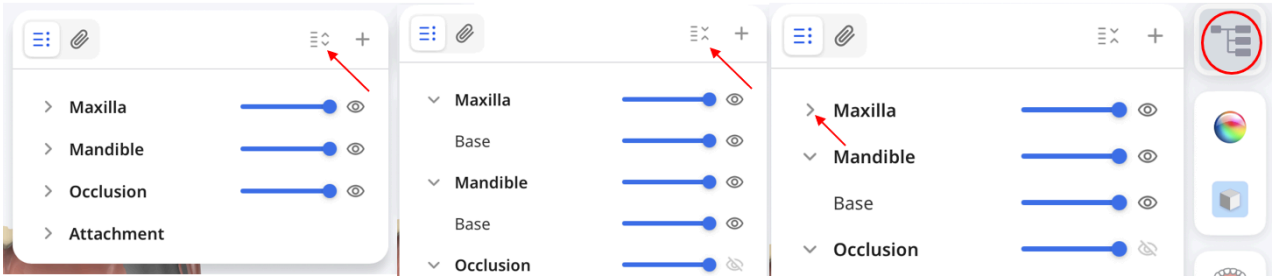
- To capture intraoral images with your scanner, tap the HD Camera icon on the scan screen. For details, see the **Scan Stages and Tools** section.



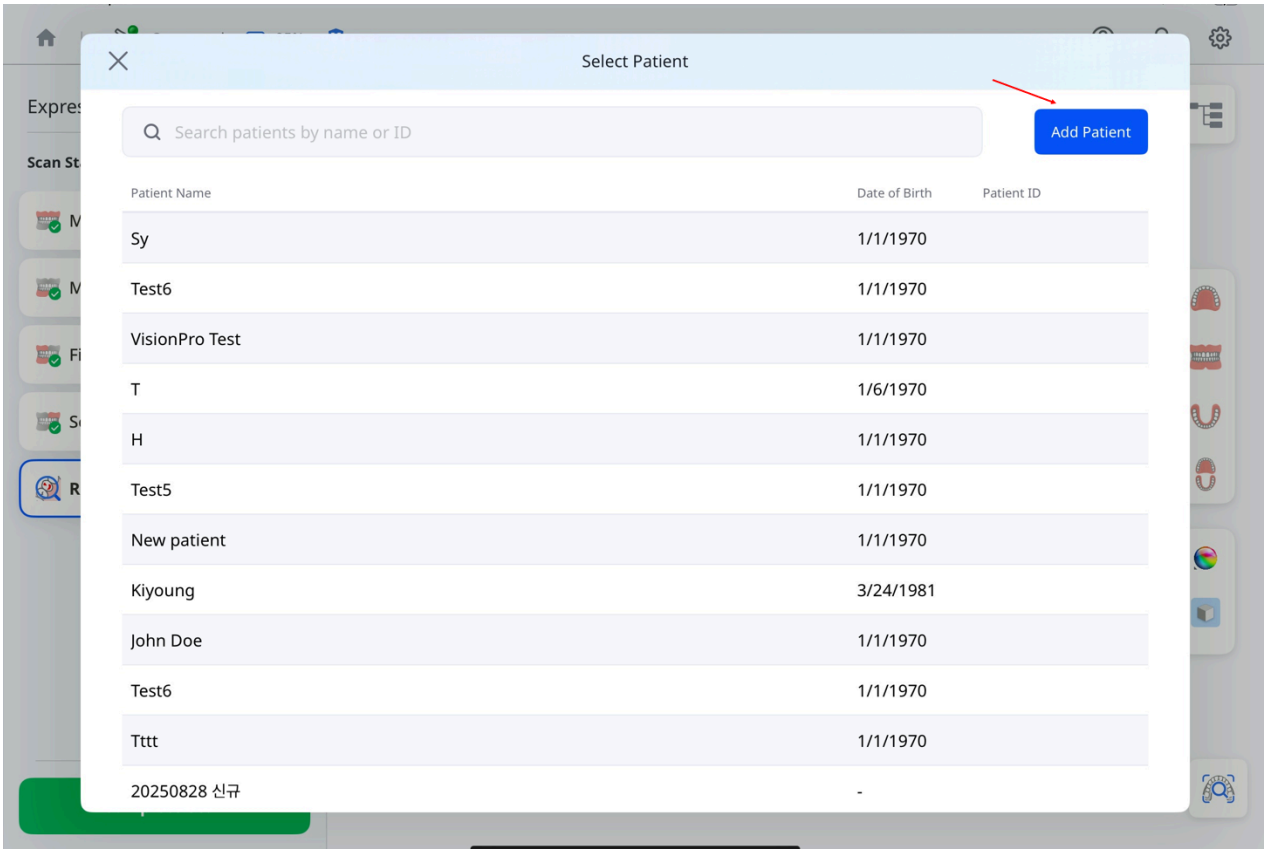
7. After completing all scan stages, you will reach the **Review Scan** stage. Tap the icons on the right side of the screen to review your scan results. For details about these tools, see the Scan Stages and Tools section.



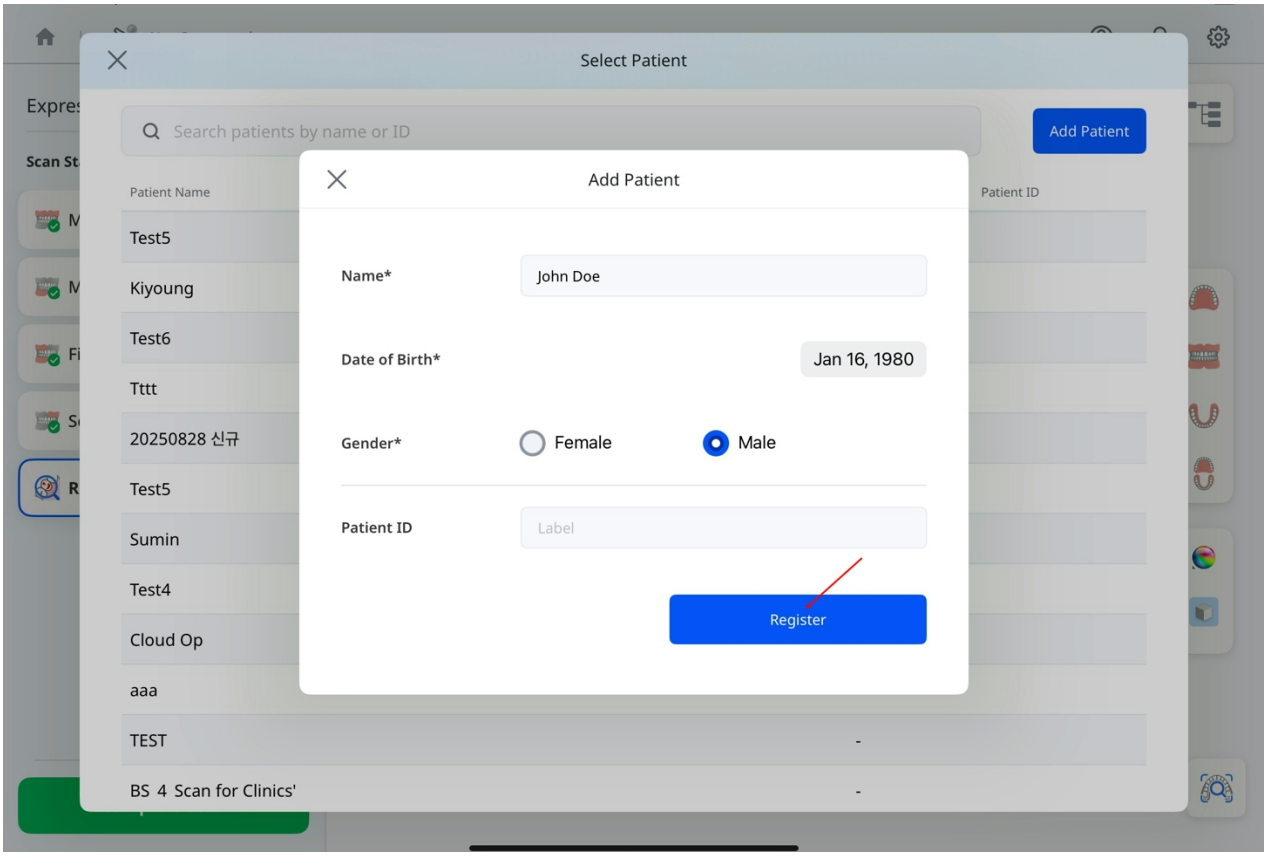
8. Use the data tree to show or hide scan data and adjust its opacity. You can also add and preview attachments. To save the case and continue, tap **Complete Scan**.



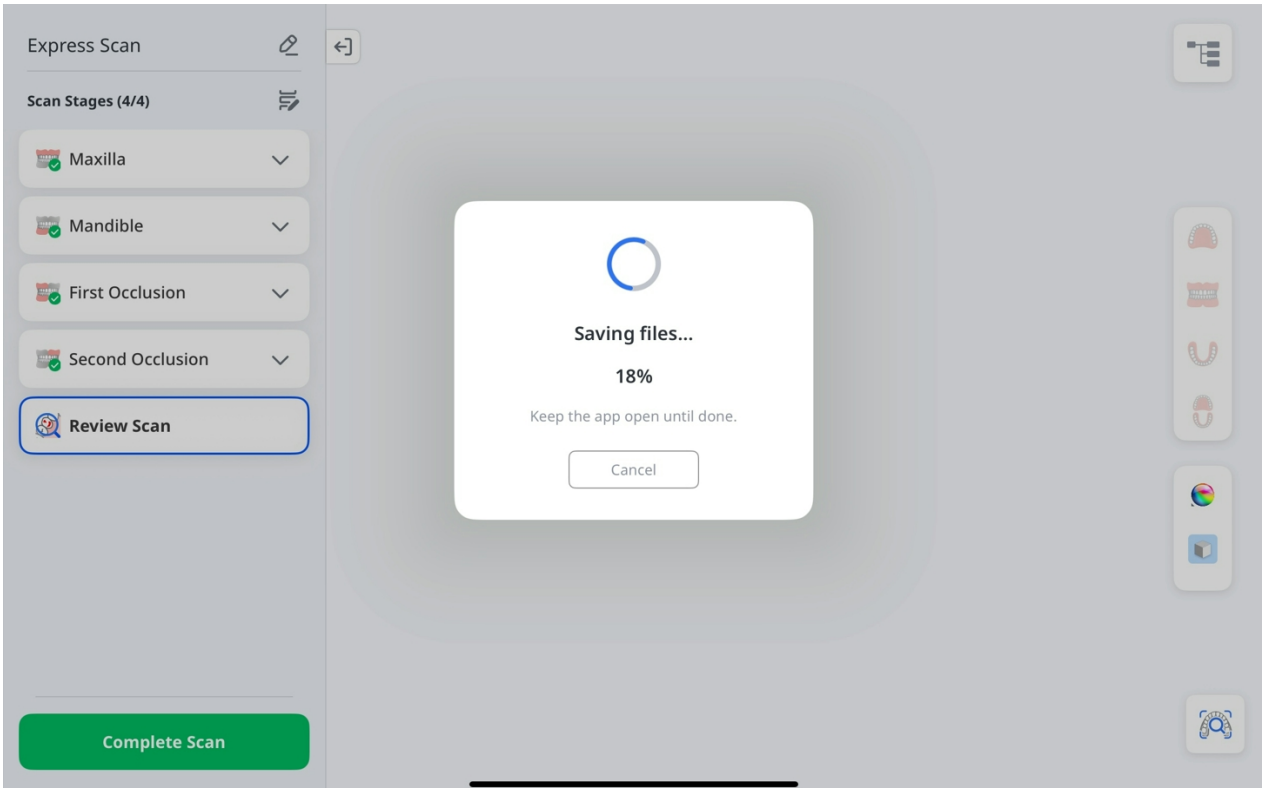
9. Tap **Add Patient**.



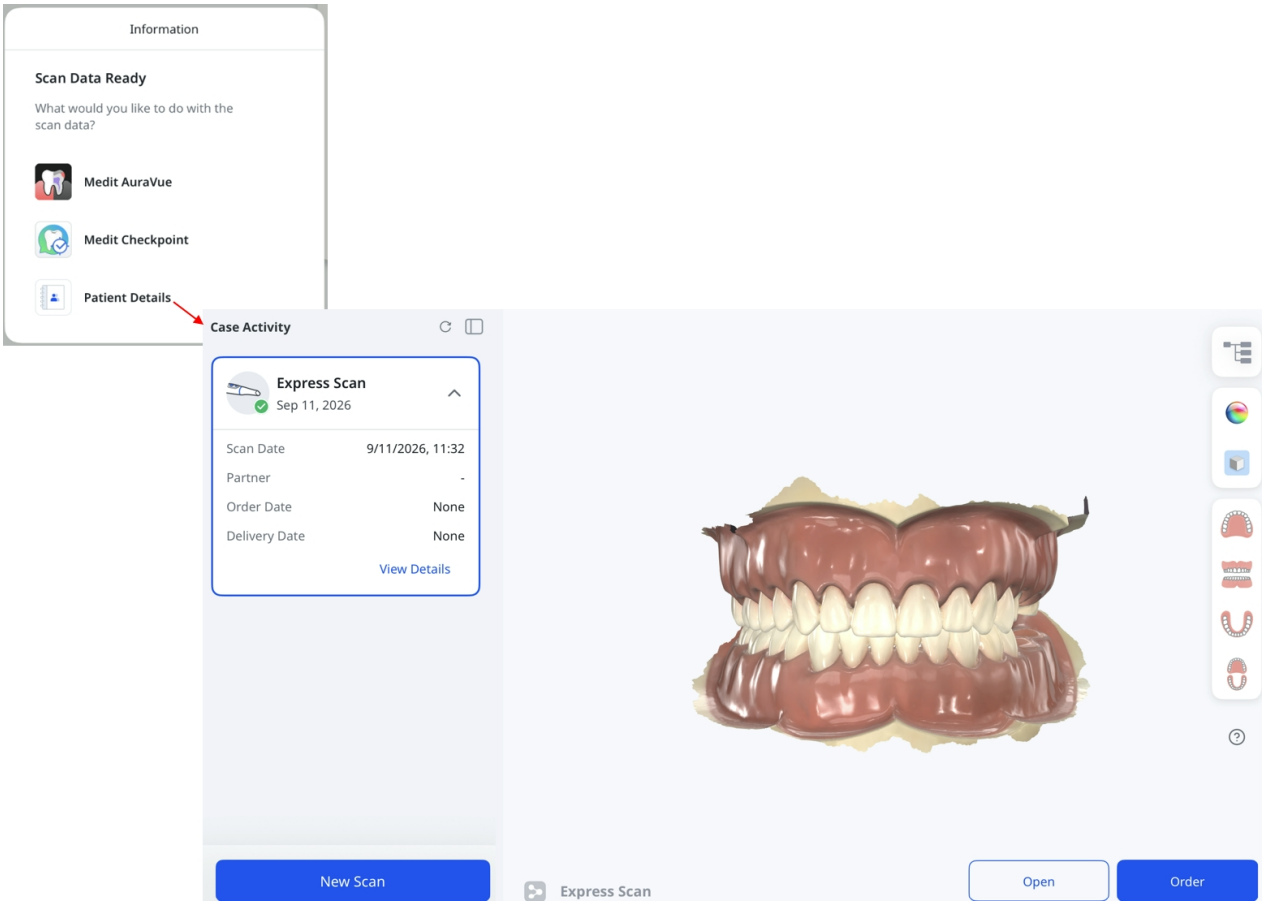
10. Fill in the patient details and tap **Register**.



11. Wait until processing reaches 100%.



12. When the **Scan Data Ready** dialog appears, select a web app to create reports for patient consultations, or select **Patient Details** to review the saved case.



Treatment Scan

Use Treatment Scan to obtain accurate scan data for a wide range of dental applications, such as prosthetic fabrication, treatment planning, and clinical workflows. This data can be applied in both laboratory and chairside environments to ensure reliable outcomes.

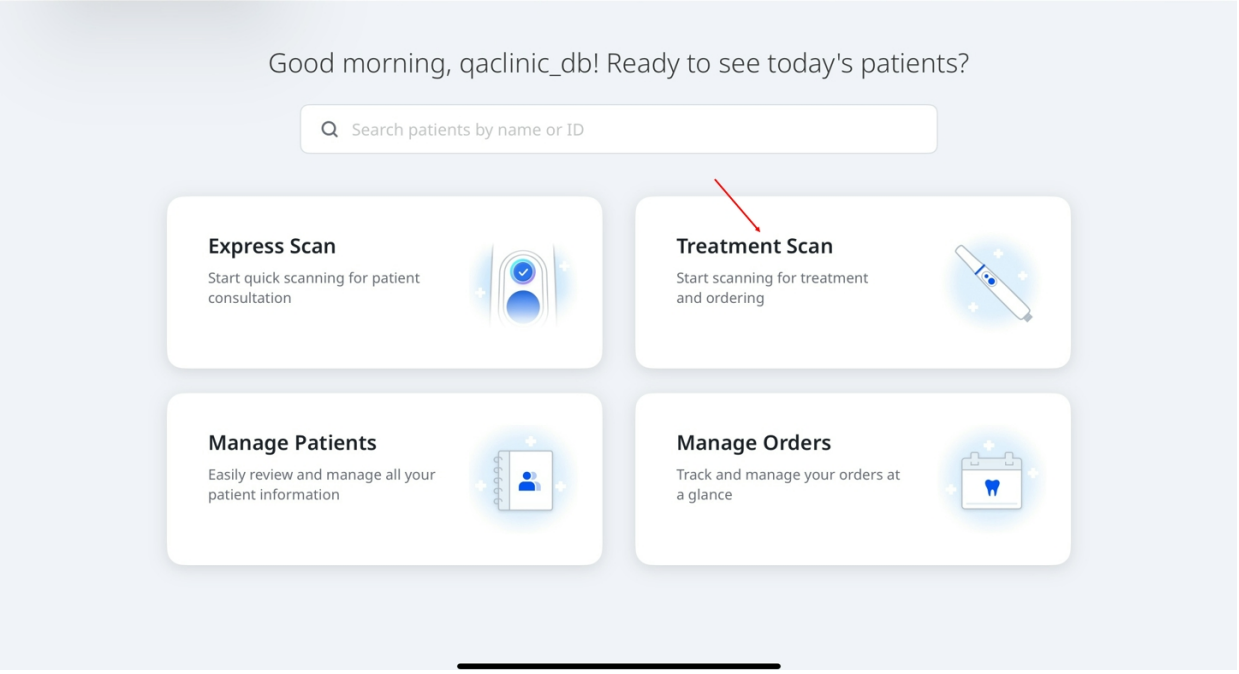
Step 1: Connect & Calibrate Scanner

See the Scanner Setup section for instructions on how to connect and calibrate your scanner.

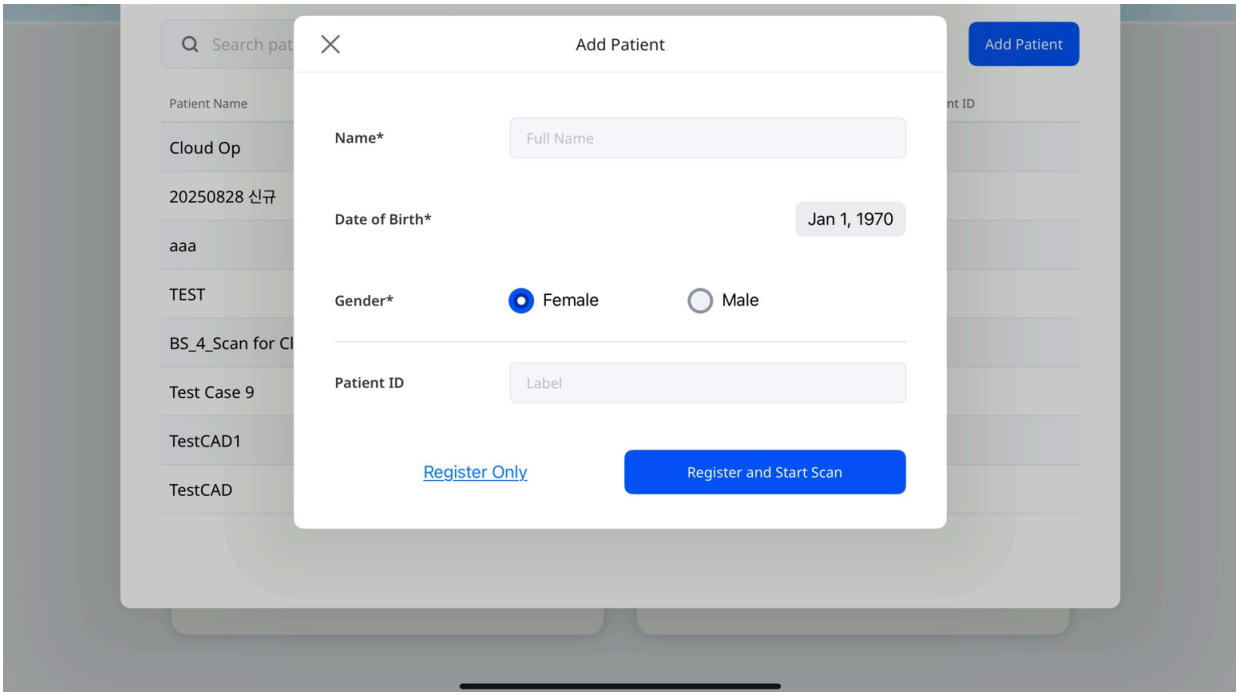
Step 2: Select Patient

To start scanning:

1. Tap **Treatment Scan** on the main page.

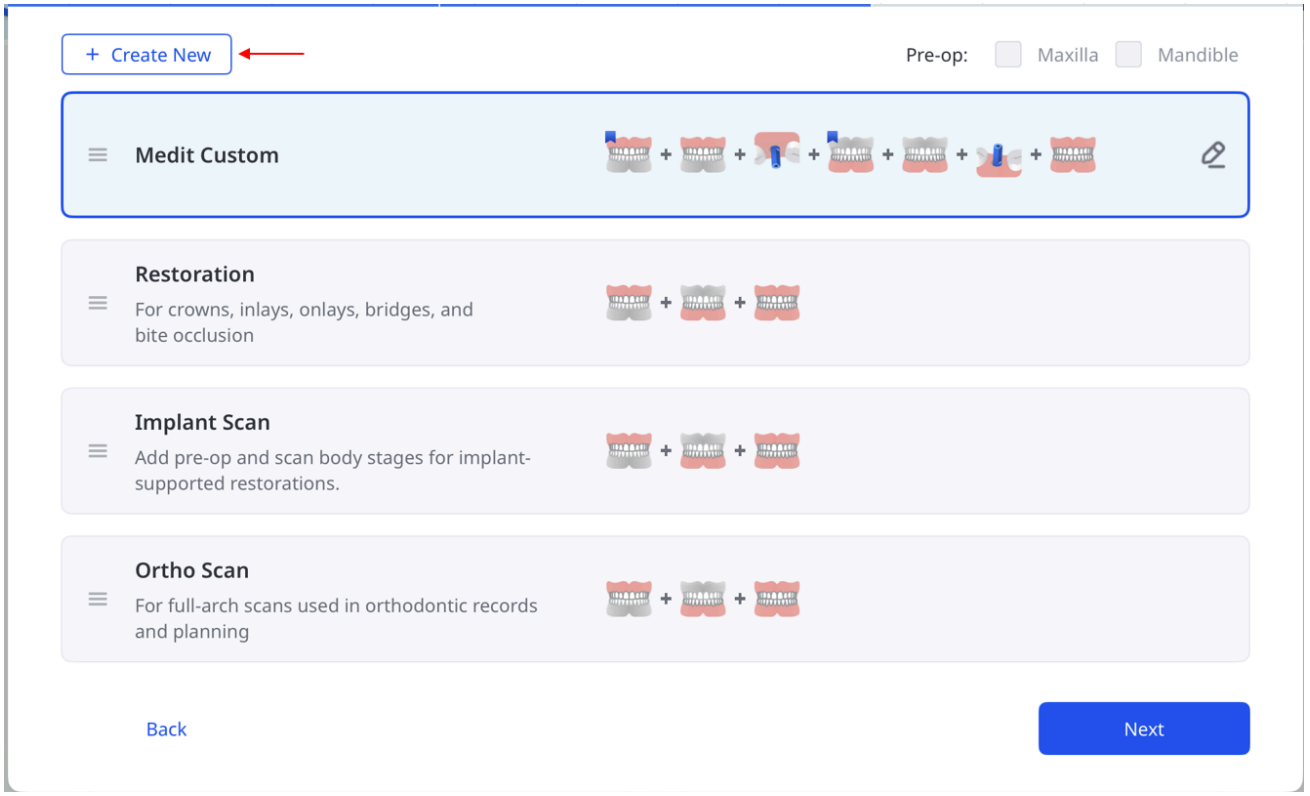


2. Select a patient to proceed. To add a new patient, tap **Add Patient** in the top-right corner of the screen.
   For more information on how to add a patient, refer to Workflow > Manage Patients.



Step 3: Select Workflow

Select a default workflow—**Restoration**, **Implant Scan**, or **Ortho Scan**—or a custom workflow you have created. To create a custom workflow, tap **Create New**. For instructions, see **Custom Workflows** in the **Workflows** section.



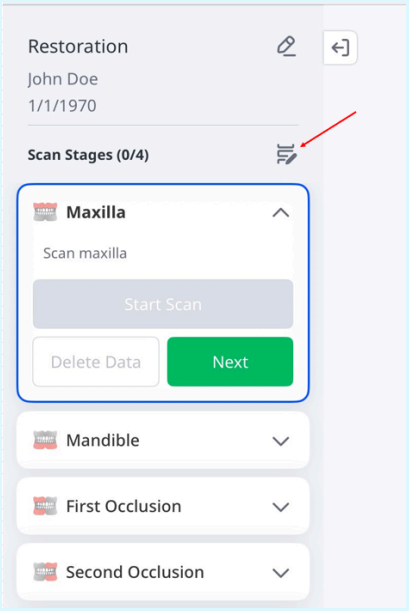
For default workflows, select **Maxilla** or **Mandible** next to **Pre-op** to include the corresponding stages. These optional stages allow you to capture the original anatomy

as a reference for alignment or treatment planning.

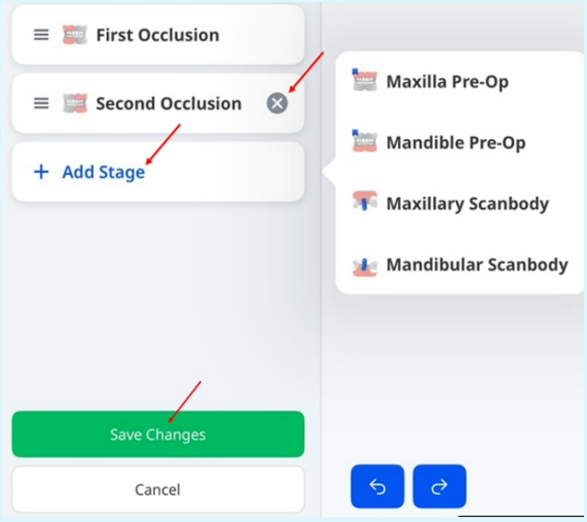


🔎Note

1. To add or remove a stage from the **Scan Stages** screen, tap the pencil icon as shown in the screenshot below.

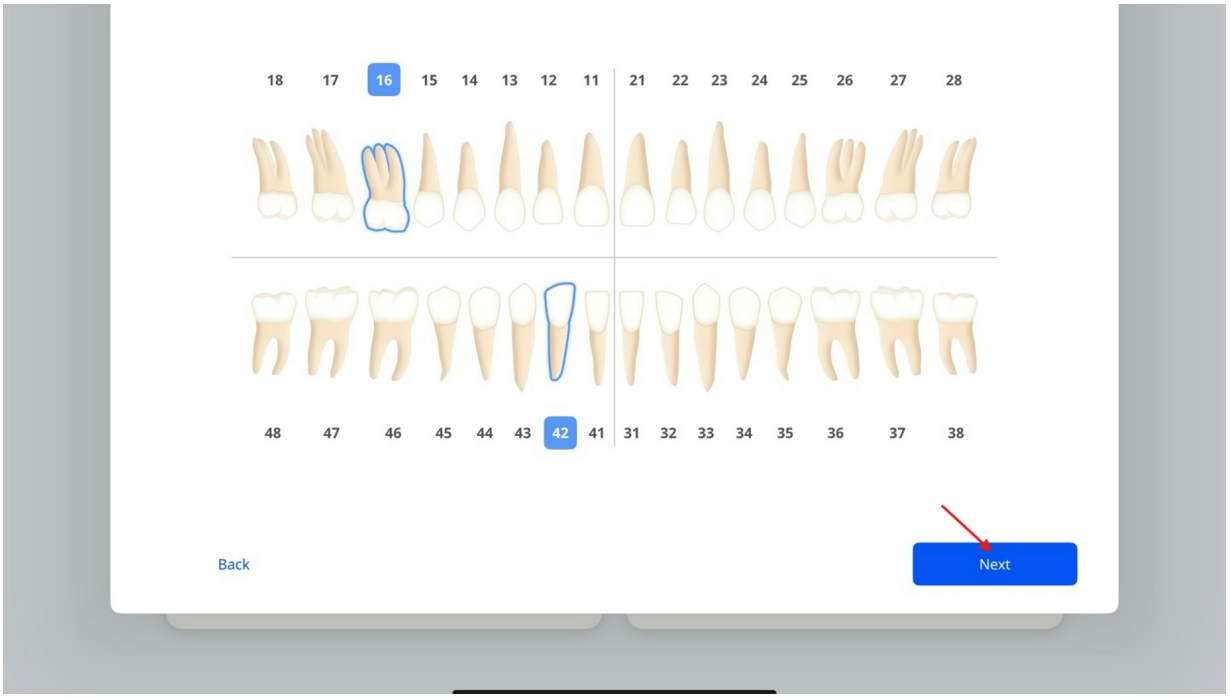


2. To delete a stage, select the **X** icon next to it. To add a stage, tap **Add Stage**. When finished, tap **Save Changes** to apply your updates.

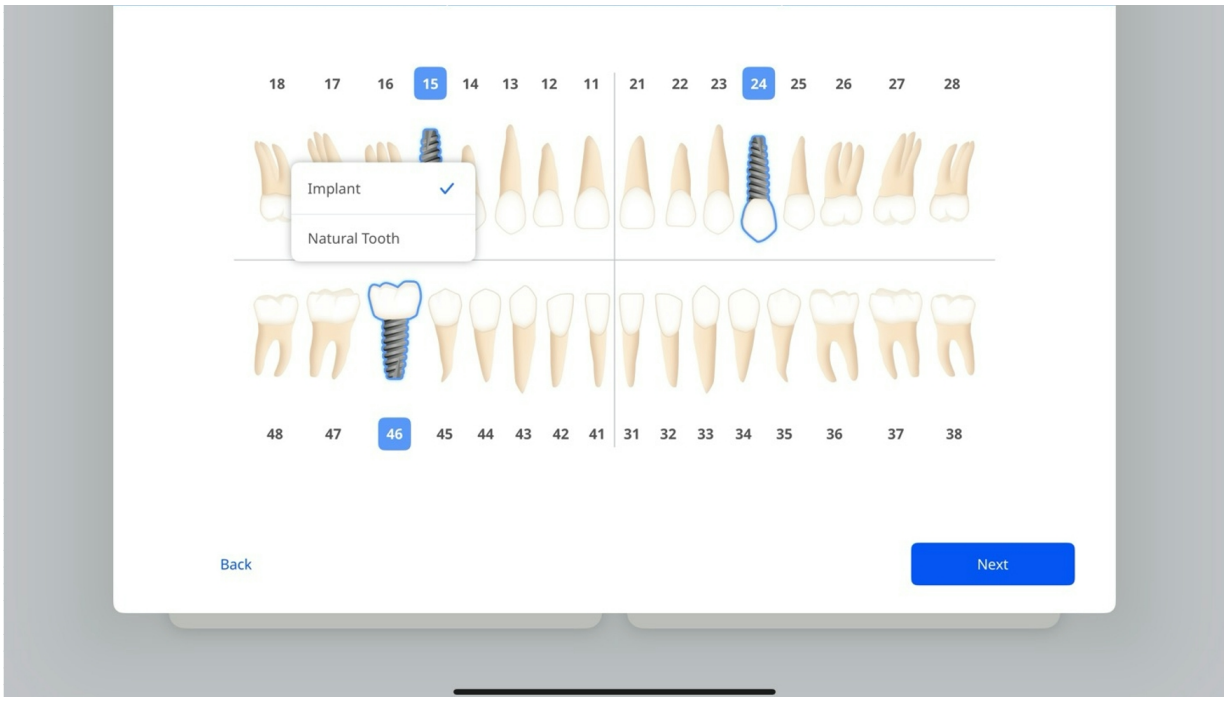


Step 4: Select Teeth or Jaw – Restoration & Implant Scan

1. Select the tooth or teeth that require treatment, then tap **Next**.



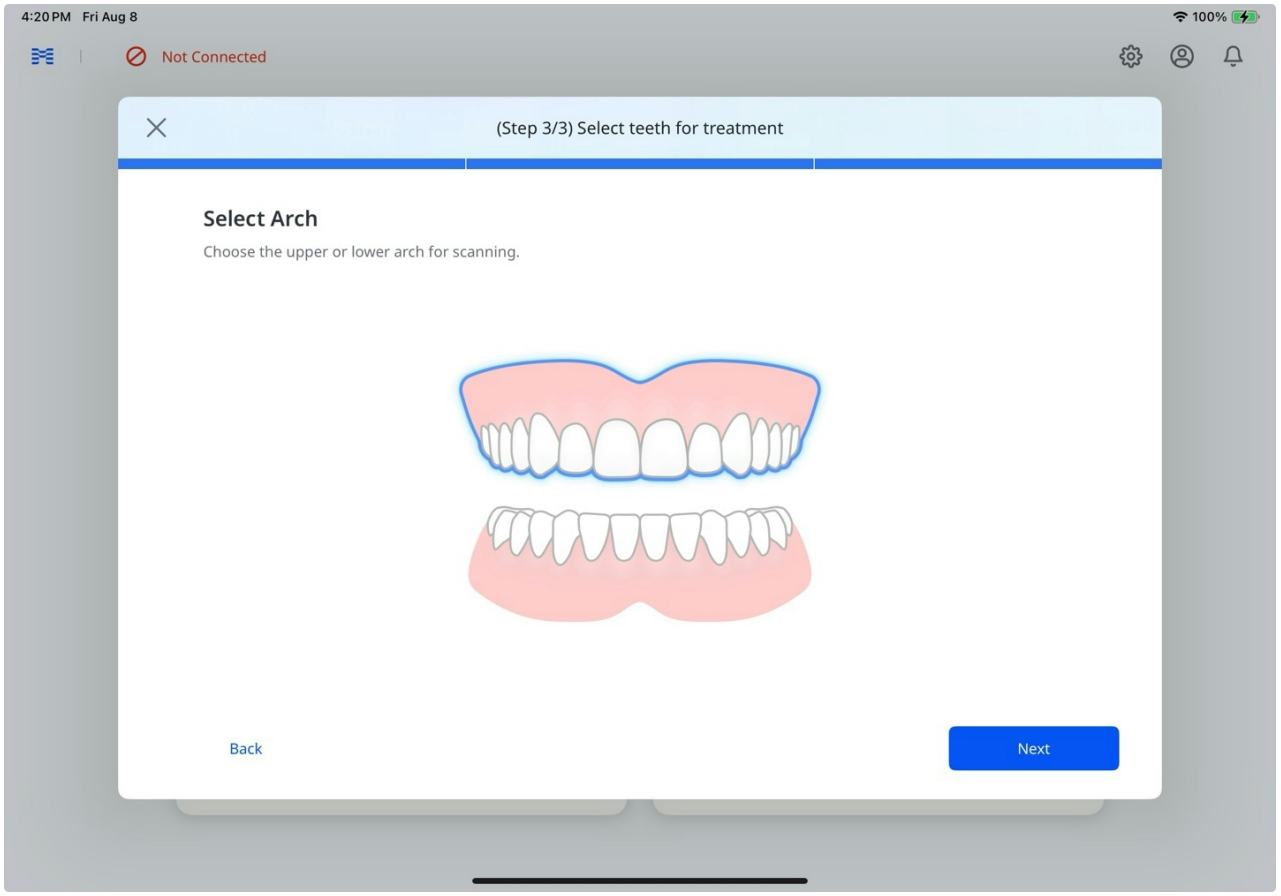
2. If the workflow is **Implant Scan**, choose **Implant** from the options list for teeth requiring implant treatment, and **Natural Tooth** for those requiring general care. Then tap **Next**.



> 🔎**Note**
>
> To switch between the US and FDI systems, go to **Settings** > **General Settings**.

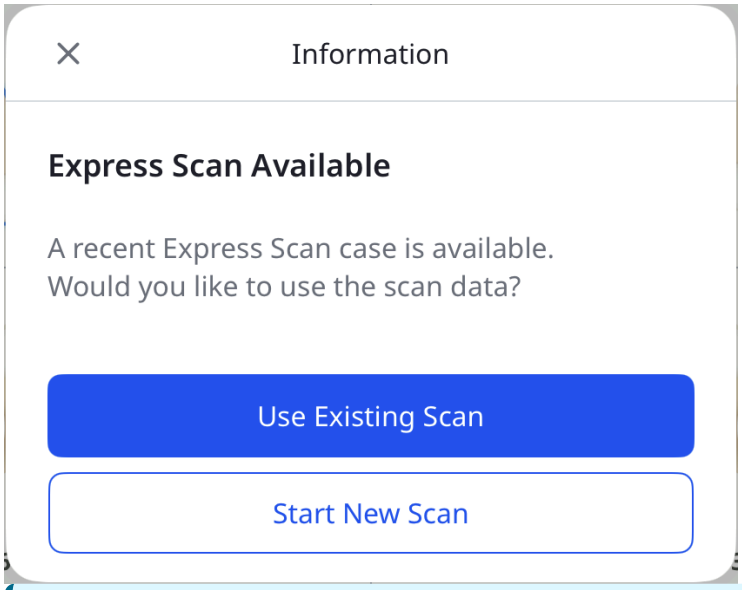
Step 4: Select Teeth or Jaw – Ortho Scan

Select the upper arch, lower arch, or both arches requiring treatment, then tap **Next**.



Using an Existing Express Scan

If a recent **Express Scan** case is available for the patient, the **Express Scan Available** dialog appears. Select **Use Existing Scan** to load the scan data, or **Start New Scan** to start without it.



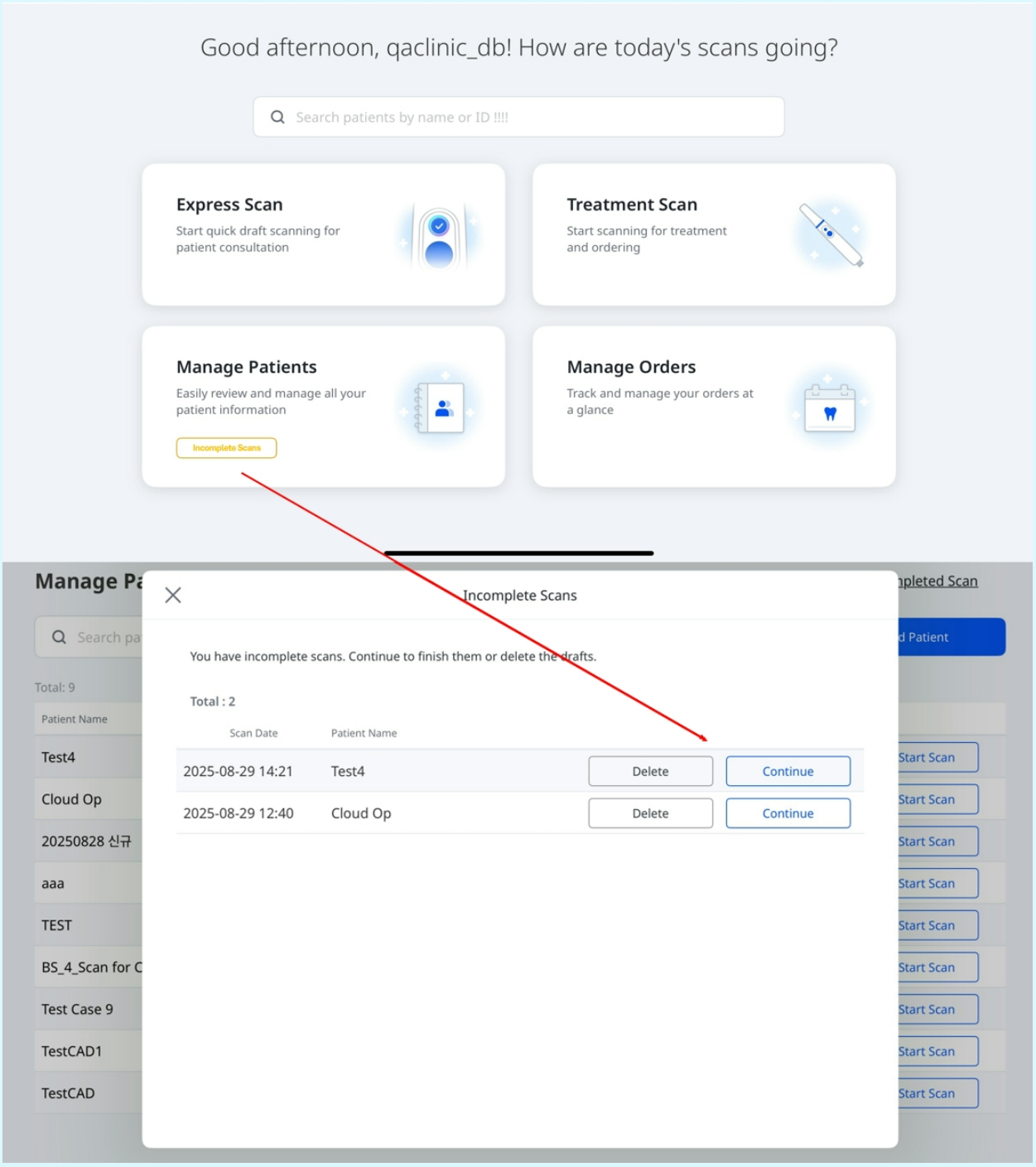
> 🔎**Note**
>
> We recommend using the imported data for diagnostic purposes or as opposing arch data.

Step 5: Scan & Review

Refer to steps 4–8 in the Express Scan: Scan First, Add Later section above for details on scanning and reviewing the data. For options after processing is complete, see step 12 in the same section.

🔎Note

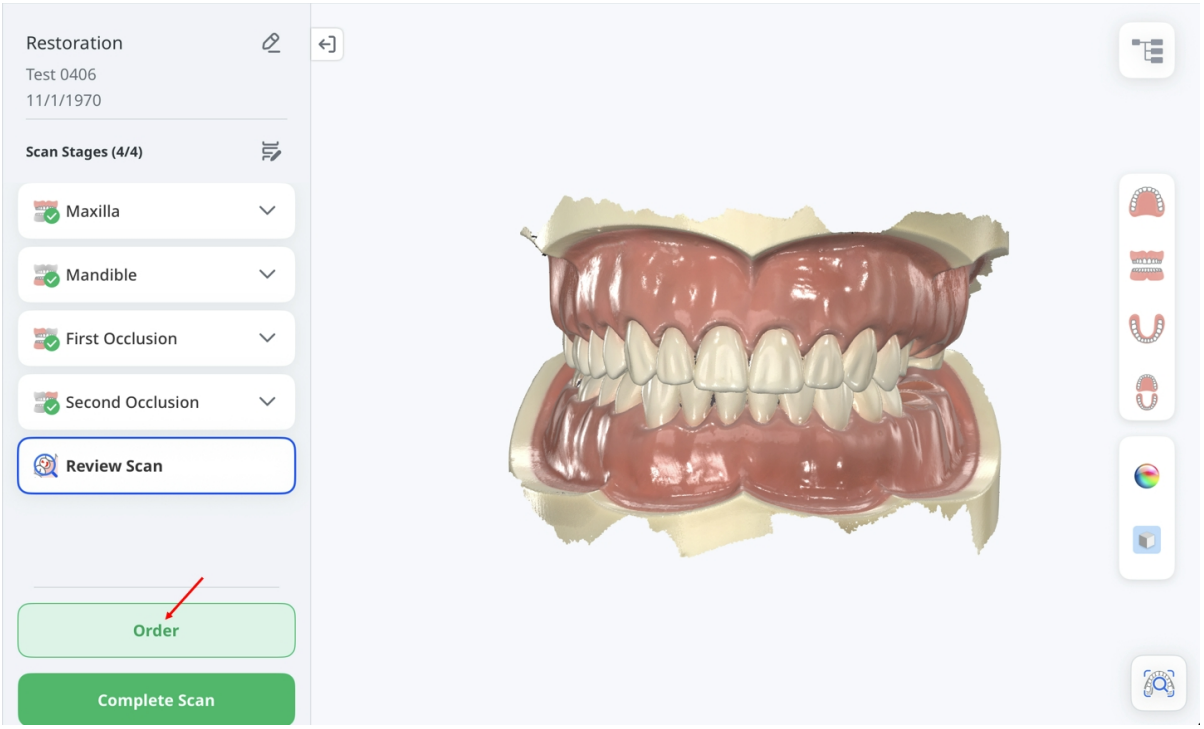
If a scan is interrupted, the **Incomplete Scans** label will appear under the **Manage Patients** card on the home screen (see the screenshot below). Tap this label to open the **Incomplete Scans** window, where you can either discard the draft or resume scanning from where you left off.



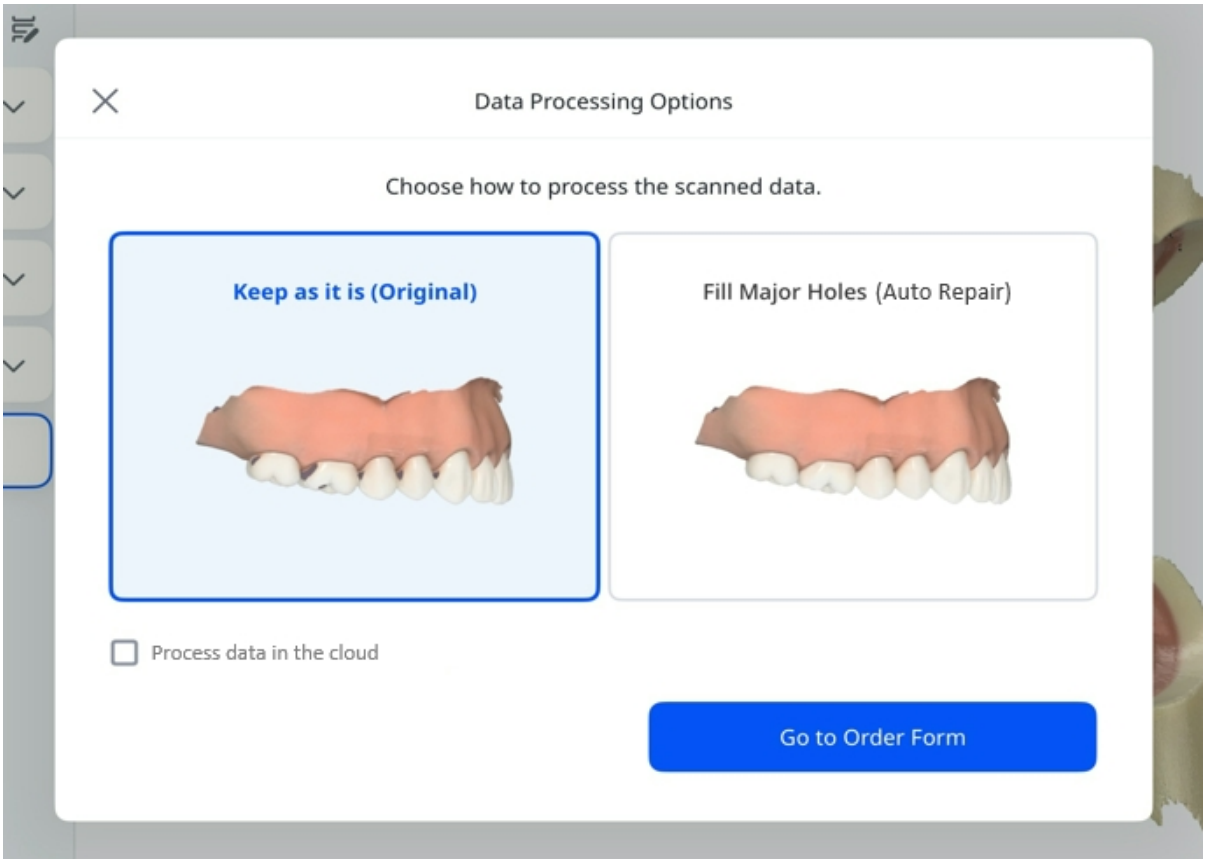
Step 6: Order

Once you have finished reviewing the data, place an order as follows:

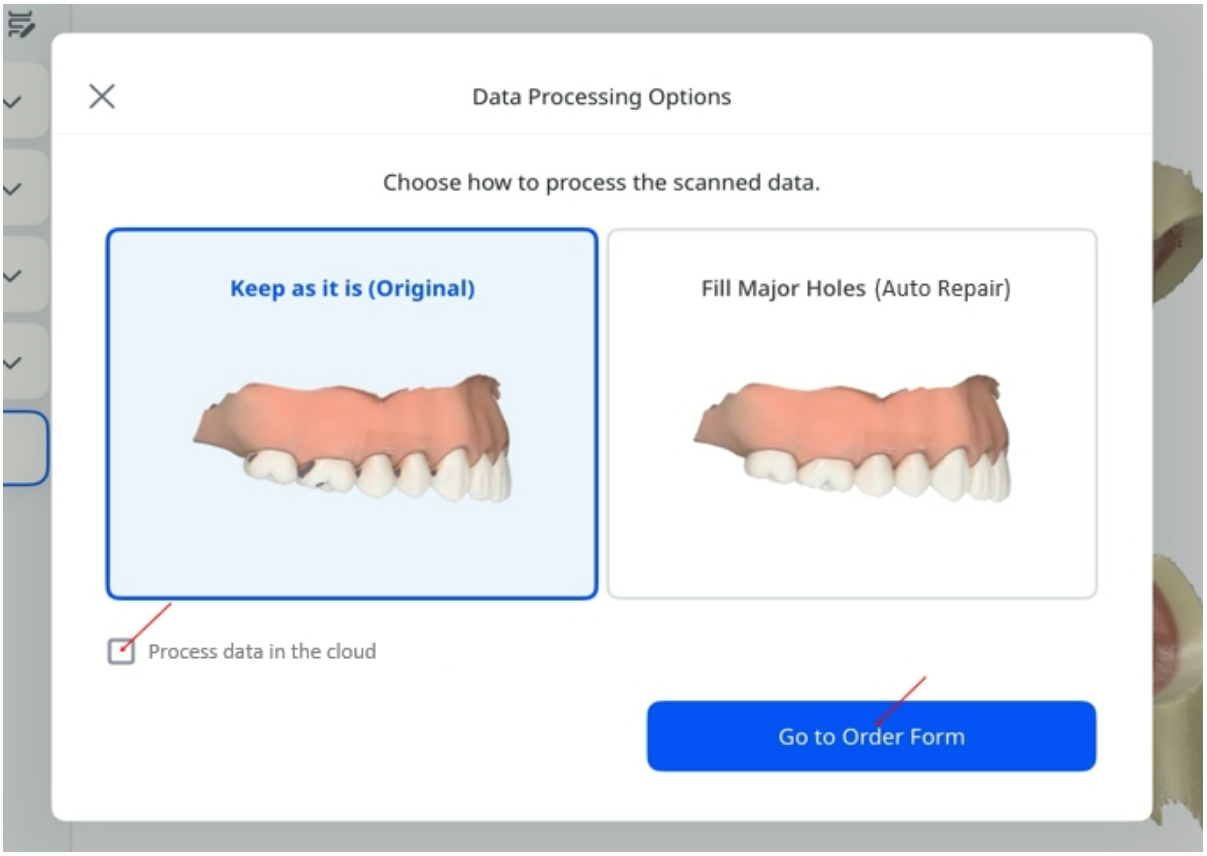
1. Tap **Order**.



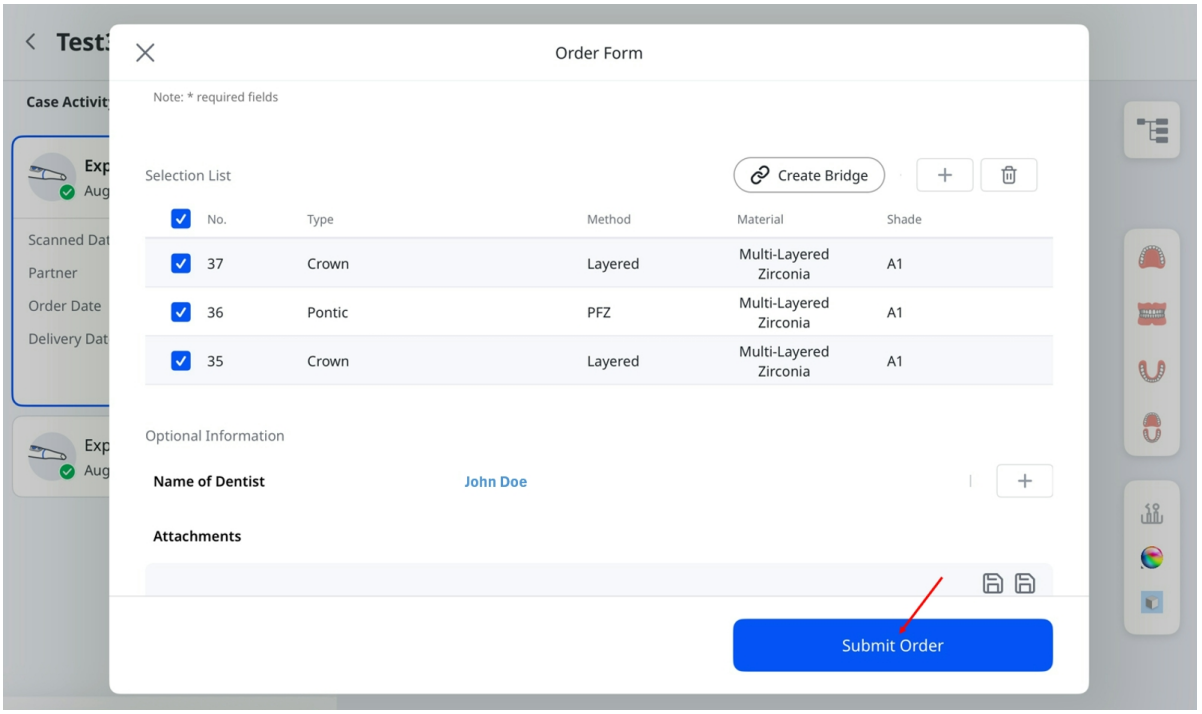
2. When the **Data Processing Options** window appears, choose to either keep the original data unchanged (Original) or automatically fill major holes (Auto Repair).



3. Select the checkbox if you want to process the data in the cloud. When done, tap **Go to Order Form**.



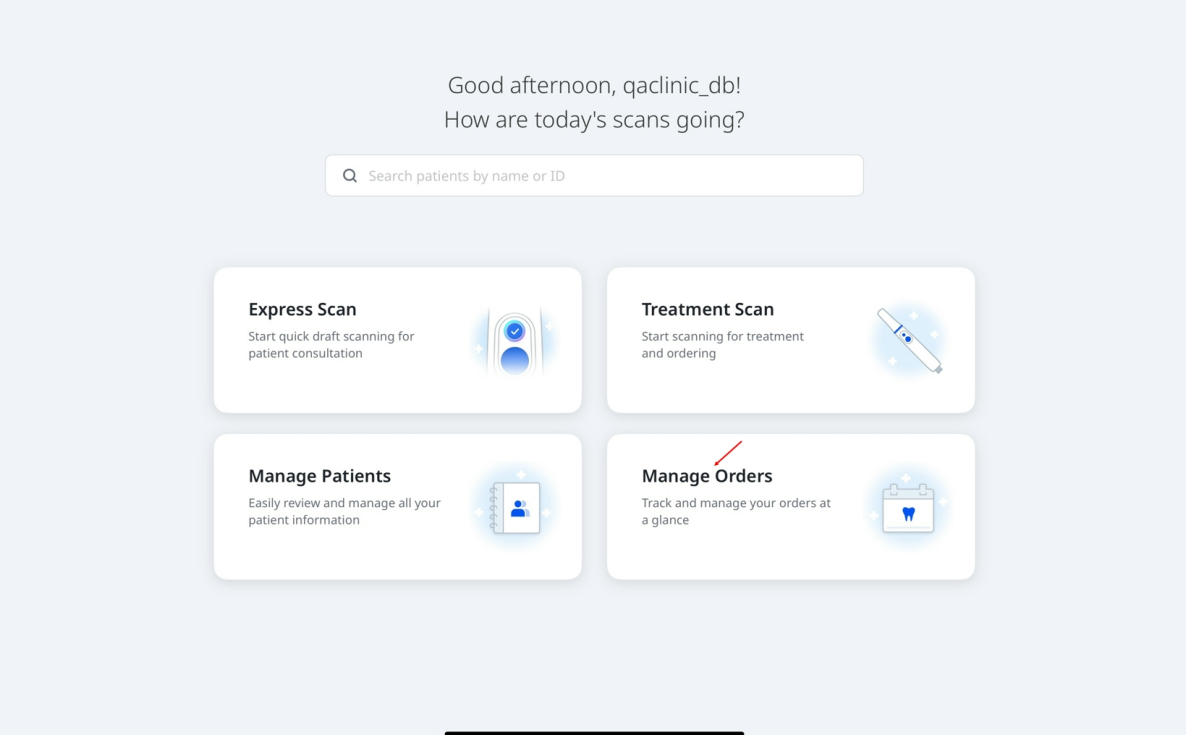
4. Complete the **Order Form** by entering the required information. Add optional details if needed. When finished, tap **Submit Order** to finalize.



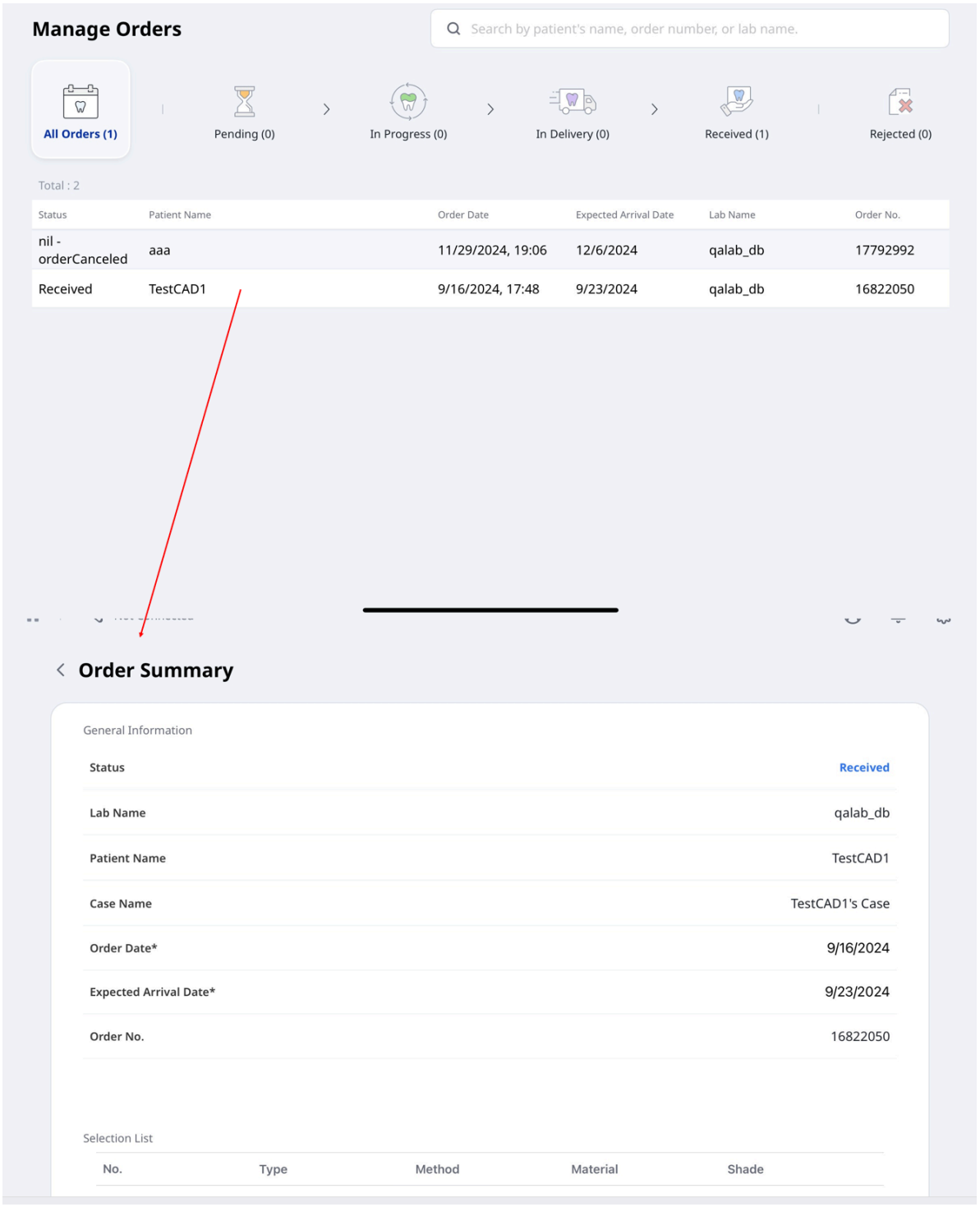
Step 7: Manage Orders

To view order details and track their status:

1. On the main screen, tap **Manage Orders**.



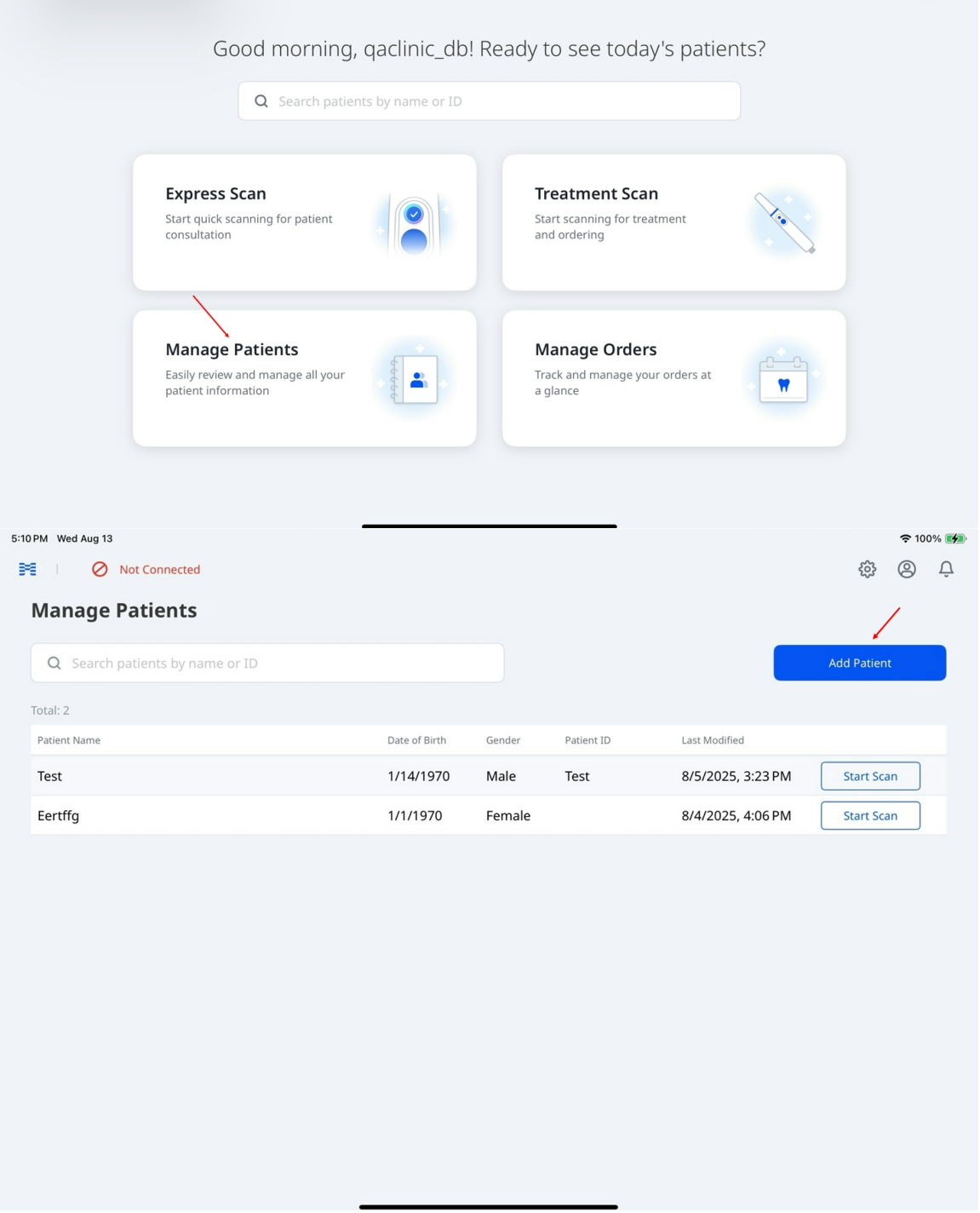
2. The **Manage Orders** screen will open, where you can view order details, filter orders by status, and search by order information. Tap an order in the list to open its summary page and view more information.


Manage Orders
Search by patient's name, order number, or lab name.
All Orders (1)
Pending (0)
In Progress (0)
In Delivery (0)
Received (1)
Rejected (0)
Total : 2
Status
Patient Name
Order Date
Expected Arrival Date
Lab Name
Order No.
nil - orderCanceled
aaa
11/29/2024, 19:06
12/6/2024
qalab_db
17792992
Received
TestCAD1
9/16/2024, 17:48
9/23/2024
qalab_db
16822050
Order Summary
General Information
Status
Received
Lab Name
qalab_db
Patient Name
TestCAD1
Case Name
TestCAD1's Case
Order Date*
9/16/2024
Expected Arrival Date*
9/23/2024
Order No.
16822050
Selection List
No.
Type
Method
Material
Shade

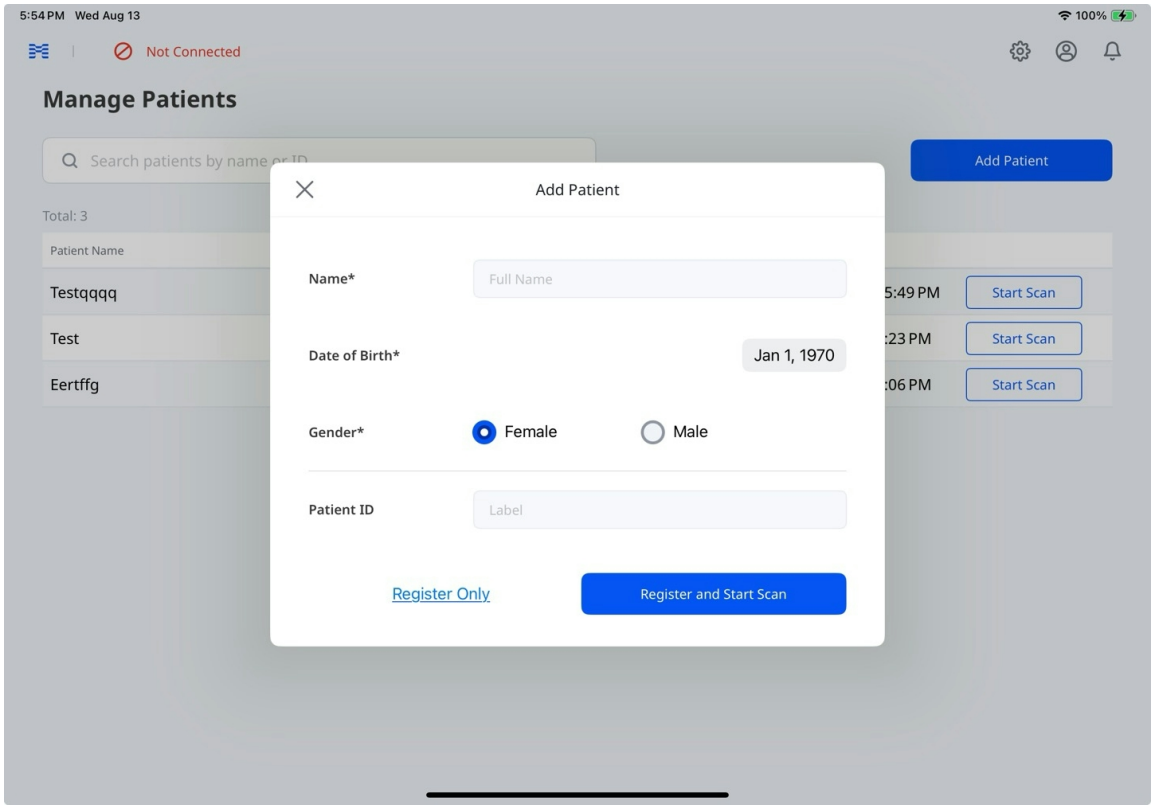
Manage Patients

Adding a Patient

1. From the main screen, tap **Manage Patients**, then tap **Add Patient** on the next screen.



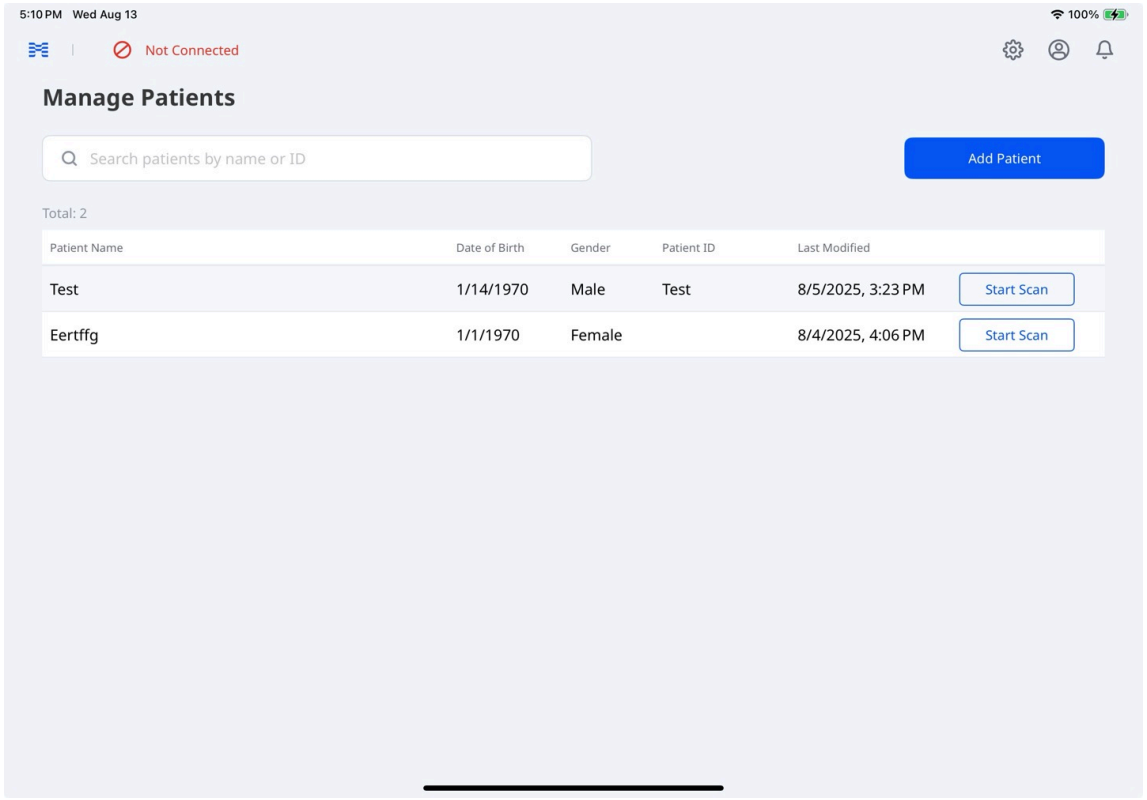
2. Enter the required details — patient name, date of birth, and gender. Optionally, enter their ID.



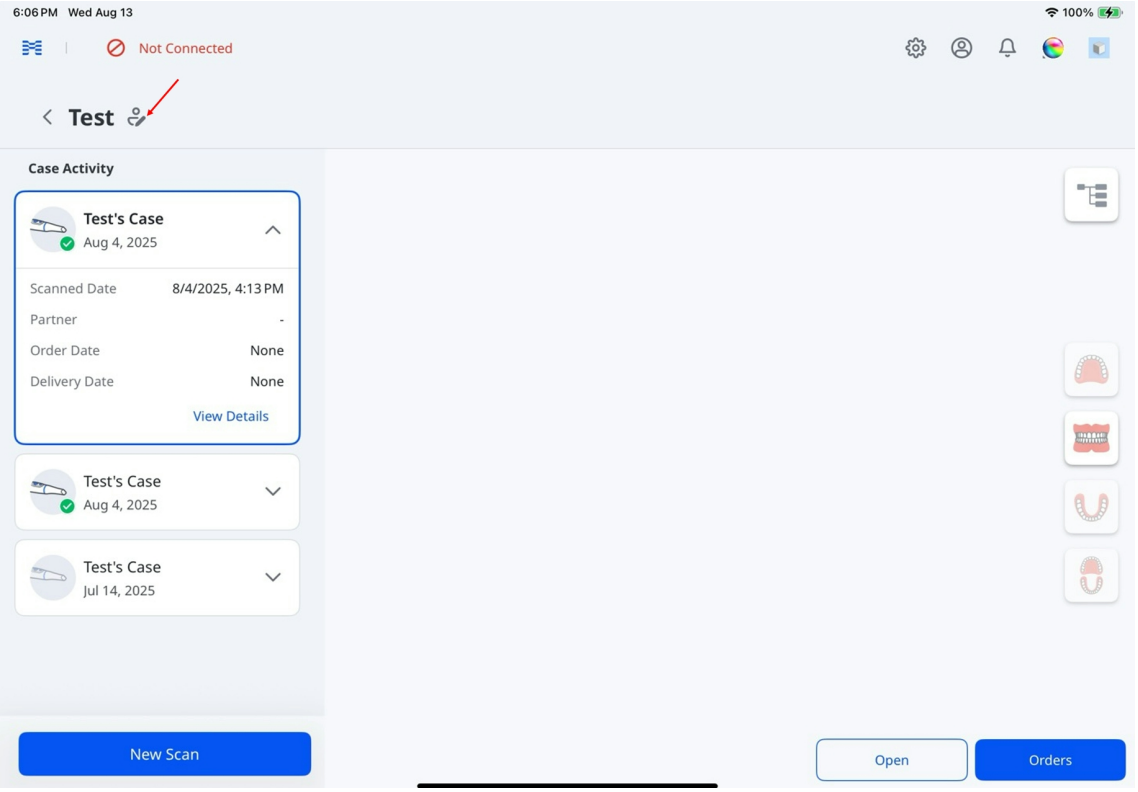
3. Tap **Register Only** to save the patient information without starting a scan, or **Register and Start Scan** to save and begin scanning.

Editing and Deleting Patient Information

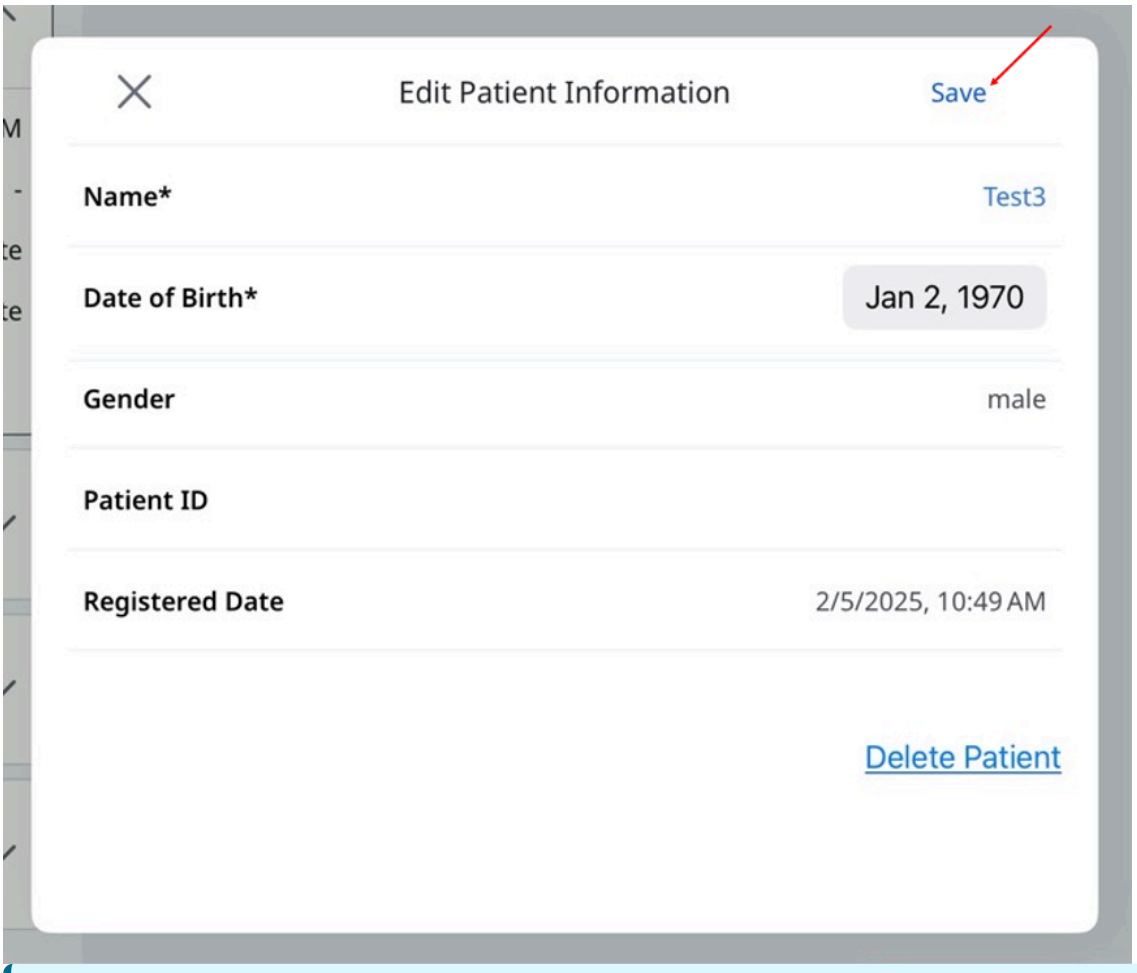
1. From the main screen, tap **Manage Patients**.
2. Select the patient whose information you want to edit or delete.



3. On the patient’s case screen, select the pencil icon next to the patient’s name.



4. Update the patient’s information and tap **Save**.

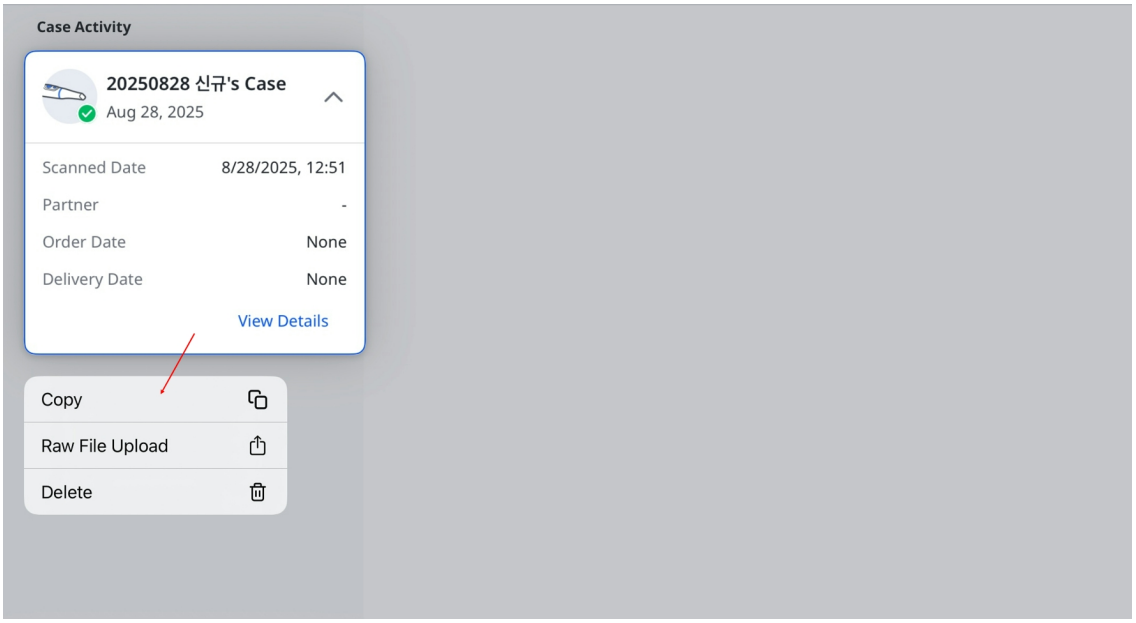


🔎**Note**

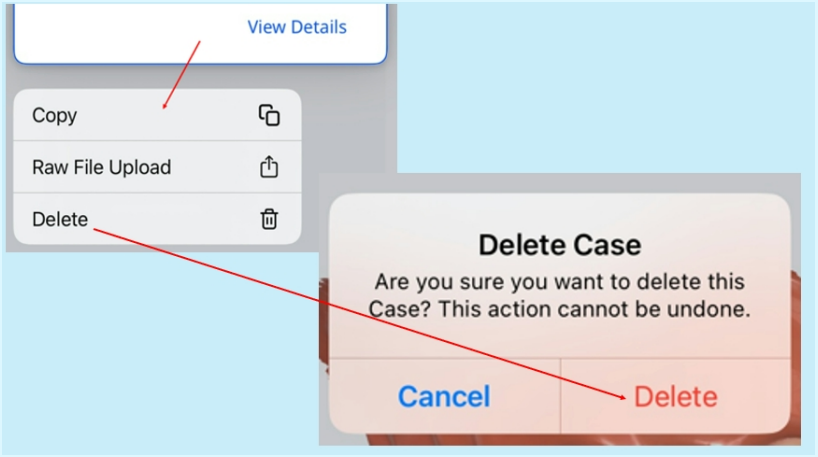
> Select **Delete Patient**, then select **Delete** in the confirmation dialog to permanently remove the patient's information.

Managing Cases

Press and hold a case in **Case Activity** to access options such as **Copy**, **Raw File Upload**, and **Delete**.



> 🔎**Note**
>
> Select **Delete**, then select **Delete** again in the confirmation dialog to permanently remove the case.

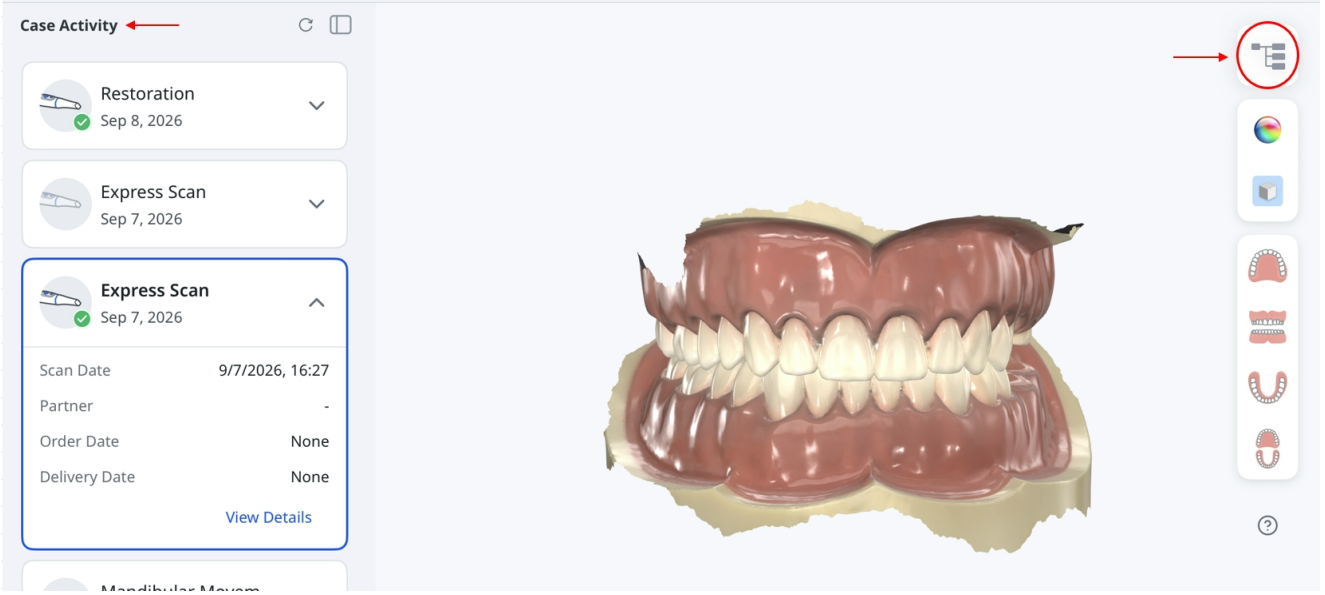


Case Status

Status	Description	Indicator	Remarks
Draft	The case has been created but not submitted		The case is stored locally as a temporary file until uploaded to the cloud. This status appears if the app is closed unexpectedly or crashes.
Need Processing	The case has been scanned but requires post-processing		The case is saved in the cloud, but post-processing has not been completed.
Processing	Post-processing is in progress		–
Processing Failed	The case has been scanned, but post-processing failed		–
Scan Completed	The case has been scanned and processed successfully		This status also includes cases rejected by labs.
Ordered	The case has been ordered successfully		For details on the order status, go to Manage Orders > Tracking Orders.

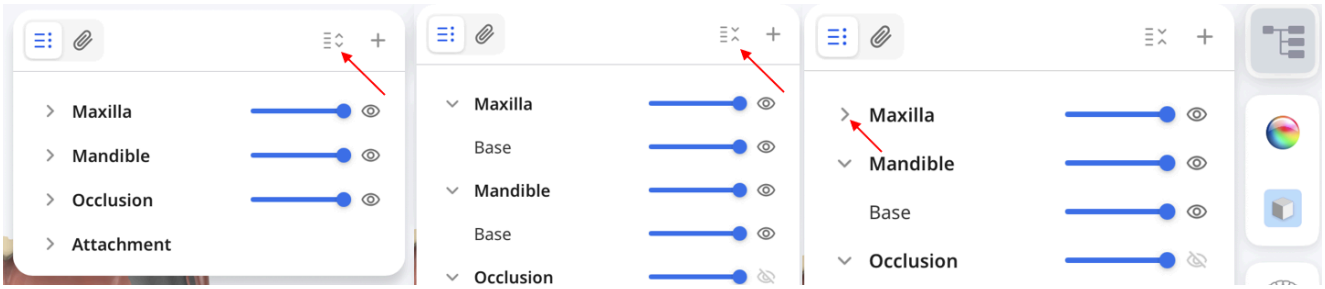
Viewing and Managing Case Data

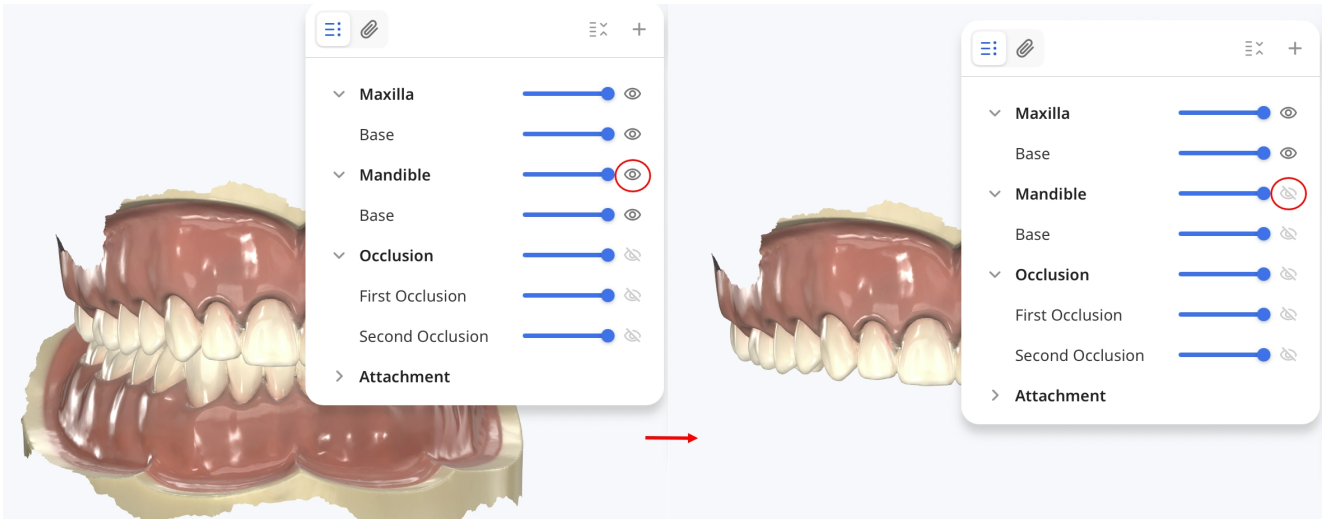
Select a case in **Case Activity** to view its scan data and attachments in the data tree.

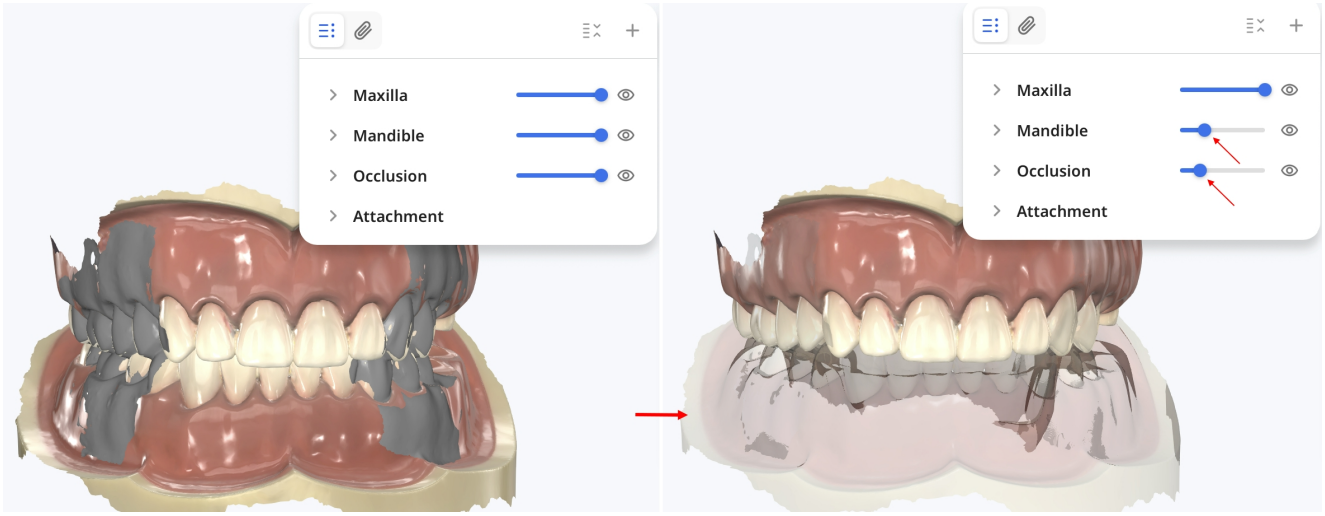


Viewing Data

Expand or collapse groups to browse the data. Use the show/hide controls and opacity sliders to adjust the display of supported 3D data.



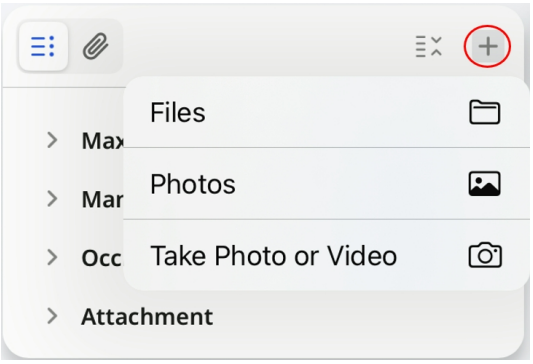




Adding and Viewing Attachments

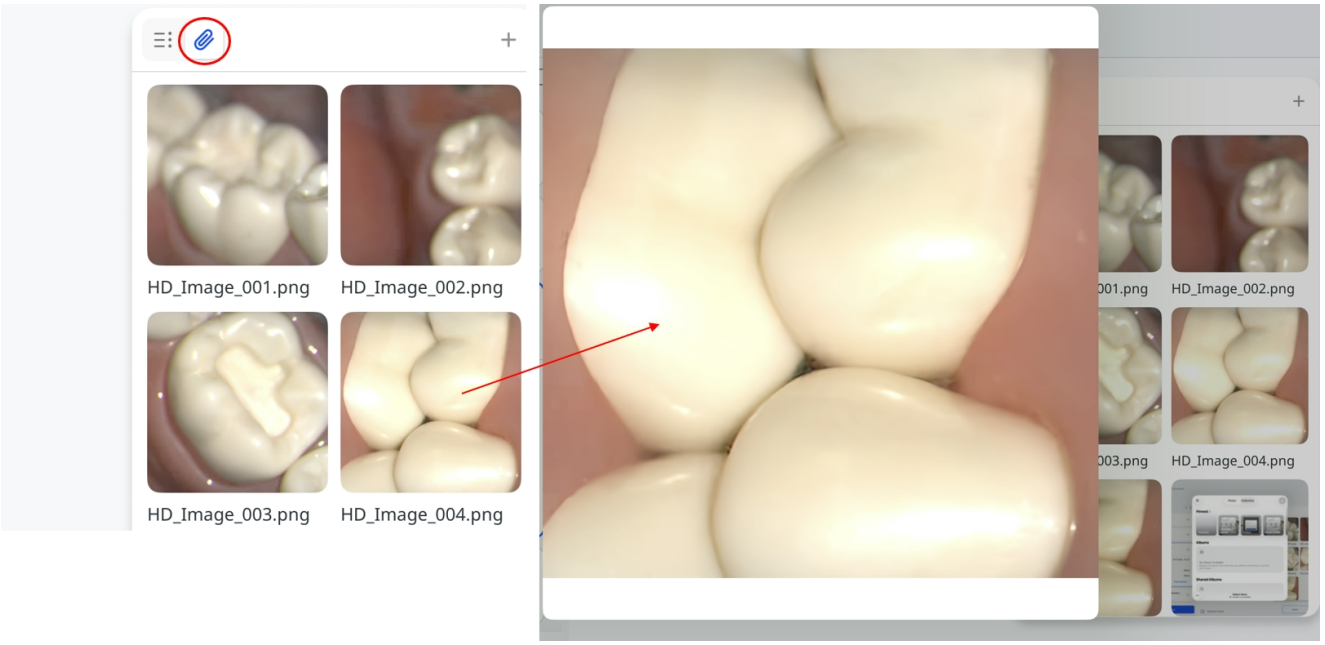
Select **+** to add files to the case. On iPad, select **Files** or **Photos** to choose existing files, or **Take Photo or Video** to capture a photo or record a video using the iPad camera. On

Mac, you can also drag and drop files into the data tree.



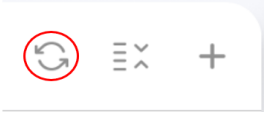
> **Note**
>
> You can also add files in the **Attachments** section of the case details or order form.

Select the paperclip icon to browse attachments that support preview, including images captured with **HD Camera**. Select a supported image, video, or PDF to preview it.



Syncing Files

Select the sync icon to sync pending files.

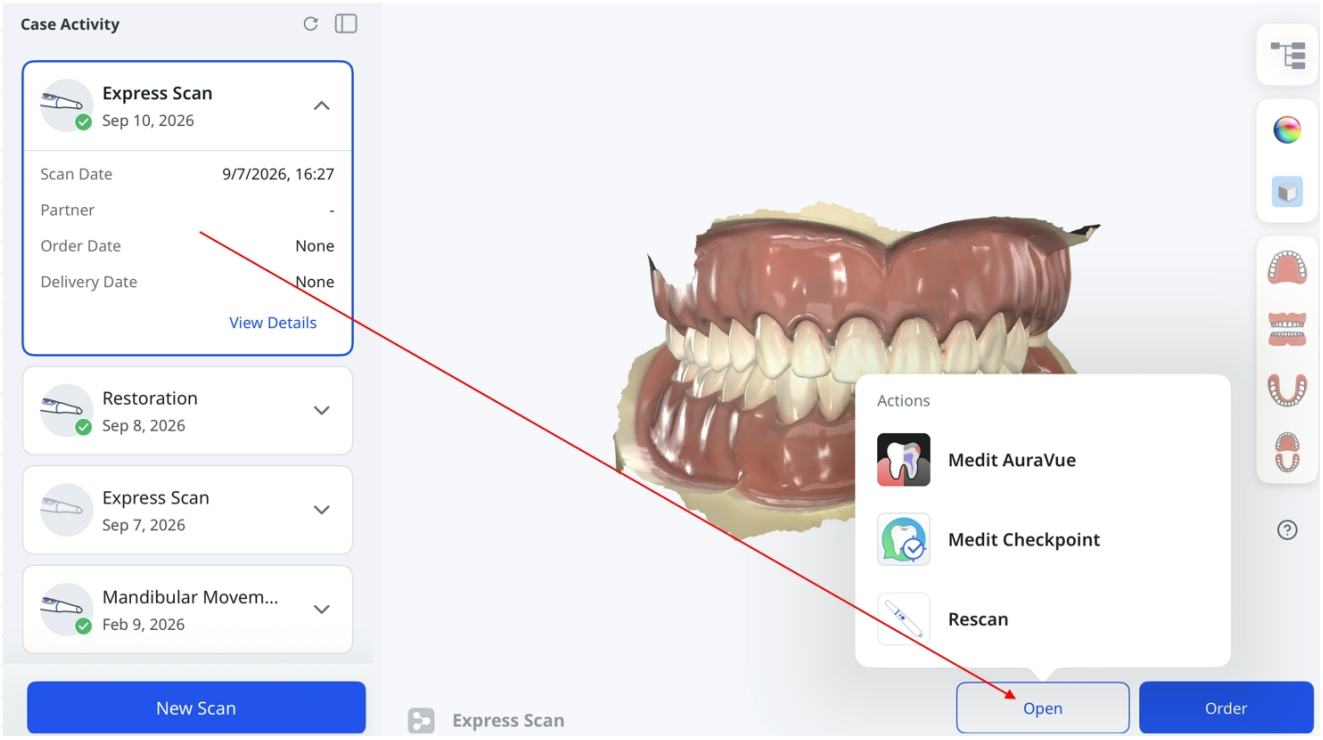


Opening Cases in Web Apps

Web apps let you use scan data to create reports for patient consultations.

- **Medit AuraVue**: Create visual reports using 3D scan data and radiographs to support patient communication.
- **Medit Checkpoint**: Create and share digital summaries of dental findings.

Select a case in **Case Activity**, tap **Open**, then select a web app.



🔎Note

- Turn on the apps you want to use in **Settings** > **App Settings**.
- For cases that have already been ordered, duplicate them before launching a web app.
- To return to scanning, select **Rescan**.

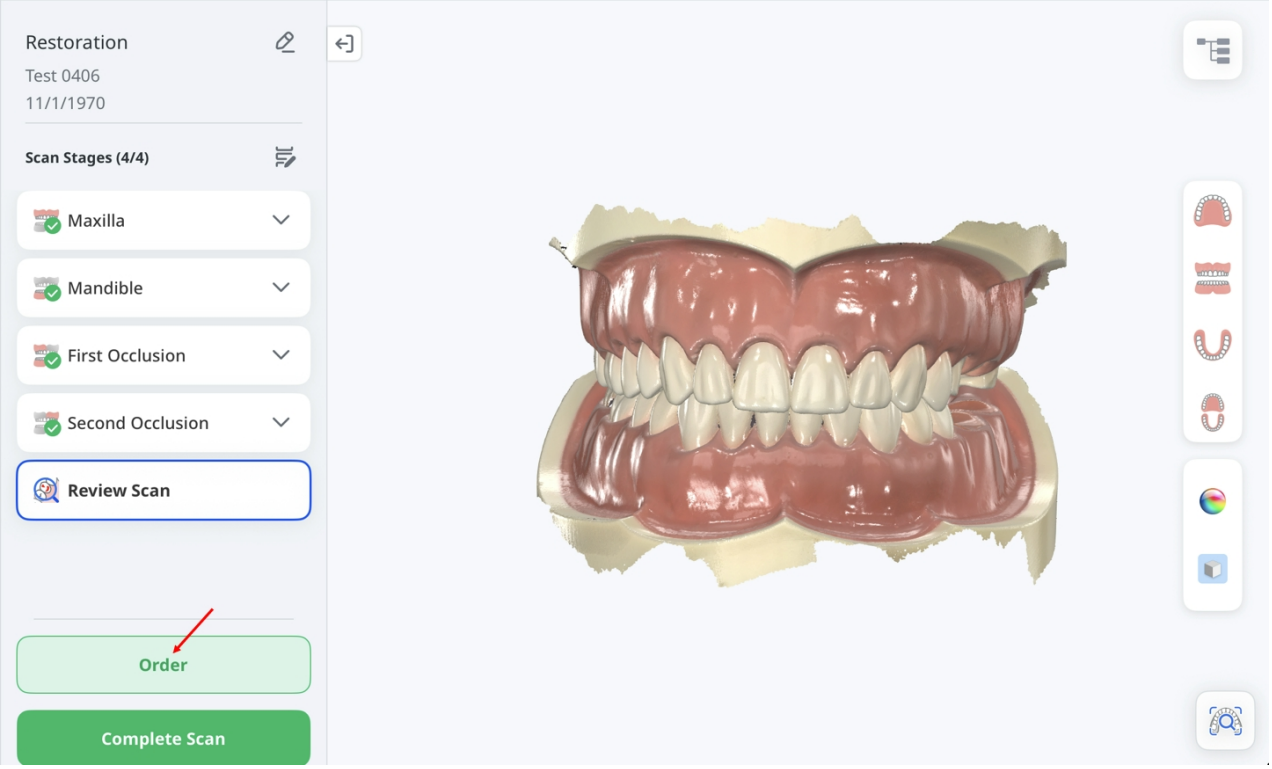
Manage Orders

This section provides step-by-step guidance on how to view order history, make necessary changes, and handle order-related tasks seamlessly.

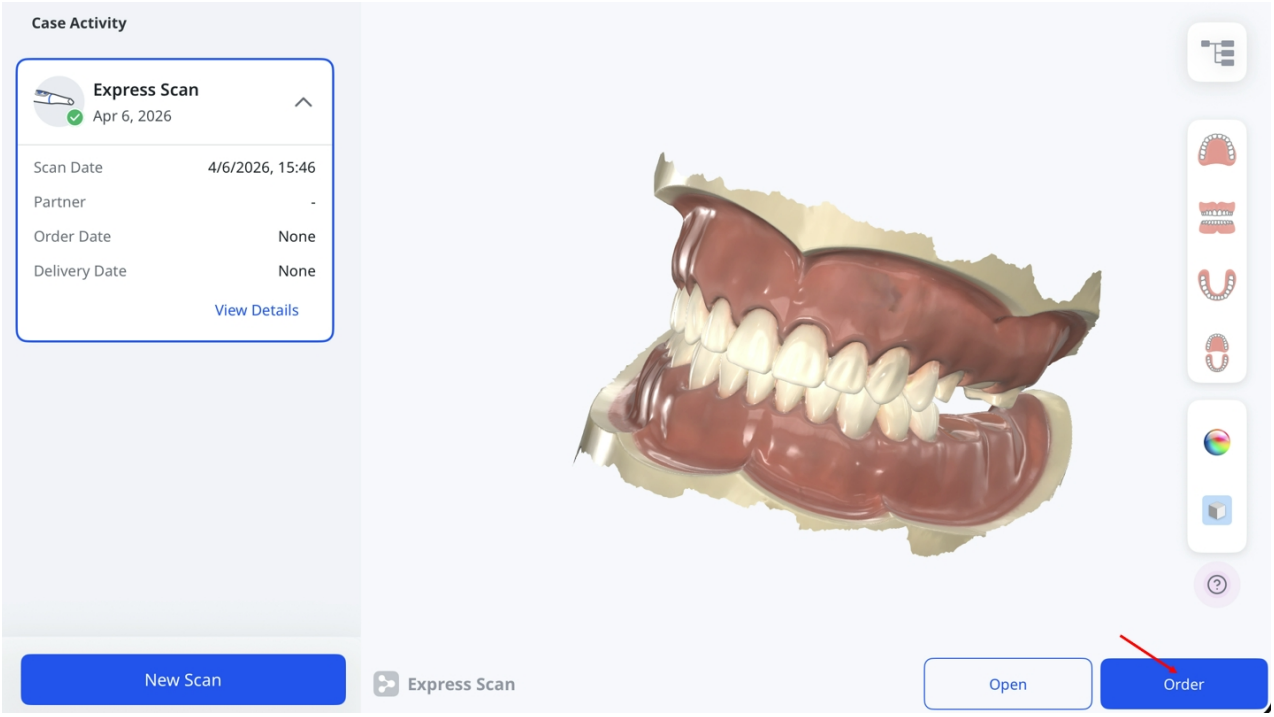
Ordering Cases

Once you have finished reviewing the data, place an order as follows:

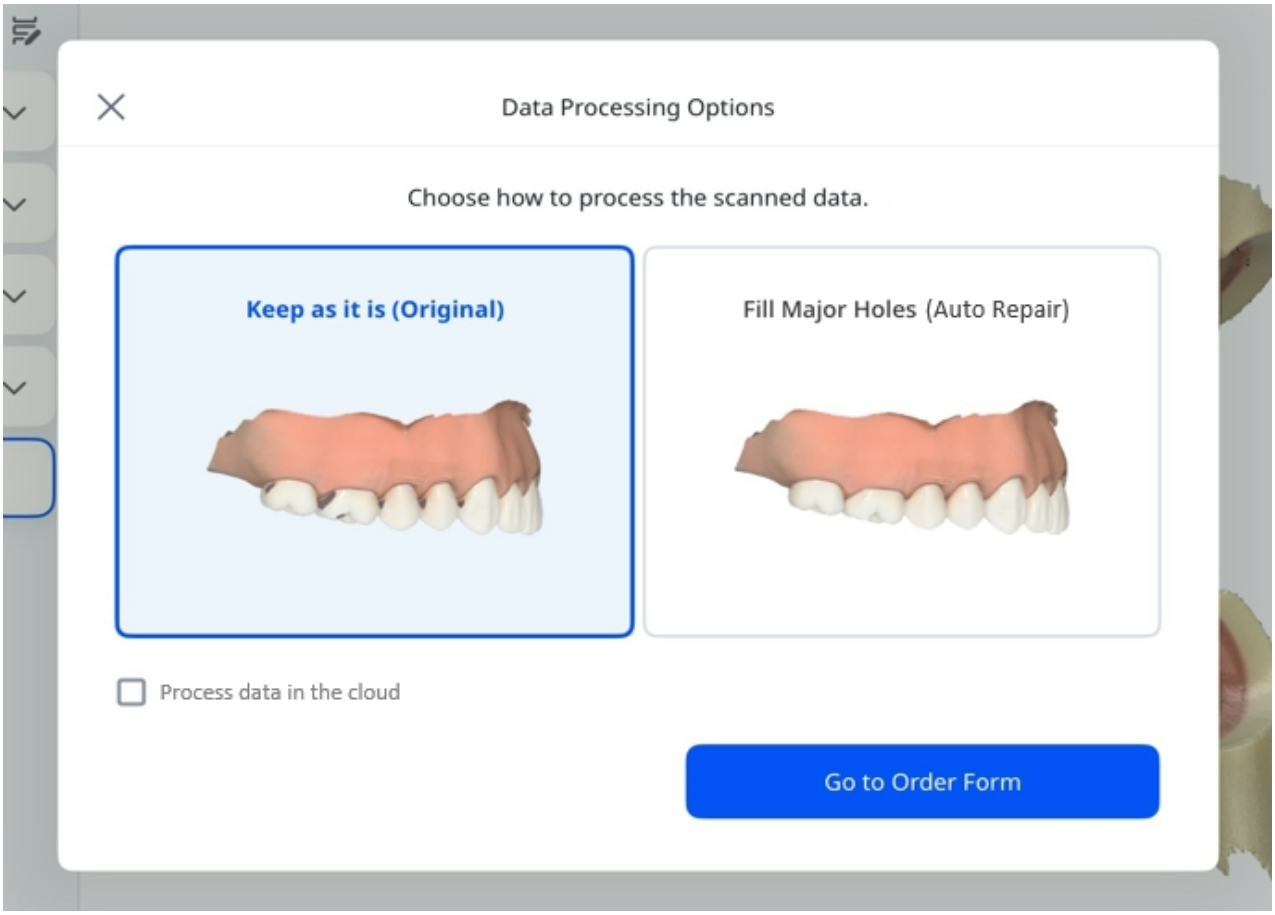
1. Tap **Order**.



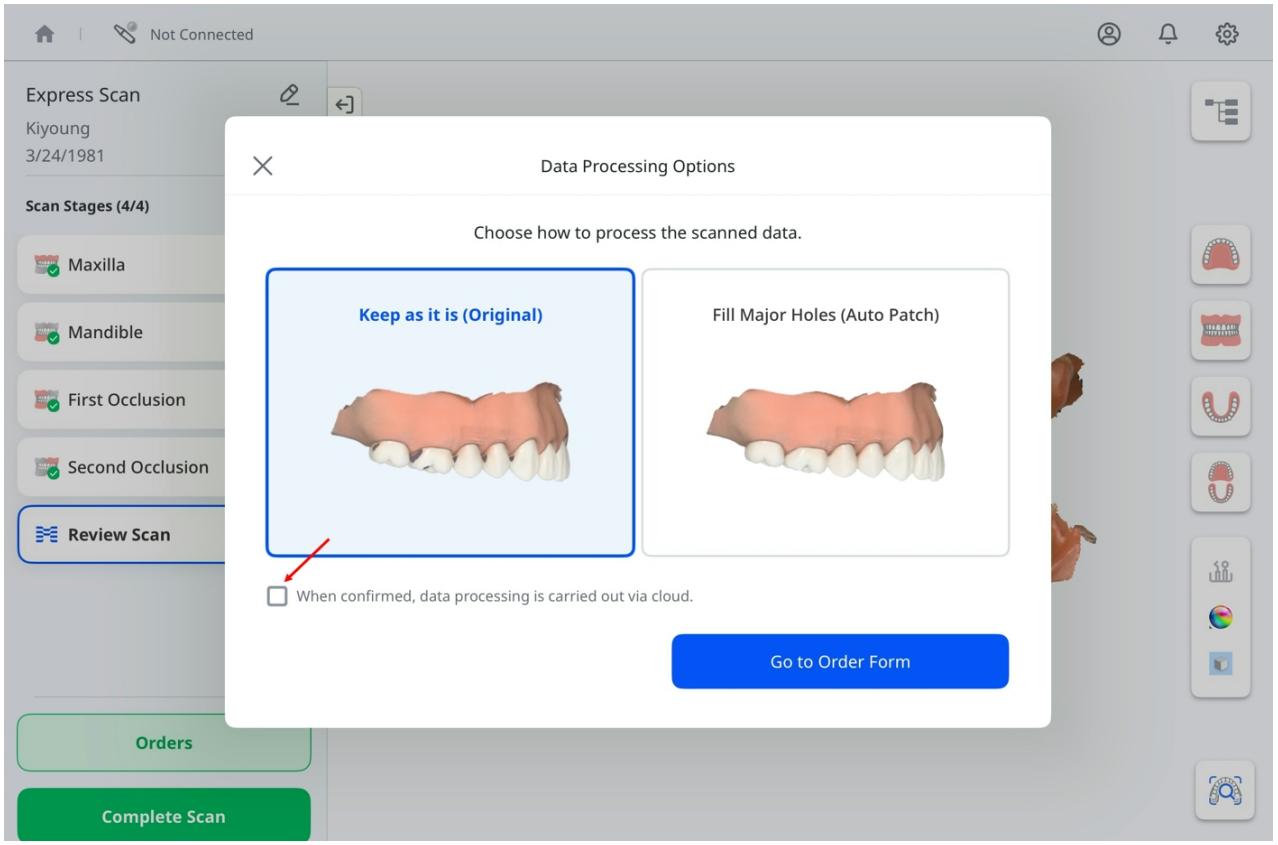
For Express Scan cases, the **Order** button is not available in this screen. Tap **Complete Scan**, then open the case from **Case Activity** and tap **Order**.



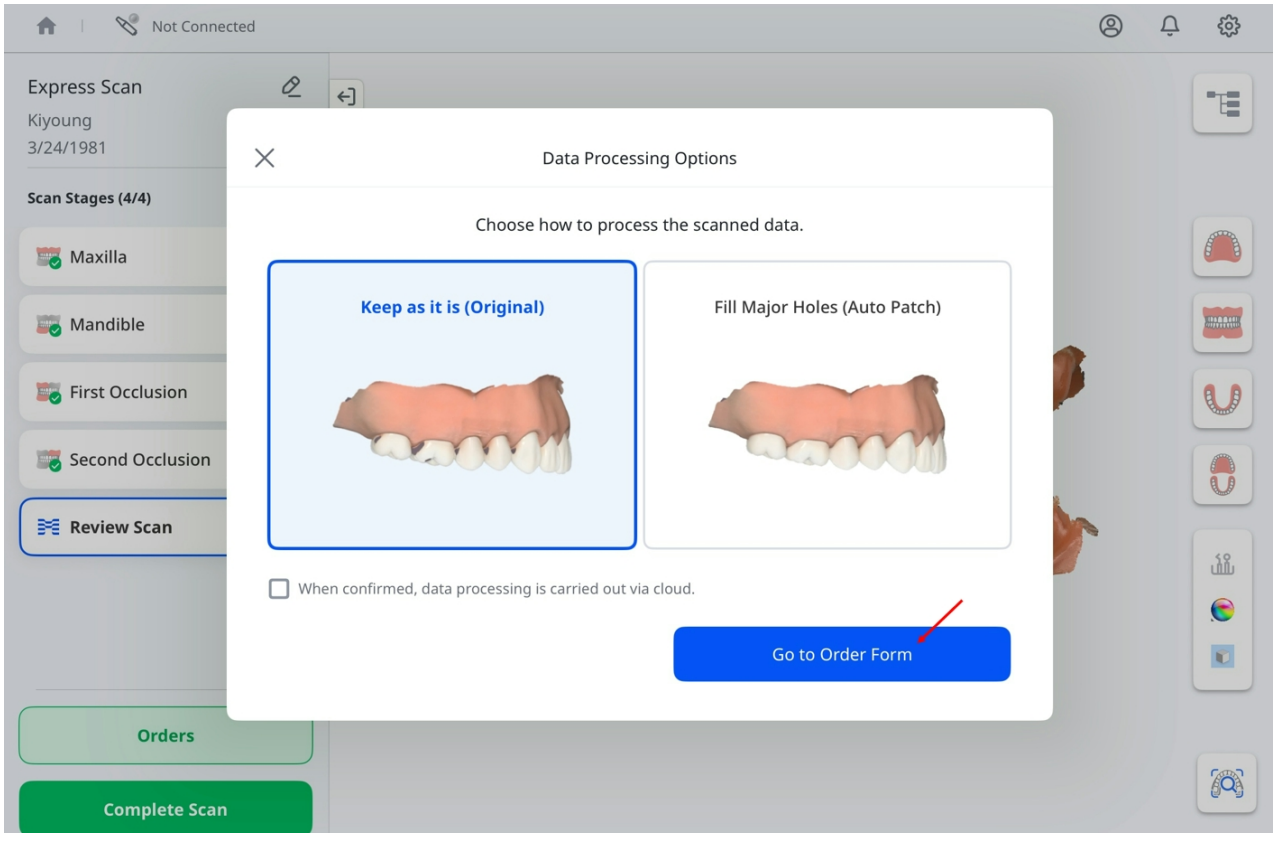
2. When the **Data Processing Options** window appears, choose to either keep the original data unchanged (Original) or automatically fill major holes (Auto Repair).



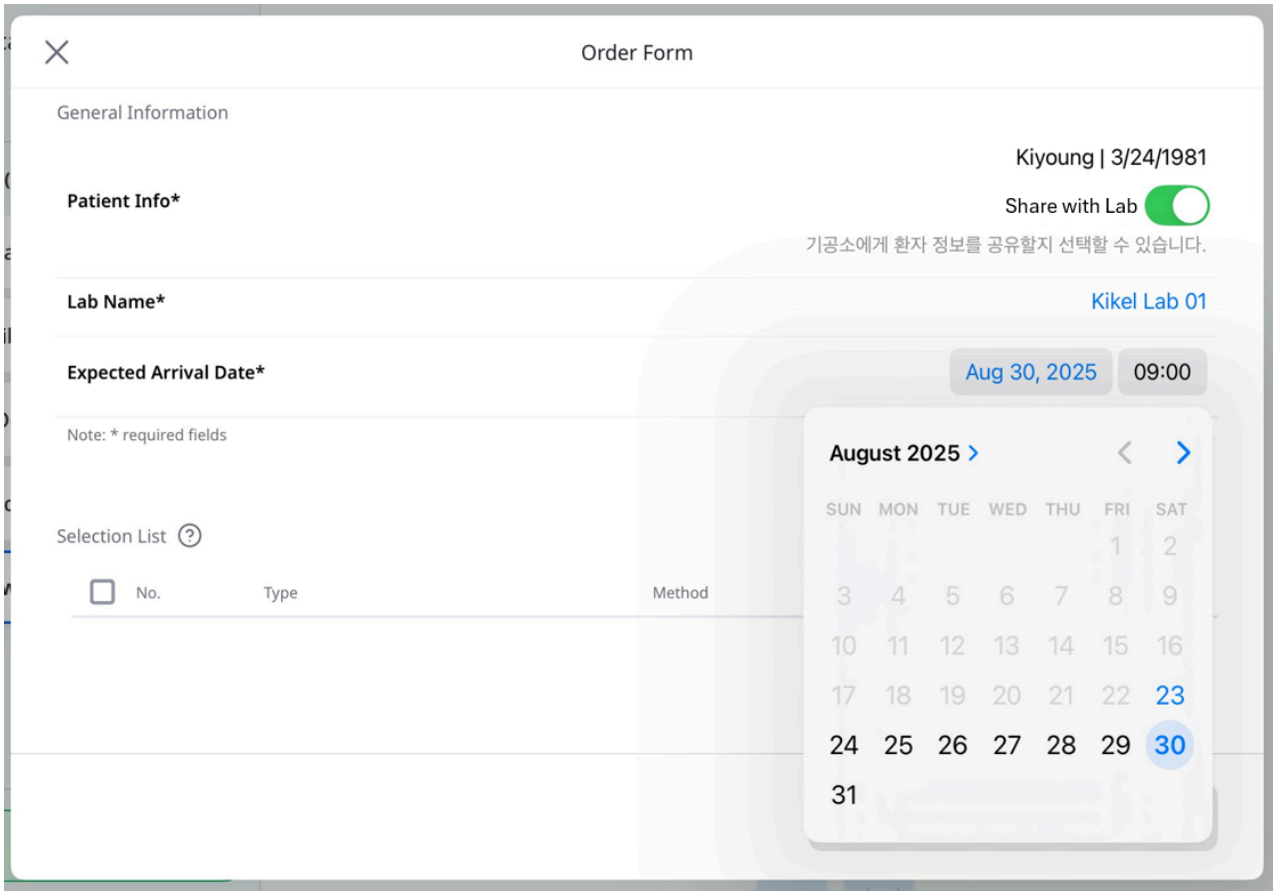
3. Select the checkbox if you want to process the data in the cloud.



4. When you're done, tap **Go to Order Form**.



5. When the **Order Form** window appears, make sure to complete all required fields, including the lab name, patient information, and preferred delivery date and time.

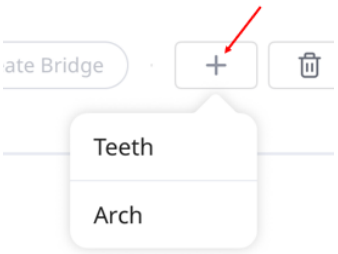


Required fields	Lab Name	Tap the link on the right to open the dropdown, then select the lab.
	Patient Info	Displays the patient's name and date of birth. Enable **Share with Lab** to share this information with the lab.
	Delivery Date	Select the preferred delivery date and time.
Optional Fields	Name of Dentist	Tap the link on the right to open the dropdown, then select the dentist.
	Attachments	Attach reference files if needed. To delete an attachment, select its delete icon, then select **Delete** in the confirmation dialog.
	Notes	Add custom notes for the lab processing the order.

> 🔎**Note**
>
> The delivery date can be scheduled at least seven calendar days after the order date. Refer to the screenshot above.

Selection List

Before adding items, select either **Teeth** or **Arch**.



This determines how items are structured in the Selection List. Once items are added, the selection cannot be changed. To switch, remove all existing items and start again. The Selection List displays the teeth or jaws selected for treatment, as shown in the example below:

Selection List

No.	Type	Method	Material	Shade
15	Inlay	-	Zirconia	A1
14	Inlay	-	Zirconia	A1
36	Crown	Anatomic	Gold	-
35	Crown	Anatomic	Gold	-

For each tooth, specify the treatment type, method, material, and shade. The available options are shown in the table below:

Type	Method	Material
Inlay	–	Multi-Layered Zirconia, Zirconia, Gold, Resin, LiSi, Glass Ceramic, Press Ceramic, Hybrid Ceramic, Composite Resin, e.max, WAX, 3D Print
Onlay	–	
Coping	PFZ	Multi-Layered Zirconia, Zirconia
	PFG	Gold
	PFM	Titanium, Metal, Cr-Co, Ni-Cr
	Collarless	Multi-Layered Zirconia, Gold, LiSi, e.max, Metal, WAX, 3D Print
	e.max	e.max
	LiSi	LiSi
Denture Coping	Partial Denture Coping	Metal
	Primary Telescopic Crown - PFG	Gold
	Primary Telescopic Crown - PFM	Metal

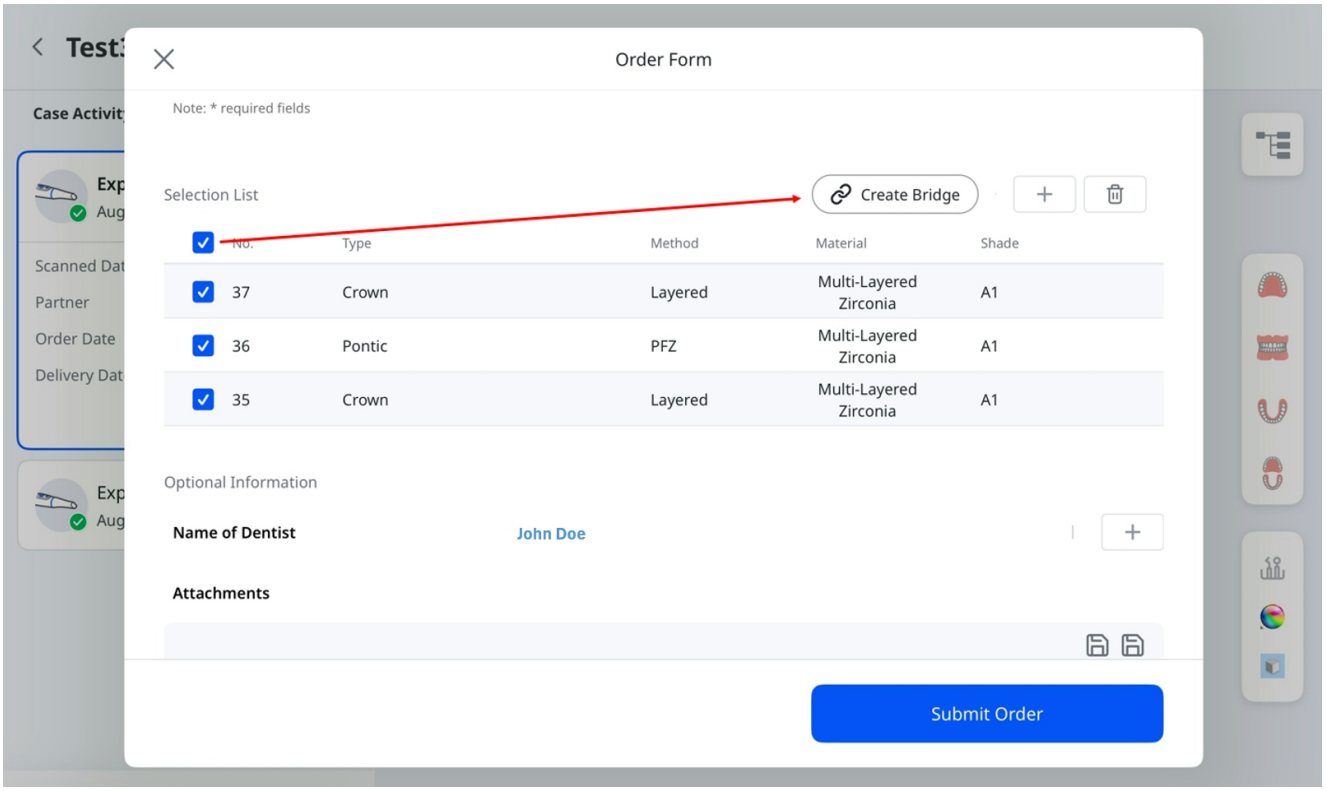
Type	Method	Material
	Secondary Telescopic Crown - PFG	Gold
	Secondary Telescopic Crown - PFM	Metal
Crown	Anatomic	Multi-Layered Zirconia, PMMA, Gold, Resin, Glass Ceramic, Press Ceramic, Hybrid Ceramic, Composite Resin, e.max, Titanium, Metal, Stainless Steel, WAX, 3D Print
	Temporary	
	PFZ	Multi-Layered Zirconia, Zirconia
	PFG	Gold
	PFM	Metal
	Layered	Multi-Layered Zirconia, Zirconia, LiSi, e.max, 3D Print
Pontic	Anatomic	Multi-Layered Zirconia, PMMA, Gold, LiSi, Glass Ceramic, Press Ceramic, Hybrid Ceramic, Composite Resin, e.max, Titanium, Metal, Stainless Steel, WAX, 3D Print
	Temporary	–
	Cut Back	Multi-Layered Zirconia, PMMA, Gold, LiSi, Glass Ceramic, Press Ceramic, Hybrid Ceramic, Composite Resin, e.max, Titanium, Metal, Stainless Steel, WAX, 3D Print
	PFZ	Multi-Layered Zirconia, Zirconia
	PFG	Gold
	PFM	Metal
Post & Core		Multi-Layered Zirconia, Zirconia, Resin, Metal
Veneer	Laminate	Multi-Layered Zirconia, Zirconia, PMMA, LiSi, Glass Ceramic, Press Ceramic, Hybrid Ceramic, Composite Resin, e.max, WAX, 3D Print
Implant Crown	Screw Type	Multi-Layered Zirconia, Zirconia, PMMA, Gold, LiSi, e.max, Metal, 3D Print
	Cementation Type	
	SCRP	
	Temporary	–
	Screw Type - Layered	Multi-Layered Zirconia, Zirconia, LiSi, e.max, 3D Print
	Screw Type - PFZ	Multi-Layered Zirconia, Zirconia
	Screw Type - PFG	Gold
	Screw Type - PFM	Metal

Type	Method	Material
	Cementation Type - Layered	Multi-Layered Zirconia, Zirconia, PMMA, Gold, LiSi, e.max, Metal, 3D Print
	Cementation Type - PFZ	Multi-Layered Zirconia, Zirconia
	Cementation Type - PFG	Gold
	Cementation Type - PFM	Metal
	SCRP - Layered	Multi-Layered Zirconia, Zirconia, LiSi, e.max, 3D Print
	SCRP - PFZ	Multi-Layered Zirconia, Zirconia
	SCRP - PFG	Gold
	SCRP - PFM	Metal
Custom Abutment	–	Multi-Layered Zirconia, Zirconia, Titanium
Surgical Guide	–	–
Offset Substructure	–	PMMA, Metal, WAX, PEEK, 3D Print
Custom Abutment + Implant Crown	Screw Type	Multi-Layered Zirconia, Zirconia, PMMA, Gold, LiSi, e.max, Titanium, Metal, 3D Print
	Cementation Type	
	SCRP	
	Temporary	–
	Screw Type - Layered	Multi-Layered Zirconia, LiSi, e.max, Titanium, 3D Print
	Screw Type - PFZ	Multi-Layered Zirconia, Zirconia, Titanium
	Screw Type - PFG	Multi-Layered Zirconia, Zirconia, Gold, Titanium
	Screw Type - PFM	Multi-Layered Zirconia, Zirconia, Titanium, Metal
	Cementation Type - Layered	Multi-Layered Zirconia, Zirconia, LiSi, e.max, Titanium, 3D Print
	Cementation Type - PFZ	Multi-Layered Zirconia, Zirconia, Titanium
	Cementation Type - PFG	Multi-Layered Zirconia, Zirconia, Gold, Titanium

Type	Method	Material
	Cementation Type - PFM	Multi-Layered Zirconia, Zirconia, Titanium, Metal
	SCRP - Layered	Multi-Layered Zirconia, Zirconia, LiSi, e.max, Titanium, 3D Print
	SCRP - PFZ	Multi-Layered Zirconia, Zirconia, Titanium
	SCRP - PFG	Multi-Layered Zirconia, Zirconia, Gold, Titanium
	SCRP - PFM	Multi-Layered Zirconia, Zirconia, Titanium, Metal
Custom Abutment + Coping	PFZ	Multi-Layered Zirconia, Zirconia, Titanium
	PFG	Multi-Layered Zirconia, Zirconia, Gold, Titanium
	PFM	Multi-Layered Zirconia, Zirconia, Titanium, Metal
	Collarless	Not Selected, Multi-Layered Zirconia, Zirconia, Gold, LiSi, e.max, Titanium, Metal, WAX, 3D Print
	e.max	Multi-Layered Zirconia, Zirconia, e.max, Titanium
	LiSi	Multi-Layered Zirconia, Zirconia, LiSi, Titanium
Diagnostic Wax-Up	–	WAX
Partial Denture	Framework	PMMA, Metal, WAX, PEEK, 3D Print
	Temporary	Not Selected
	Wax-Rim	WAX
Post & Core + Crown	Anatomic	Multi-Layered Zirconia, Zirconia, PMMA, Gold, Resin, LiSi, Glass Ceramic, Press Ceramic, Hybrid Ceramic, Composite Resin, e.max, Titanium, Metal, Stainless Steel, WAX, 3D Print
	Temporary	–
	PFZ	Multi-Layered Zirconia, Zirconia, Resin, Metal
	PFG	Multi-Layered Zirconia, Zirconia, Resin, Metal, Gold
	PFM	Multi-Layered Zirconia, Zirconia, Resin, Metal
	Layered	Multi-Layered Zirconia, Zirconia, Resin, LiSi, e.max, Metal
Post & Core + Coping	PFZ	Multi-Layered Zirconia, Zirconia, Resin, Metal
	PFG	Multi-Layered Zirconia, Zirconia, Resin, Metal, Gold
	PFM	Multi-Layered Zirconia, Zirconia, Resin, Metal
	Collarless	Not Selected, Multi-Layered Zirconia, Zirconia, Gold, Resin, LiSi, e.max, Metal, WAX, 3D Print

Type	Method	Material
	e.max	Multi-Layered Zirconia, Zirconia, Resin, e.max, Metal
	LiSi	Multi-Layered Zirconia, Zirconia, Resin, LiSi, Metal

To create a bridge, select the teeth you want to include, then tap **Create Bridge**.



The checkboxes will be replaced with a link symbol, visually indicating that a bridge has been successfully created between the chosen teeth.

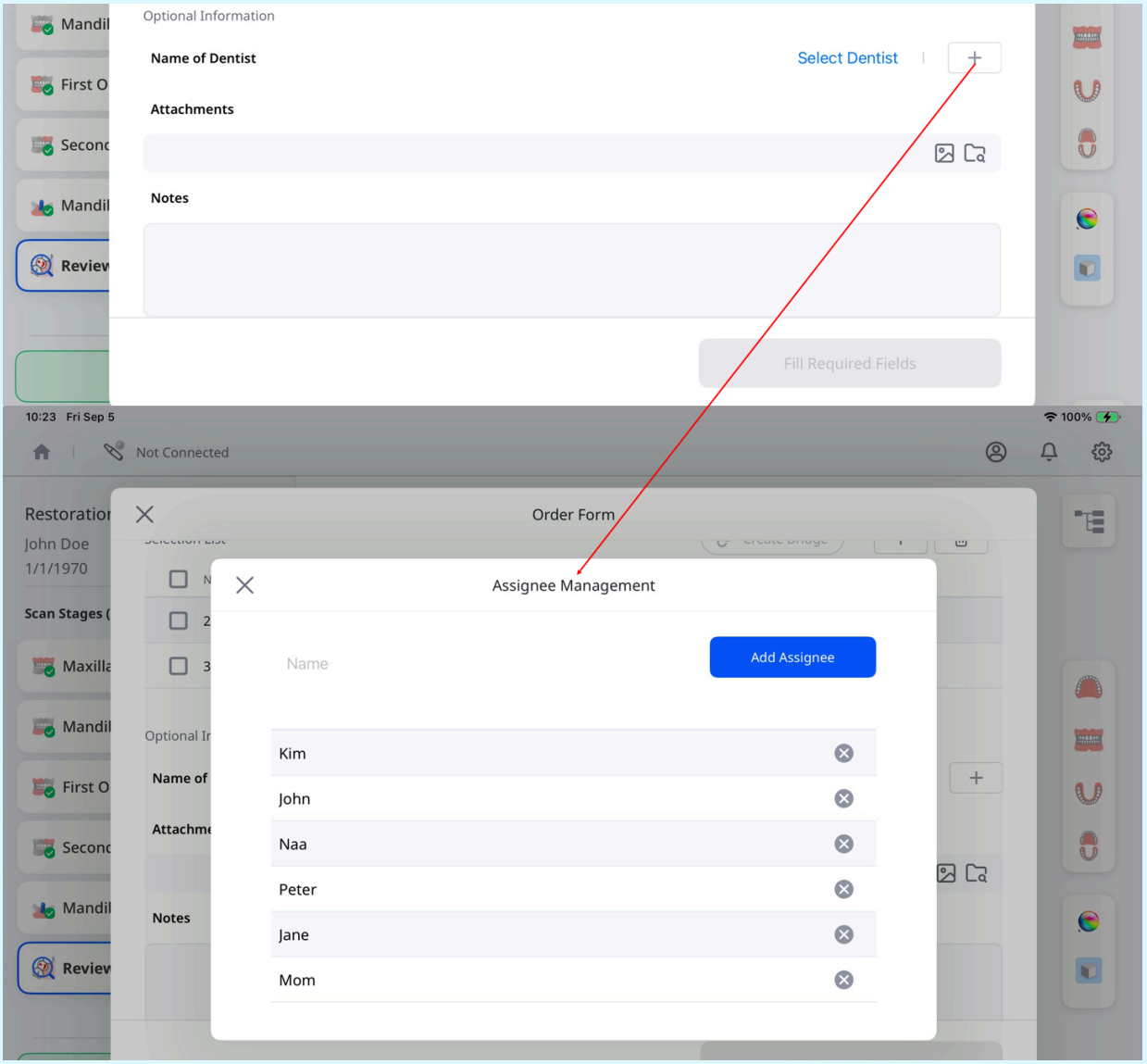


Tap **Select Dentist** and choose an assignee from the dropdown list.

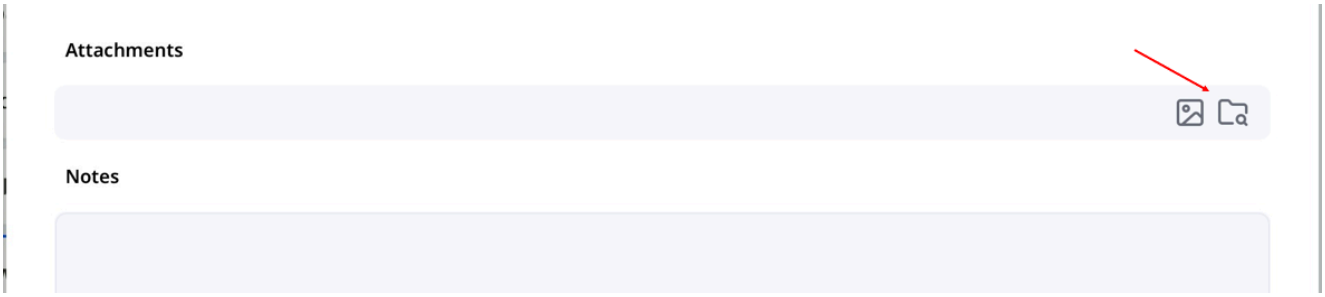


> 🔎**Note**

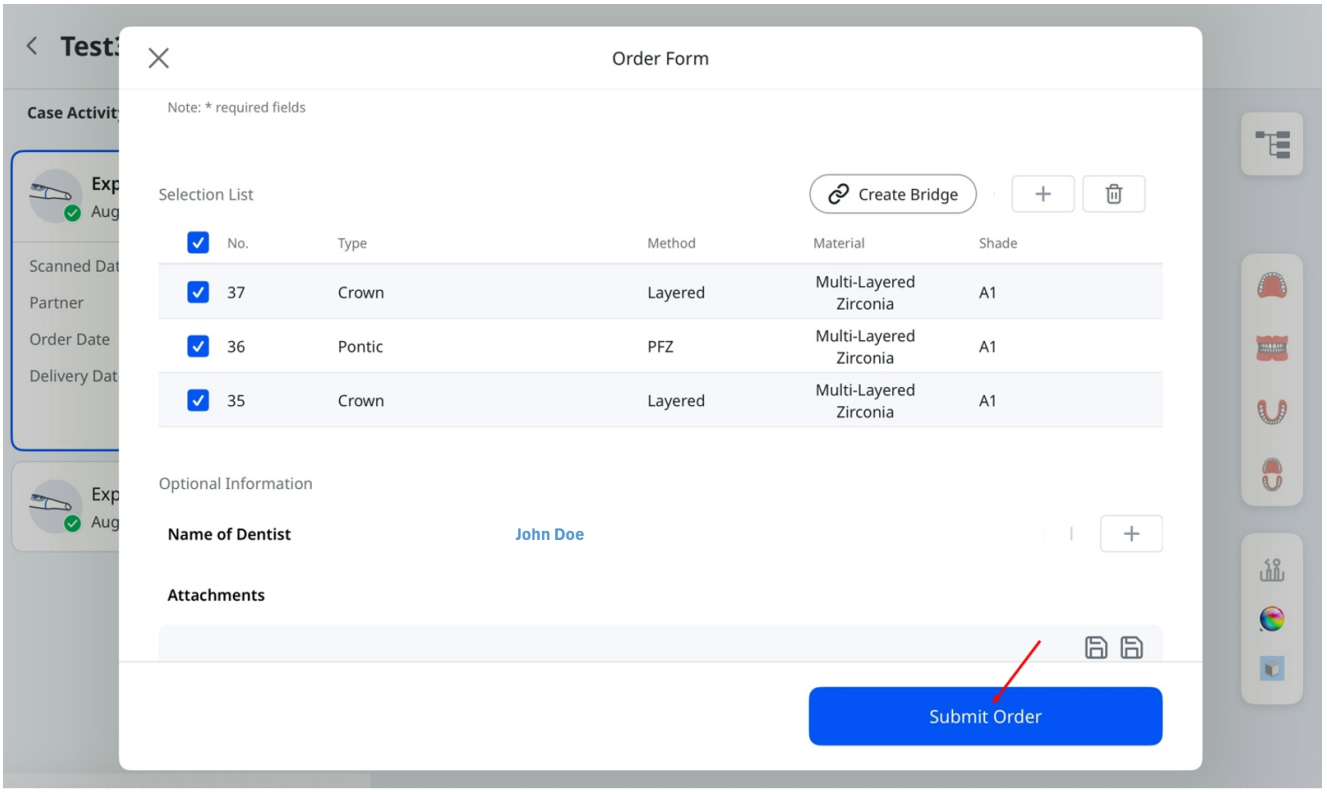
To add or remove assignees, tap the “+” icon next to **Select Dentist**.



Use the **Attachments** field to upload related files, and the **Notes** field to provide additional information about the case.



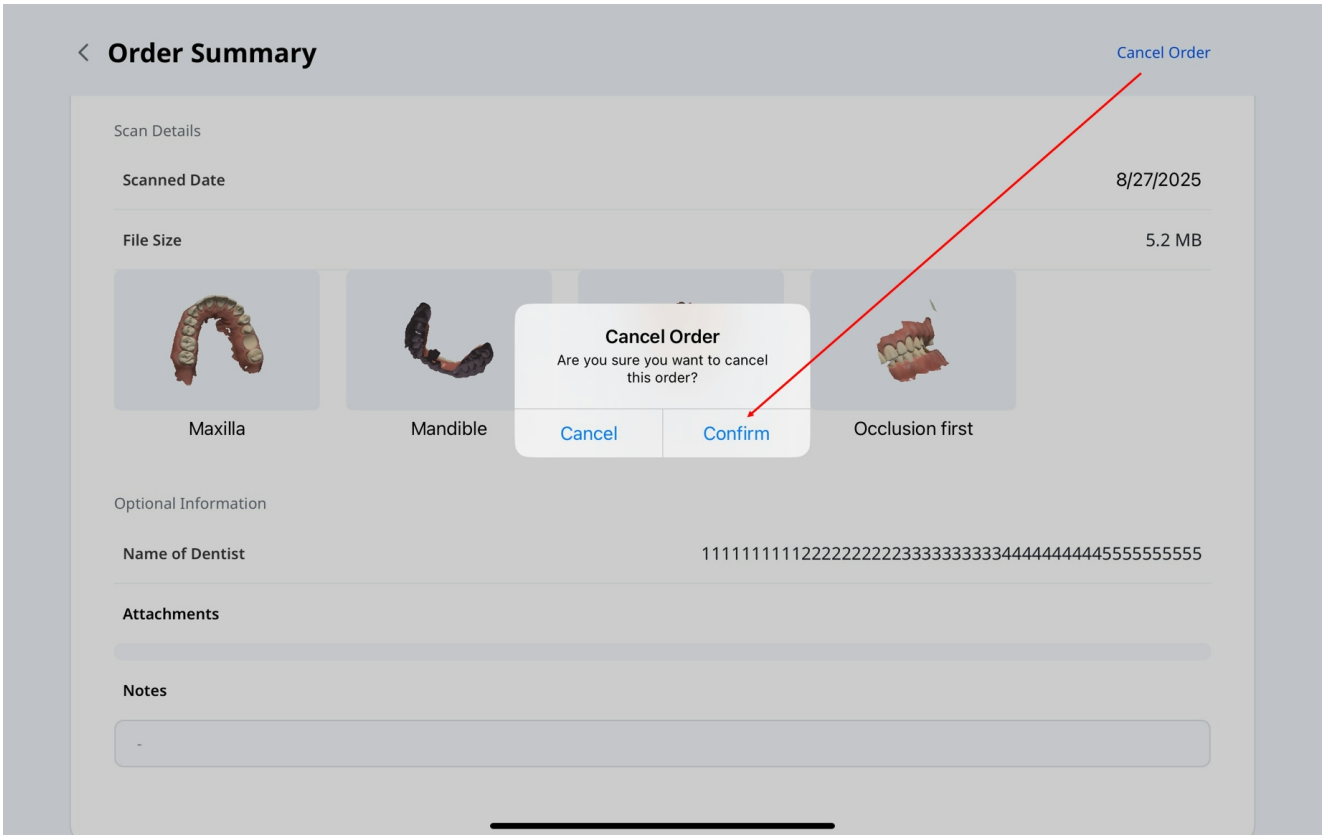
Review the details to ensure accuracy. When ready, tap **Submit Order** at the bottom right to proceed.



> 🔎**Note**
>
> Before submitting the order, ensure that all required fields have been filled out and that scanned data is available. Orders cannot be placed for cases with missing scans.

Checking Ordered Cases

Tapping **Submit Order** generates your order summary. Here, you can review the order details again, including selected items and scan data. If needed, you can cancel the order by tapping **Cancel Order** and then **Confirm**, as shown below.

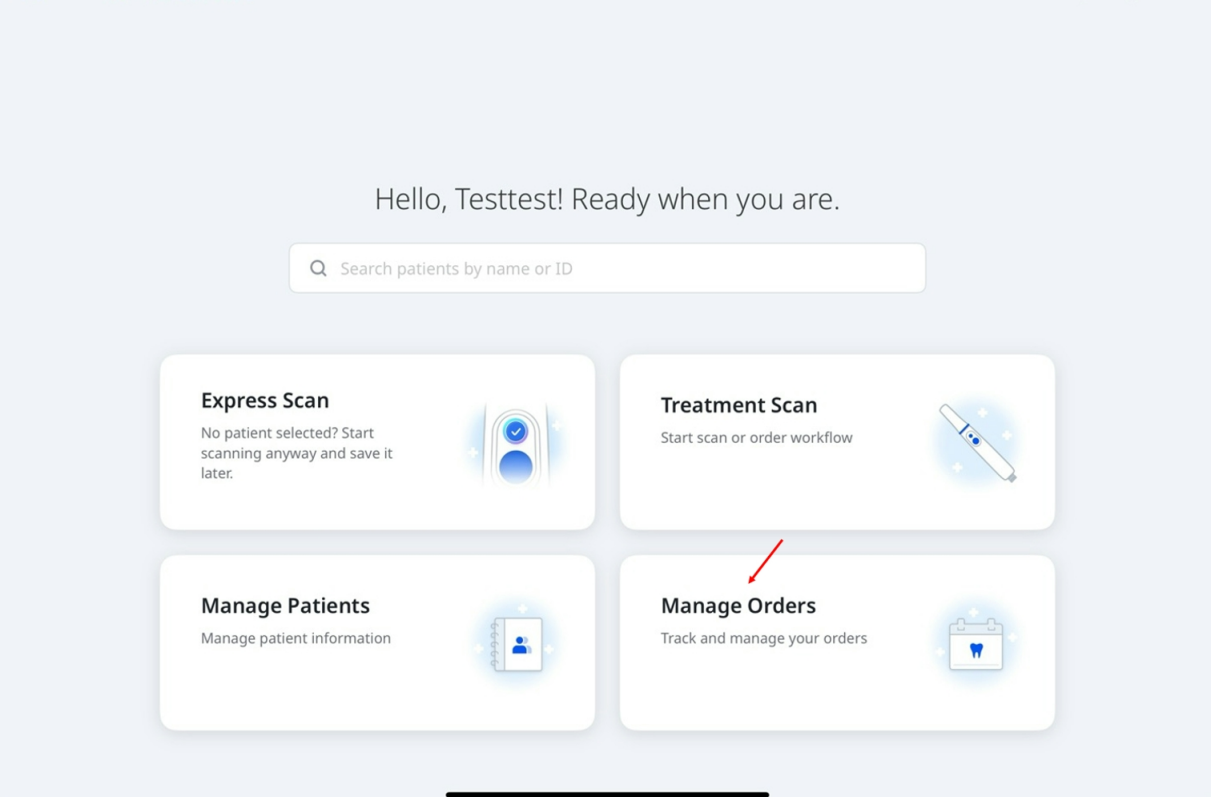


> 🔎**Note**
>
> Before canceling the order, ensure that it is in the **Pending** status. Once your partner accepts the order and the status changes to **In Progress**, cancellation will no longer be allowed.

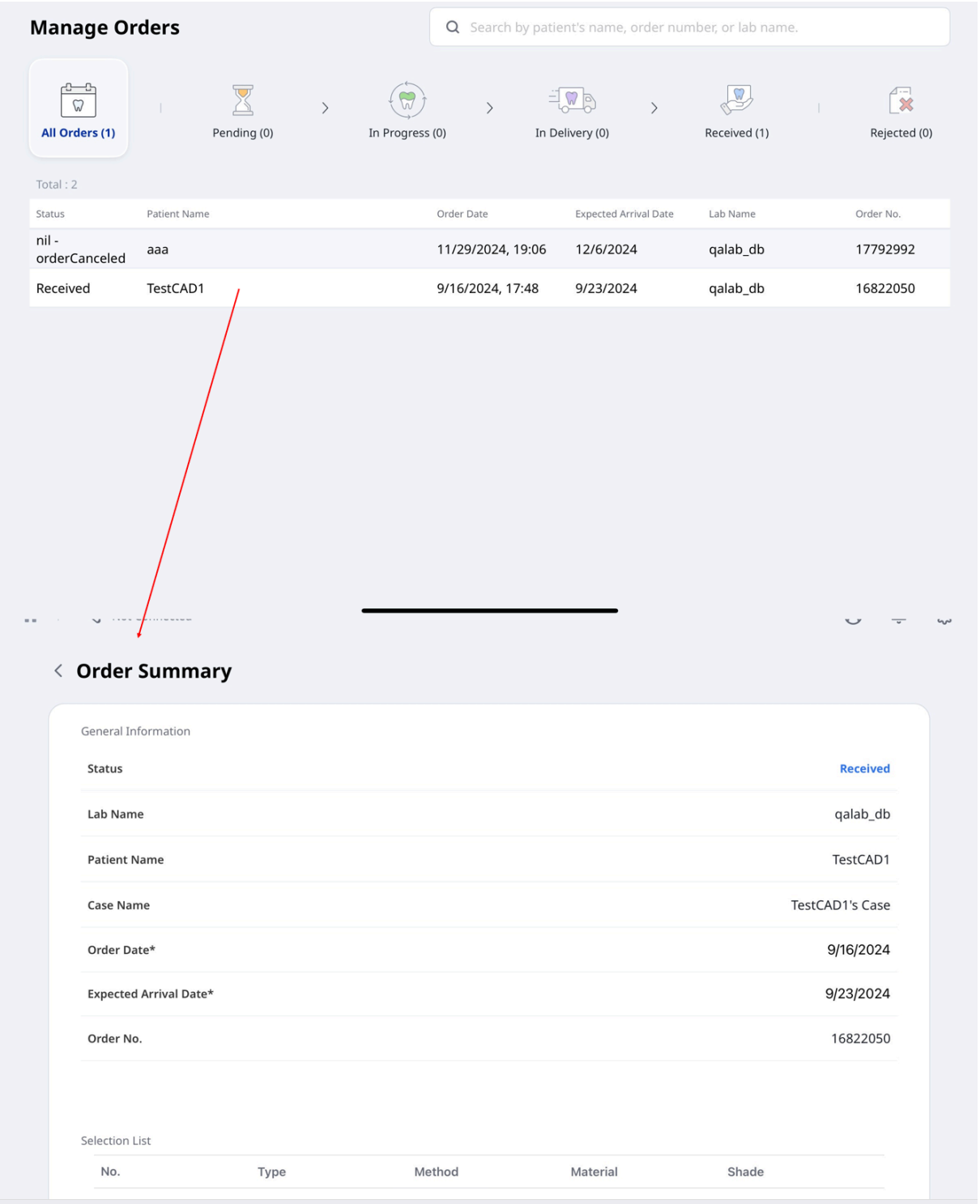
Managing Orders

To view order details and track their status:

1. On the main screen, tap **Manage Orders**.



2. The **Manage Orders** screen will open, where you can view order details, filter orders by status, and search by order information. Tap an order in the list to return to the **Order Summary** page and review the full order information.


Manage Orders
Search by patient's name, order number, or lab name.
All Orders (1)
Pending (0)
In Progress (0)
In Delivery (0)
Received (1)
Rejected (0)
Total : 2
Status
Patient Name
Order Date
Expected Arrival Date
Lab Name
Order No.
nil - orderCanceled
aaa
11/29/2024, 19:06
12/6/2024
qalab_db
17792992
Received
TestCAD1
9/16/2024, 17:48
9/23/2024
qalab_db
16822050
Order Summary
General Information
Status
Received
Lab Name
qalab_db
Patient Name
TestCAD1
Case Name
TestCAD1's Case
Order Date*
9/16/2024
Expected Arrival Date*
9/23/2024
Order No.
16822050
Selection List
No.
Type
Method
Material
Shade

Workflows

Default Workflows

Medit Link Express provides three default workflows to guide you through scanning with minimal setup: **Restoration**, **Implant Scan**, and **Ortho Scan**. The table below shows their scan stage configurations.

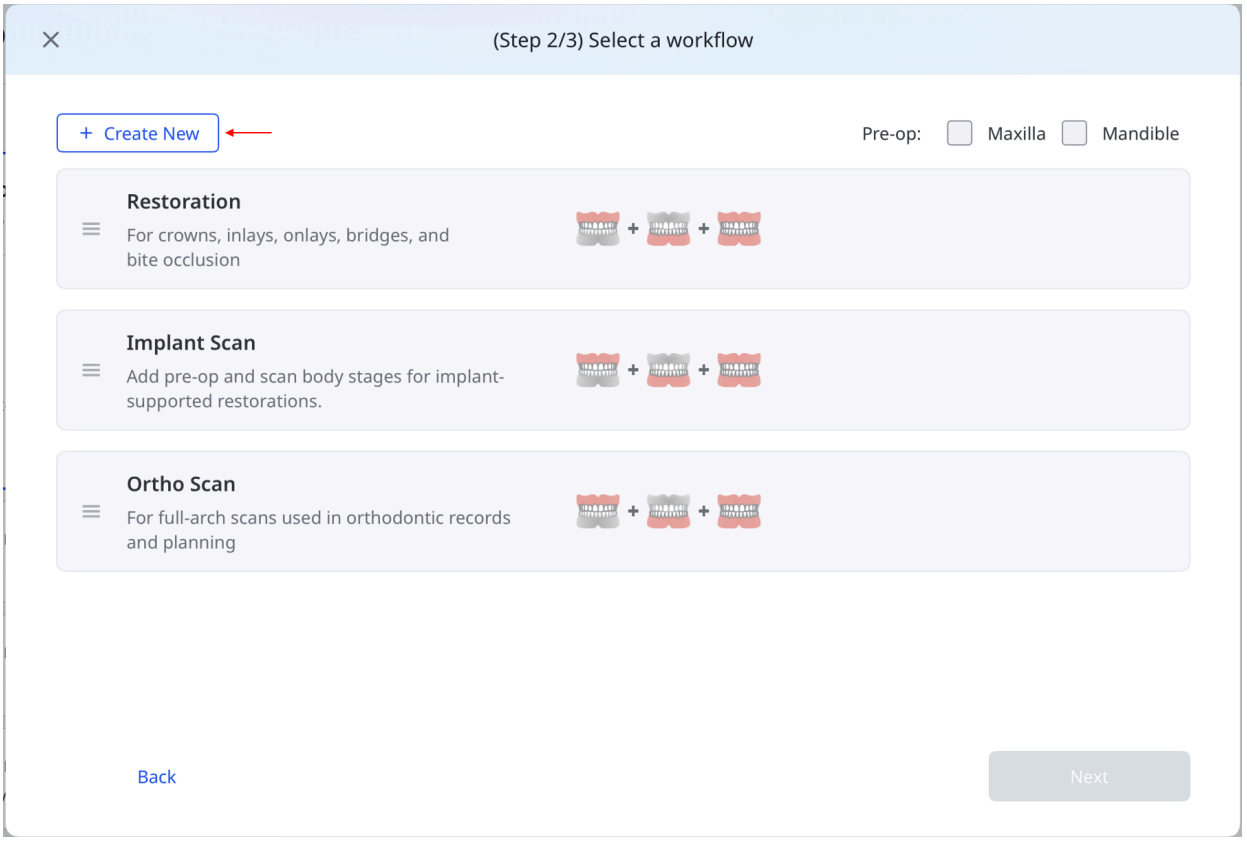
Restoration	Pre-op Data ☐ Maxilla ☐ Mandible	Select Teeth → Maxilla → Mandible → 1st Occlusion → 2nd Occlusion → Review Scan	Applicable for crowns, inlays, onlays, and bridges
	Pre-op Data ☑ Maxilla ☐ Mandible	Select Teeth → Pre-Op Maxilla → Maxilla → Mandible → 1st Occlusion → 2nd Occlusion → Review Scan	
	Pre-op Data ☐ Maxilla ☑ Mandible	Select Teeth → Maxilla → Pre-Op Mandible → Mandible → 1st Occlusion → 2nd Occlusion → Review Scan	
	Pre-op Data ☑ Maxilla ☑ Mandible	Select Teeth → Pre-Op Maxilla → Maxilla → Pre-Op Mandible → Mandible → 1st Occlusion → 2nd Occlusion → Review Scan	
Implant Scan	Pre-op Data ☐ Maxilla ☐ Mandible	Select Teeth → Maxilla → Maxilla Scanbody → Mandible → Mandibular Scanbody → 1st Occlusion → 2nd Occlusion → Review Scan	For customized abutments and screw-retained crowns
	Pre-op Data ☑ Maxilla ☐ Mandible	Select Teeth → Pre-Op Maxilla → Maxilla → Maxilla Scanbody → Mandible → Mandibular Scanbody → 1st Occlusion → 2nd Occlusion → Review Scan	
	Pre-op Data ☐ Maxilla ☑ Mandible	Select Teeth → Maxilla → Maxilla Scanbody → Pre-Op Mandible → Mandible → Mandibular Scanbody → 1st Occlusion → 2nd Occlusion → Review Scan	
	Pre-op Data ☑ Maxilla ☑ Mandible	Select Teeth → Pre-Op Maxilla → Maxilla → Maxilla Scanbody → Pre-Op Mandible → Mandible → Mandibular	

		Scanbody → 1st Occlusion → 2nd Occlusion → Review Scan	
Ortho Scan	Pre-op Data ☐ Maxilla ☐ Mandible	Select Arch → Maxilla → Mandible → 1st Occlusion → 2nd Occlusion → Review Scan	For orthodontic treatments
	Pre-op Data ☑ Maxilla ☐ Mandible	Select Arch → Pre-Op Maxilla → Maxilla → Mandible → 1st Occlusion → 2nd Occlusion → Review Scan	
	Pre-op Data ☐ Maxilla ☑ Mandible	Select Arch → Maxilla → Pre-Op Mandible → Mandible → 1st Occlusion → 2nd Occlusion → Review Scan	
	Pre-op Data ☑ Maxilla ☑ Mandible	Select Arch → Pre-Op Maxilla → Maxilla → Pre-Op Mandible → Mandible → 1st Occlusion → 2nd Occlusion → Review Scan	

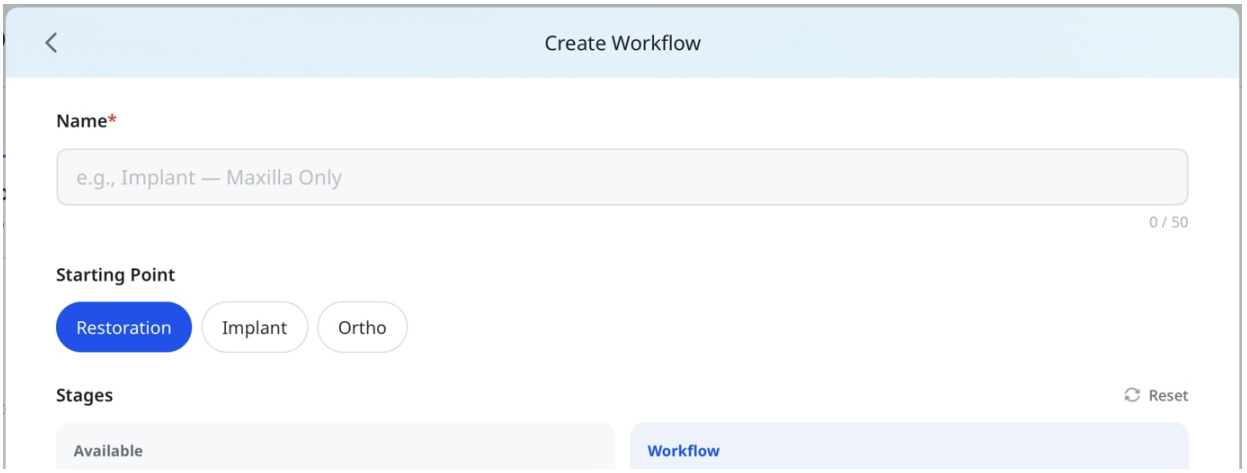
Custom Workflows

Create custom workflows by adding, removing, and reordering scan stages to suit your needs.

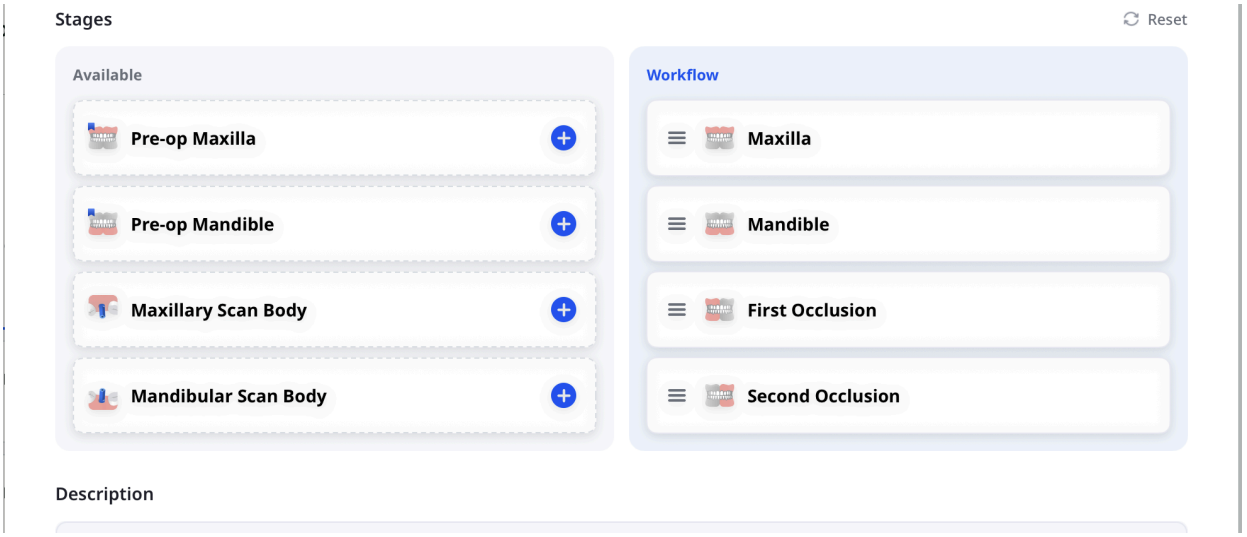
1. On the workflow selection screen, select **Create New**.



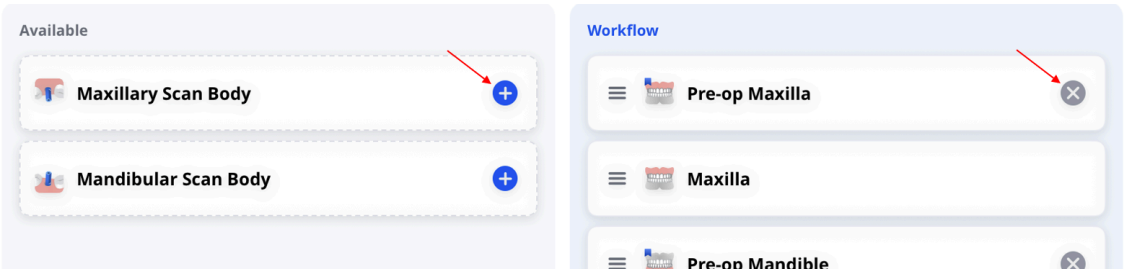
2. Enter a name and select **Restoration**, **Implant**, or **Ortho** as the starting point.



3. Customize the scan stages:



a. Select **+** in **Available** to add a stage or **×** in **Workflow** to remove one.



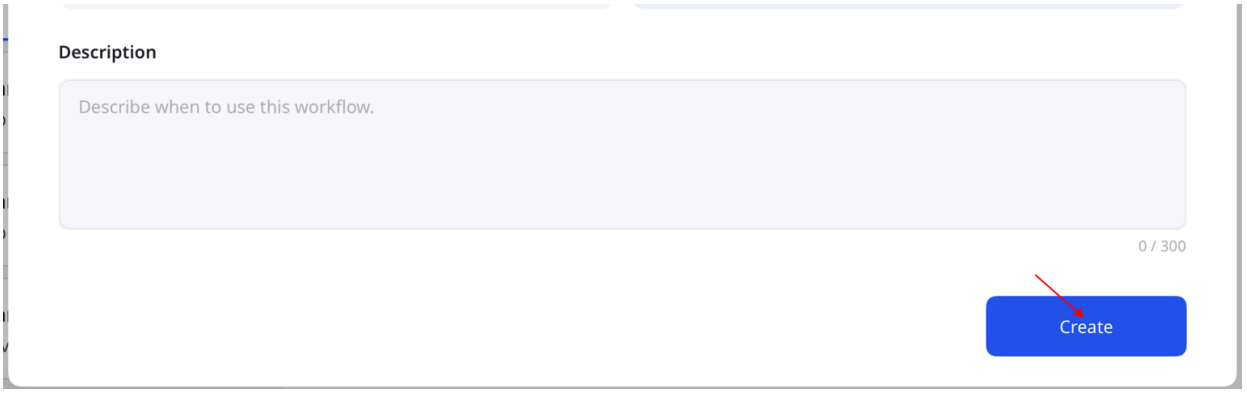
b. Press and hold a stage in **Workflow**, then drag to reorder it.



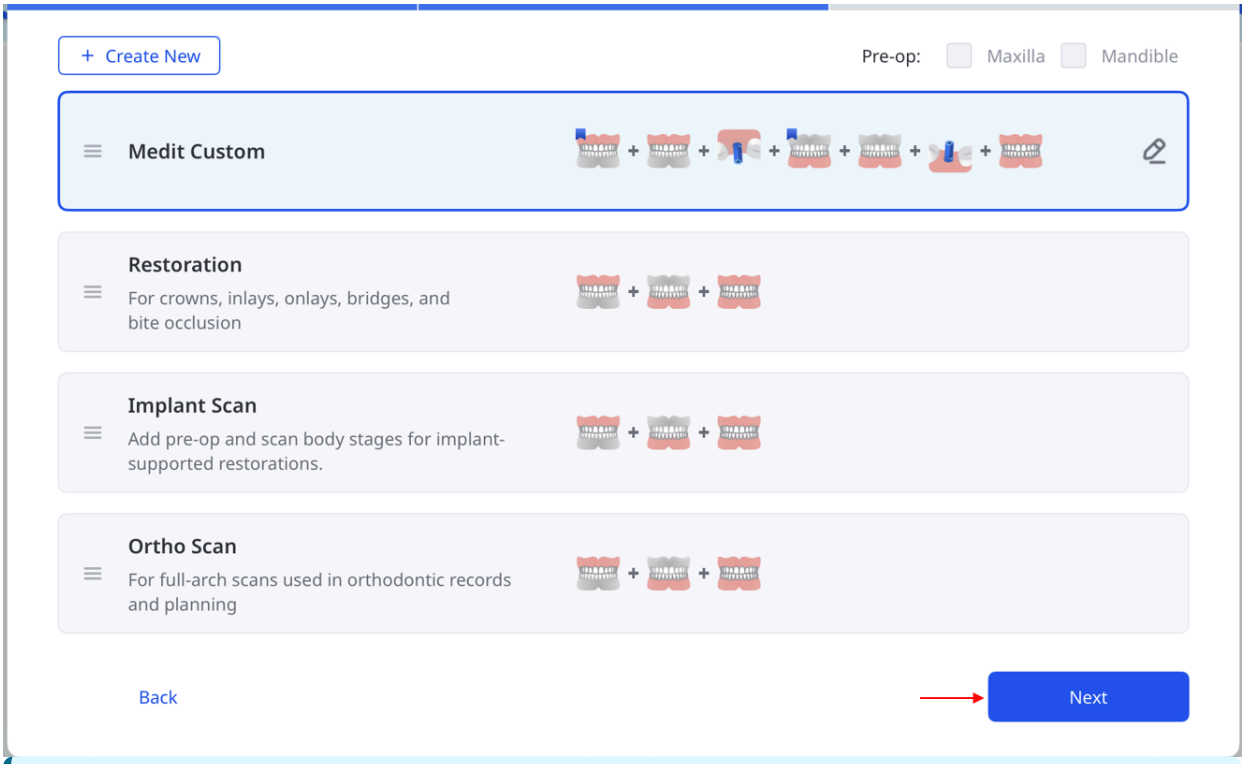
c. If needed, select **Reset** to restore the default configuration while keeping the name and description.



4. Add a description if needed, then select **Create**.



5. Select **Next** to continue. Follow the instructions from **Step 4** of **Treatment Scan** in the **Quick Guide**.



🔎Note

- The Maxilla, Mandible, First Occlusion, and Second Occlusion stages cannot be removed.
- The starting point cannot be changed when editing an existing workflow.
- You can create up to 10 custom workflows. They are saved locally for each account and are not synced across devices.
- To edit or delete a custom workflow, select the pencil icon next to it in the workflow list. To reorder workflows, drag them using the handles next to their names.

Scan Stages and Tools

Scan Stages

Medit Link Express simplifies digital impression capture, ensuring efficient and accurate dental scanning. The platform supports the following scan stages:

Pre-Op Maxilla	For a pre-operative scan of the maxilla
Pre-Op Mandible	For a pre-operative scan of the mandible
Maxilla	For acquiring 3D scanned data of the maxilla
Mandible	For acquiring 3D scanned data of the mandible
Maxillary Scan Body	For acquiring 3D scanned data of the scan body of the maxilla
Mandibular Scan Body	For acquiring 3D scanned data of the scan body of the mandible
Occlusion	For acquiring 3D scanned data of the first and/or second occlusion

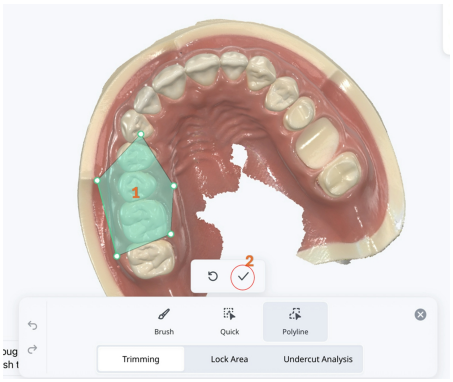
> 🔎**Note**
>
> - The prefix ‘pre-’ in stage names does not imply that these stages must come before others; pre-operative scans can be performed later using data from scans of the maxilla and mandible.
> - The Occlusion and Scan Body stages can precede target scanning. Once the scan is complete, selecting the target will automatically initiate alignment in the background.

Tools – Editing

Trimming

Trimming tools help refine and clean the scan data by removing unnecessary elements. They include:

	Brush	Deletes scan data along a freehand path drawn on the screen.

Quick	Quick	Deletes detached parts of the scan instantly when tapped.
Polyline	Polyline	Removes all entities within a polyline shape drawn on the screen.  Tap the **Undo** icon on the toolbar to undo the removal.  To undo your selection before applying, tap the **Undo** icon beside the ✓ (Confirm) icon. 

Lock Area

Locking a specific area using selection tools prevents further modifications to scan data.

Brush	Brush	Locks areas along a freehand path to prevent further modifications.
Deselect	Deselect	Deselects areas along a freehand path, making them editable again.
Deselect All	Deselect All	Clears all locked areas, allowing further modifications.

Undercut Analysis

Analyzes the undercut area based on the direction of insertion.

	Brush	Enables freehand marking of undercut areas.
	Deselect	Deselects marked undercut areas along a freehand path.
	Deselect All	Clears all selected undercut areas.
	Auto Direction	Calculates and displays the direction in which the undercut area is minimized.
	View Direction	Calculates and displays the undercut area based on the view direction of the user.

Tools – Manual Alignment

	Manual Alignment	Manually align scan data using matching points.
	Delete Point	Delete the last matching point you added.
	Clear Alignment	Clear the current alignment and restart. (Available for scan body data only)
	Clear Maxilla	Return the maxilla to its pre-alignment position. (Available for occlusion data only)
	Clear Mandible	Return the mandible to its pre-alignment position. (Available for occlusion data only)

🔎Note

Manual alignment is available for specific data combinations.

- Supported:
  - Op–Scan Body
  - Occlusion with Pre-Op data
  - Occlusion with Op data
- Not supported:
  - Pre-Op with Op
  - Pre-Op with Scan Body

Tools – View Modes

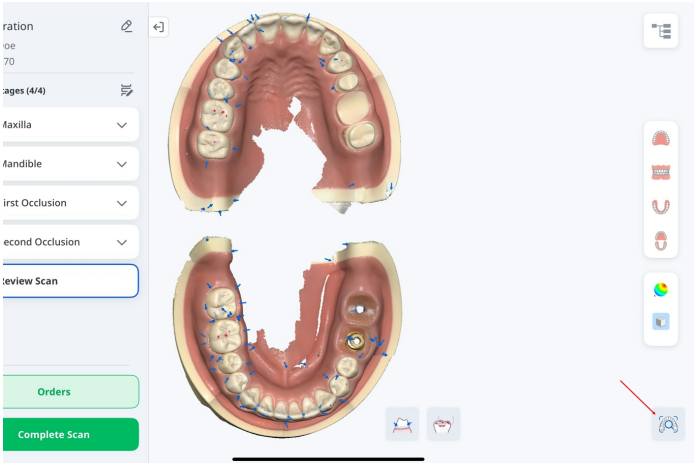
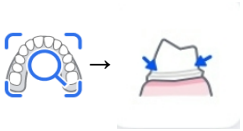
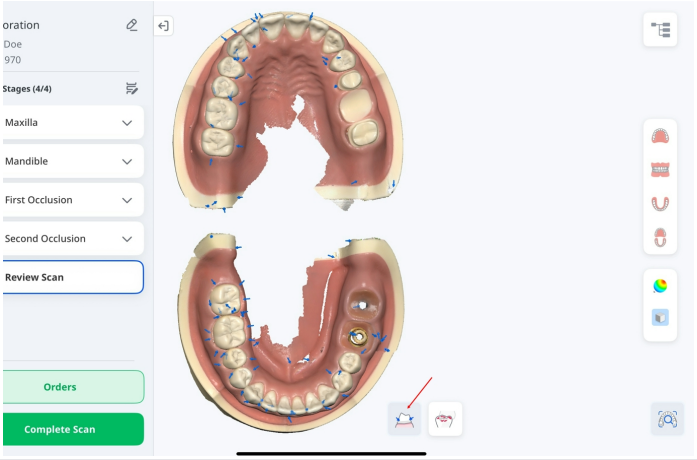
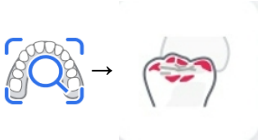
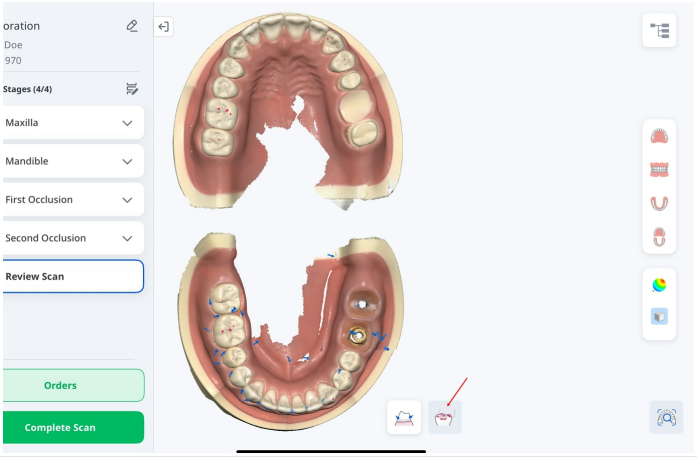
	Glossy	See the data in color with glossy finish (PBR rendering).
	Matte	See the data in color with matte finish (Phong rendering).
	Monochrome	See the data in one color.
	Reliability Map	Apply red, yellow, and green colors to the model to indicate the reliability of scan data. * Green data indicates high reliability, while red indicates poor reliability. You can perform additional scanning to reduce unreliable areas.
	Matte + Reliability Map	Assist in acquiring better results by allowing reference to the reliability map while also scanning and viewing the simple shading.

Tools – Grid Display

	Grid On	Shows the grid in the background.
	Grid Off	Hide the grid in the background.
	Overlay On	Overlay the grid over the model.

Tools – Smart Scan Review

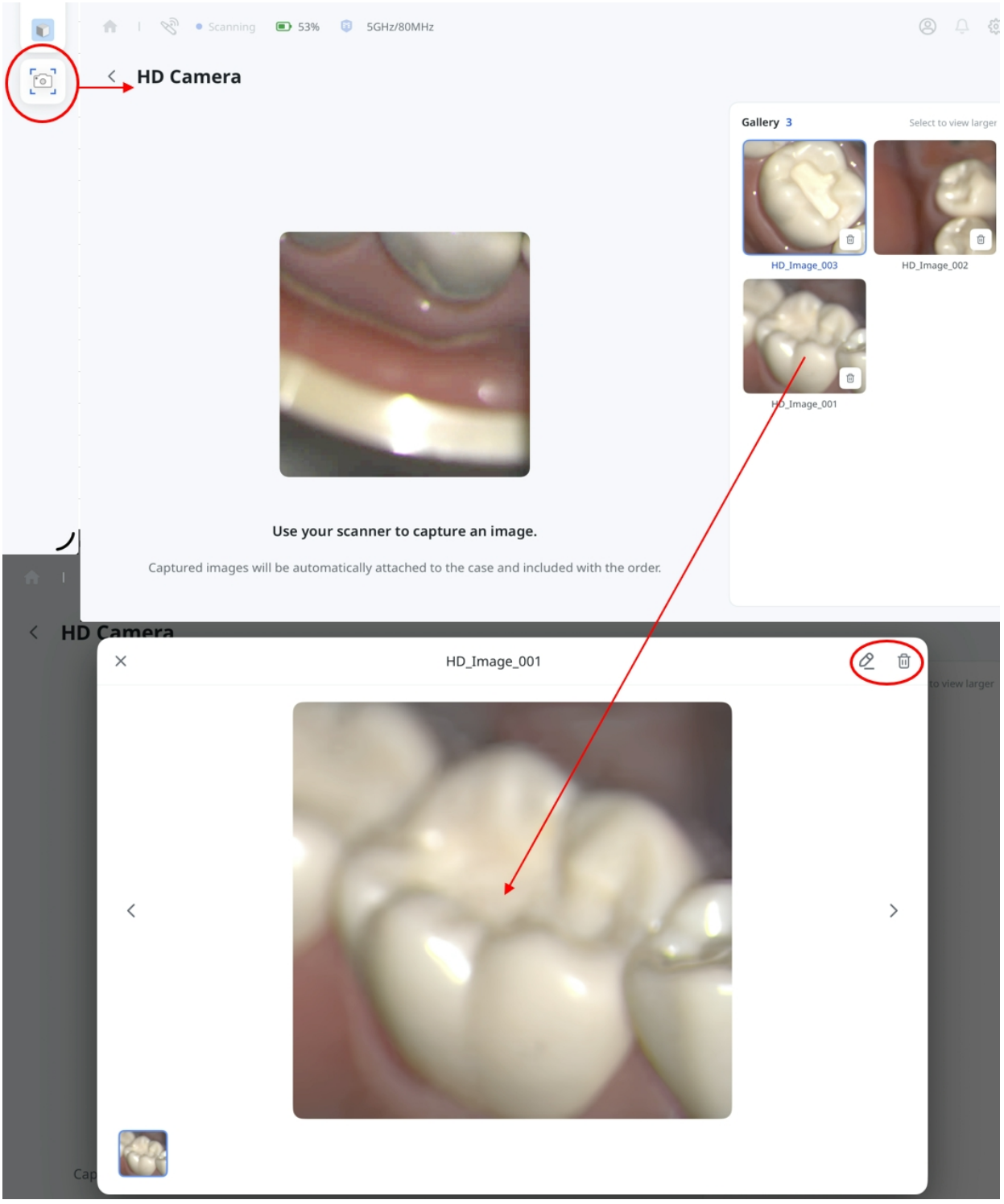
	Smart Scan Review	Provide a final review of data accuracy before processing the acquired scan data.

		
	Smart Arrows	Show smart arrows where data acquisition is insufficient. 
	Occlusion Analysis	Analyze interferences between the maxilla and mandible and show the analysis results with a color map. 

Tools – HD Camera

You can capture high-quality 2D intraoral images using your scanner. Captured images can be viewed, renamed, or deleted. Images are automatically attached to the case and

included with the order.



🔎Note

HD Camera is available in both Express Scan and Treatment Scan, except at the Review Scan stage.

Manufacturer Info

Medit Corp.

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